**ABOUT ME**

Seasoned QA Analyst with around 7 years of experience working in product development life cycle, create manual and automation test plans and test scripts, develop tests for web applications, Software as a service architecture (SaaS), ETL and data integration and business process improvements. I have great knowledge in Workday architectures, conduct data migration and data Integration testing, use Workday tools for data integration, write simple to complex Reports in data analysis.

**PROFESSIONAL SUMMARY**

* Subject Matter Expert and around 7 years of diverse experience as Quality Assurance Analyst and contributing to Software Development Lifecycle in Testing, Defect Management and Agile Solution Delivery and accountable for SQA strategy.
* Strong experience in Workday HCM modules, including HR Management, Benefits, Compensation, Payroll, Recruiting and Time & Absence.
* Extensive experience in Workday Finance with good knowledge on all finance business processes and end-to-end testing with different applications.
* Experience in developing Advanced Custom Reports and thorough understanding of Workday data sources and business objects.
* Experience in testing new features of Workday Version upgrades as they pertain to integrations, business processes.
* Thorough understanding of Integrations in regard to Web Services, SaaS, RaaS, Workday Architecture and Business Process Framework.
* Experience in testing inbound/outbound integrations using Workday Studio, Workday API's, Enterprise Interface Builder (EIB), Cloud Connectors and Core Connectors in various segments of Workday system.
* Experience working on Workday implementations/Support/Maintenance projects and training end users.
* Experienced in Black Box testing, White Box testing, Smoke testing, Regression testing, Integration testing, End-to-End testing, User Acceptance Testing and planning release work items with Sanity checks.
* Proficient in creating, executing and monitoring batch processes, configure Autosys job scheduler and execute ETL jobs like Informatica and DataStage, coordinate with Linux engineers for error handling.
* Proficient in the development of Test Plans, Test Scenarios and Test Cases for Manual and Automated testing and have Data Mining experience, write simple to complex queries in SQL for data validation and data integrity testing.
* Collaborating with development teams, BA, and cross-functional business teams in the planning, design, development, and deployment of projects and product enhancements.
* Participated in Agile sprint planning and coordinated individual and team testing throughout to ensure quality deliverables by the end of the sprint.
* Extensively used JIRA and HP Quality Centre for Test Case Management, Test Execution and Defect Management.
* Excellent communication skills and can lead QA teams by experience, skillset and be the SME.

**TECHNICAL SKILLS**

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| * Workday Skills | * Workday Studio, EIBs, Core Connectors, Document Transformation, Workday Report writer Tool, Calculated Fields and Workday BP’s. |
| * Test Automation Tools | * Selenium IDE, Web Driver, Microsoft Test Manager, Coded UI, HP Load Runner. |
| * Project Management Tools | * Atlassian JIRA, Rally, Confluence, MS Project |
| Languages & Technology | * Shell Scripting, SQL, Java, JSP, XML, HTML, JSON, .Net, CSS, JavaScript |
| * Databases | * MS Access, DB2, Oracle, MS SQL Server2016 |
| * Platforms | * Windows server 2016-R2, Mainframe, Ubuntu, iOS, Citrix |

**PROFESSIONAL EXPERIENCE**

**State Auto** **Insurance Companies| Columbus, OH | JAN 2020 – FEB 2021  
Position:** Workday Quality Assurance Analyst

State Auto Financial Corporation is a regional property and casualty insurance holding company.

The Company provides personal and commercial automobile, homeowners, commercial multi-peril, workers' compensation, and fire insurance.

