



**SACHIN SINGHAL**  
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**SAFe 5.0, SA, RPA, ISEB and NCFM CERTIFIED SOFTWARE PROFESSIONAL**  
**Agile Transformation Coach ~ Scrum Master**  
**Industry Preference: IT, Banking, Fenergo and CRM**

| SKILL SET   | PROFILE SUMMARY   |
|---|---|
| <p align="center"> <b>Agile Adoption &amp; Transformation</b><br/><br/> <b>Scrum &amp; Project Management</b><br/><br/> <b>Process Improvement</b><br/><br/> <b>Quality Assurance</b><br/><br/> <b>JIRA, Confluence</b><br/><br/> <b>Audits</b><br/><br/> <b>Product Engineering</b> </p> | <ul style="list-style-type: none"> <li>• A dynamic professional with <b>over 14 years of experience</b> in Agile facilitation, Training &amp; mentoring, Project Management, SCRUM Methodology and JIRA Administration.</li> <li>• Certified as:             <ul style="list-style-type: none"> <li>○ SAFe Agilist (SA) from Scaled Agile, 2020</li> <li>○ Certified SAFe Scrum Master (SAFe 5.0) from Scaled Agile, 2020</li> <li>○ Certified ISEB Test Lead from International Testing Forum, 2010</li> <li>○ Certified RPA Professional, 2019</li> <li>○ NCFM Certified</li> </ul> </li> <li>• Expertise in handling the entire gamut of activities pertaining to Scrum methodology which includes daily scrum meetings, sprint planning, review and retrospective</li> <li>• Trained people on Scrum &amp; Agile.</li> <li>• Trained people on Jira and confluence.</li> <li>• An effective leader with proven abilities in leading teams during project phase and enabling knowledge sharing among them</li> </ul> |

| CORE COMPETENCIES   |
|---|
| <p><b>Agile &amp; Training</b></p> <ul style="list-style-type: none"> <li>• Training, Mentoring &amp; Coaching multiple teams on adoption &amp; transformation to Scrum.</li> <li>• Helping &amp; mentoring the teams on XP Engineering Practices like CI &amp; CD</li> <li>• Guiding and Helping the Scrum Team and organization on how to use Agile/Scrum practices and values to delight customers.</li> <li>• Guiding and helping team on how to get the most out of self-organization</li> <li>• Guiding and helping both the Scrum Team and the Development team on self-organizing to fill in the intentional gaps left in the Agile/Scrum frameworks.</li> <li>• Helping the teams in transitioning from Waterfall to Agile or adoption of Scrum.</li> <li>• Assessing the Scrum Maturity of the team and organization and helping the team to higher levels of maturity, at a pace that is sustainable and comfortable for the team and organization.</li> <li>• Removing impediments or guiding the team to remove impediments by finding the right personnel to remove the impediment.</li> <li>• Building a trusting and safe environment where problems can be resolve.</li> <li>• Guiding Team to teach how to use KanBan in Projects.</li> </ul> <p><b>Project Management</b></p> <ul style="list-style-type: none"> <li>• Analysing user needs and software requirements to determine test feasibility and</li> </ul> |

- scope; interacting with team members to ensure progress of project work
- Monitoring and ensuring customer delivery during the transition period; ensuring adherence to the quality norms throughout the implementation process

### Quality Assurance

- Providing scope, resource and time estimates for projects presented to QA for testing and analysis; designing & coordinating implementation and availability of QA test environments
- Implementing tailoring guidelines and workflow/process enhancement guidelines; responsible for QMS implementation and process compliance

### Software Testing

- Managing activities like test case, analysis and test report preparation; engineering test cases design for design verification
- Conducting case & system study for project planning, scoping, estimation and tracking; preparing / reviewing the functional requirement document

## ORGANISATIONAL EXPERIENCE

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|---------------------------|---|
| <b>Aug'20 to Till Now</b> | <b>Wipro Technologies as Sr. Scrum Master</b>               |
| <b>Dec' 19 to May' 20</b> | <b>Knoldus Inc., Noida as SPC (Scrum Master)</b>            |
| <b>Nov' 13 to Nov' 19</b> | <b>Genpact Headstrong Pvt. Ltd., Noida as Scrum Master</b>  |
| <b>Aug' 09 to Oct' 13</b> | <b>Zensar Pvt. Ltd., Pune as QA Lead</b>                    |
| <b>Sep' 06 to Aug' 09</b> | <b>Accenture Service Pvt. Ltd., Pune as Sr. QC Engineer</b> |

### Key Result Areas:

- **Coached & trained** Project team on **Agile-Scrum** transformation.
- Major Clients for transformation are **3TL, Jefferies, Morgan**
- **Coaching** Scrum Team & Leadership for Agile Adoption & Best practices for implementing Agile.
- Coordinate **Scrum ceremonies** including **daily scrum meetings, sprint planning, sprint review, and sprint retrospective.**
- Radiate information and ensure that **team's progress and successes** are highly visible to all stakeholders, including the team itself.
- Support both onshore and offshore **Product Owners.** Assisting them with various activities including communicating updates and impediments as well as with **backlog Refinement** and release plan maintenance.
- Provide **visibility** to team & help to eliminate impediments/risks
- Facilitate **and guide** the teams on the values and practices of Agile principles.
- Promote volunteerism, **team unity**, and decisions based on consensus
- Work effectively with other **Scrum Masters.**

### Highlights:

- **Suggested & Lead** the project team in preparing for the **Agile – Scrum.**
- Received the distinction of being 'Star Team Player' for Q4-17 in Genpact, 'Employee of the Month-10'11' in Zensar Technologies.
- Conducted & Facilitated **Scrum Training** for the teams in their initial transitions.
- Initiated **Scrum Transformation** journey of multiple team.
- I played a key role in achieving confidence of the Business team on Scrum team by timely raising impediments & share progress in Admiral Technologies.
- Played a steering role in automating processes & activities to reduce time and improve project performance.

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## IT SKILLS

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- CI/CD Tools: Jenkins, Maven, GitHub
- Testing Tools: Selenium
- Project Management: JIRA, Confluence & ALM
- RDBMS: SQL Server 2005

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## ACADEMIC DETAILS

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2001 B.Tech. (Computers Science) from MJP Rohilkhand University, with 72%  
1994 12<sup>th</sup> from U.P.Board  
1992 10<sup>th</sup> from U.P.Board

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## PERSONAL DETAILS

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Date of Birth: 24<sup>th</sup> September 1977  
Languages Known: English and Hindi