
Results driven professional with over 20 years of experience managing and or supporting IT business software, servers and processes combining software development, application and technical support.

PROFESSIONAL SUMMARY

- 6 years' M3 Systems Administrator
- 5 years' as a Production DBA managing and supporting Enterprise SQL Servers.
- 7 years' software developer\application support, report writer and database development

TECHNICAL SKILLS

M3 Software:	Core M3 Products, Xi\IOS, MRM, IBI (Business Intelligence), Stream Serve, Life Cycle Manager, OPTIVA, Factory Track, d\EPM
Programming Languages:	C#/VB.NET, ASP, HTML, Delphi, COBOL
Databases/Tools:	SQL Server 2000-2017, Red Gate, SSIS, IGNITE
Related Software/Tools:	Lawson ERP, Application Studio
Reporting Tools:	SSRS 2012/2016, M3 Report Manager, COGNOS, Crystal Reports

WORK EXPERIENCE

Avaap

M3 Technical Consultant

December 2016 - Present

- Implemented M3 13.4 environment for Avaap demo system. Included LCM, M3 Foundation, M3 Business Engine, Infor Smart Office, StreamServe, MEC and MEC Tools, DMP, FactoryTrack and Infor OS.
- Worked with multiple customers to install Core M3 applications, managed multiple LCM environments, installed other applications to interface with the M3 product exposing the applications from the Infor OS.
- Managed MCPs\MCEs and related fixes, communicated outages as it related to this activity and the necessity to restart the M3 Grids.
- Assisted customer with Security Matrix for on premise M3 security implementation
- Performed Cloud Suite configurations for CFT (Cloud File Transfer) enabling file transfer between customer server and the application environment.
- Installed, configured and managed the Stream Serve Server. Created service runtimes for the M3 application.
- Perform multiple environment upgrades from M3 13.2 to 13.4 and new 13.4 installations.
- Perform IOS upgrades from earlier version of 12.0.22 up to 12.0.40.
- Installed and configured Optiva PLM, d\EPM and FactoryTrack.
- Performed FactoryTrack and Optiva PLM application upgrades.

Georgia Pacific

Lawson ERP Systems Administrator

Jan 2014 – December 2016

- Applied and managed fixes and data refreshes across DEV, TST, PROD, EDU environments and installed mashups in these same environments to maintain consistency throughout all environments.
- Installed SharePoint, Ming.le, ION, BPW, Application Studio for BI, Report Manager and responsible for all application upgrades and server outage communications.
- Managed M3 security and access, media output selections and troubleshoot and rerun jobs left in MSG status.
- Installed and configured SQL Server 2008 R2 and 2012 servers in a VM environment while managing all SQL servers for Lawson ERP system (DEV, SEC, TST, EDU and PROD) to include backups and restores.
- Created SQL processes/objects to automate M3 security/Media output selections for new user onboarding processes providing additional level customization for the GP M3 Product.

Georgia Pacific
Database Administrator

July 2011 – March 2016

- Installed and configured SQL Server 2005, 2008, 2012 and 2016.
- Administrative and Development DBA experienced in ETL, Backup, Recovery, job scheduling and database tuning.
- Managed database migrations from SQL 2005 to SQL 2012 to include SSRS reports and subscriptions.
- Managed SQL access adhering to access by AD group guidelines and provided a report by subscription to department owners. This was useful for auditing purposes and aided in keeping AD accounts clean as possible.
- Maintained SSIS packages and processes for server monitoring and notifications.
- Established and maintained sound backup and recovery policies and procedures.
- Created, optimized and maintained database objects, i.e., stored procedures, views, triggers.
- Worked with cross functional teams to architect database designs for custom in house applications.
- Written DML scripts to add or modify data due to customer enhancement requests, resulting from a job/transactional process failure and/or acquisitions of additional business segments.
- Added indexes where appropriate for optimized queries, defrag and rebuild indexes when needed. Use T-SQL daily for schema changes, analytics, BI, data modeling, data cleansing.
- Worked as part of a team and provided 24 x 7 support on a rotational basis.
- Consulted with support teams on processes, security and data integrity and other related SQL Server issues.

Georgia Pacific
Systems Analyst

November 2004 – July 2011

- Coordinated and Maintained System Design changes or enhancements to ensure compliance with SLA's.
- Coordinated the application design process to analyze, evaluate, implement, and maintain design developed for internal or external customers.
- Researched and Identify ways to improve software design and process improvements.
- Participated in weekly change control meetings to ensure all changes were represented before promoting to Production.
- Extensive experience in creating reports such as drill down reports, parameterized reports, linked reports, and Chart reports using SQL Server Reporting Services.
- Enterprise level report writer who translates functional and technical specifications into clear and concise Maintenance, Financial and Administrative reports.
- Converted over 200 legacy reports from Crystal to SQL Reports supporting enterprise migration.
- Written DML scripts to add or modify data due to customer enhancement requests, results from a job/transactional process/failure and/or acquisitions of additional business segments.
- Expert level skill in Extraction, Transformation and Loading (ETL) in SQL Server databases.
- Participated in complete project life cycle by collaborating with development teams and end users gathering requirements, production implementation and application support.
- Developed SSRS reports and incorporated Dundas charting to deliver a more analytical report solution based on customer and business requirements to display key metrics.
- Developed pilot application for maintenance purchases later developed into enterprise application for cost trending.

EDUCATION

1997 – 2000 DEVRY INSTITUTE OF TECHNOLOGY
BS, Computer Information Systems

COLUMBUS, OH