BUSINESS ANALYST

**Viraj** Desai

EXPERIENCE

**Business Analyst | Cigna, OH | Sep 2018 – Current**

* Involved in preparing project plans and identifying major milestones for each stage as per the SDLC model (Agile/Scrum Methodology).
* Prepared test Scenarios and Test cases in HP Quality Center and involved in unit testing of mappings, system testing and User Acceptance Testing (UAT).
* Involved in project scope meetings with the Pricing manager to understand the type of requests and issues handled by the pricing team and documented the high-level business requirements to the product backlog using JIRA.
* Worked on MS Project to track project milestone and other deliverables as well as resources roles and responsibilities and organize other project details.
* Created and maintained comprehensive test plans and test specifications through SharePoint.
* Employed Rational Clear Quest for effective Change Management and bug tracking during the testing lifecycle.

**Business Analyst | Bitinfocom Technologies, India | Jan 2014 – March 2016**

* Worked using Waterfall methodology in a fast-moving environment.
* Created Business Requirements Documents (BRD) and Functional Requirements Specifications (FRS) documents.
* Utilized workflow, process diagram and GAP Analysis to derive requirements for existing systems enhancements.
* Analyzed Sprint Planning, Sprint Review, Scrum Meeting and Sprint Retrospective meetings.
* Responsible for FX derivatives, futures options, foreign exchange and securities Risk analysis.
* Created Rational Traceability Matrix (RTM) to ensure that all the requirements are covered by the test cases using HP Quality Center.
* Partnered with the technical team in research and resolution of system development issues and process problems.
* 5 years of experience in business analysis, business requirements modelling and development of Web Based, and Client/Server applications in the Energy and Transportation Industry Sectors.
* Experience in Software Development Life cycle (SDLC) and Software Development Methodologies including Agile/Scrum and Waterfall.
* Knowledge of writing Business Requirements Document (BRD), Functional Requirements Document (FRD), System Requirement Specifications (SRS), and design and development of use case scenarios.
* Expert in Business Requirements Elicitation, Process Modelling, Cost/benefit analysis, GAP analysis, Risk Analysis, and development of Functional Specifications.
* Good knowledge of project management functions for a customer migration of workflows from Live Link Microsoft Excel, MS SharePoint Server environment.
* Experience in project management tools like MS-Project for status reporting and planning.
* Having a good working knowledge of QA activities by writing the Test Plan followed by Test Scenarios and Test Cases for the User Acceptance Testing UAT on JIRA.

**Methodology:**

SDLC, Agile/Scrum, Waterfall

**Reporting Tools:** MS Project, MS Excel, MS SharePoint

**Documentation:** FRD, BRD, SRS

**Analysis:** Cost/benefit analysis, GAP analysis, Risk Analysis, RTM

**Tracking / Other Tools:**

Jira, Rational Requisite PRO, MS Visio, HP Quality Center, JAD, UAT

**Operating System:**

Windows, Linux

EDUCATION

**Masters of Technology**

Kent State University, OH

**Bachelor of Computer Application**

Gujarat University, Gujarat, India

SUMMARY

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SC

SKILLS