**Responsibilities:**

* Worked on Workday HCM/Financial Management with Substantial functional and Technical expertise in Financials solutions and HR Business Processes.
* Worked in all phases of the Workday implementation and support after go live.
* Part of an 8 -member workday team in developing and implementing quality-assurance and quality-control methodologies for Confidential to ensure compliance with QA standards and customer specifications.
* Provided client developer teams with detailed reports on quality metrics, identified bugs/flaws and recommended fixes.
* Worked closely with Business, Functional and Development teams to make sure test scenarios captured have adequate coverage of the requirements.
* HR – Designed and Executed Test Scenarios/cases for Recruiting, IAM and SSO Inbound/Outbound Integrations.
* Benefits- Designed and Executed Test Scenarios/cases for Benefits (Vision, Medical and Dental) Eligibility and Deduction Files.
* Payroll – Created various test cases for Payroll Integrations which involved different Staffing Events and data changes for the employee records.
* Hands on Experience in Payroll Processing – Retro, Run Pay Calculations and launched Integrations after Payroll Settlement step.
* Compensation - Designed and Executed Test Scenarios/cases for various Allowance and Bonus plan Reports.
* Tested Workday compensation packages including salary, bonus, allowance, commission, and merit plans for multiple countries including merit and bonus plan processing.
* Finance – Worked on multiple Finance Inbound Integrations between OnBase sales application system and Workday.
* Validated Supplier Invoice data and approved payments through Settlement Run process.
* Tested Journal Ledger Inbound integrations with Import Journal Ledger and Submit Journal Ledger Web services.
* Created Advanced, Matrix and Composite Custom Reports using Report Writer tool provided by Workday.
* Tested Workday integrations using Sandbox, Sandbox Preview and Testing Tenants.
* Responsible for Interface testing on integrations that were developed via Core Connectors, EIB’s and Studio for Payroll, Benefits, Core HR and Finance.
* Worked with vendors to ensure that outbound files that are generated are processed by their system without any errors.
* Documented and updated support tickets for production and break fix scenarios.
* Worked in Agile methodology in 2-week sprint cycles, reported to Scrum team on daily accomplishments and coordinated test results.
* Managed test executing in Agile model, coordinated with Scrum team and provided QA estimates to user stories and sub-tasks.

Environment: Workday(Testing Tenants, Sandbox and Sandbox Preview) Workday EIB, Core Connectors, Document Transformation, Report Writer, Workday Studio, Oxygen XML editor, SQL Developer, JIRA, Confluence and Office 365.

**Rayonier Advanced Materials** **| Jacksonville, FL** **| jun 2018 – DEC 2019  
Position:** Workday Quality Assurance Analyst

Rayonier Advanced Materials is an American chemical company specializing in cellulose-based products. Headquartered in Jacksonville, Florida, it produces more than 25 grades of high-purity performance fibers for products ranging from food, cosmetics, and pharmaceuticals to paints, filters, impact-resistant plastics, and digital display screens.

**Responsibilities:**

* Worked with implementation partners and involved in testing Workday HCM and Finance system implementation that includes business processes and integrations with other inbound and outbound systems.
* Interacted with Business Analysts and Development teams for requirement analysis and development of test strategy.
* Developed Test Strategy and Test Plan documents to outlay the functional and integration testing requirements.
* Involved in full life cycle implementations, which includes Discovery Phase, Planning, Development, Testing, Reporting, Go-live and Post Go-live support of Workday modules (HCM - Benefits, Compensation, Talent Management, US Payroll)
* Worked with HRIT team to understand the platform tools and technology, understand data sources and WORKDAY application portfolio. I have done document analysis and reviewed requirements from Client teams.
* Created Test Scenarios, Test Data, Test Cases based on the requirements.
* Worked on various modules such as Core HR, Benefits, Time and Absence, Payroll, Recruiting, Talent and Compensation.
* Created different custom reports including matrix reports, advanced reports, composite reports on all modules, which includes Compensation, Benefits, Core HR, and Payroll.
* Tested Supervisory organizations with appropriate hiring restrictions, Compensation packages, Cost centers and grouping them into the managerial hierarchy.
* Worked on testing Compensation Packages to group together the compensation guidelines and compensation plans that could be assigned to an employee all at once.
* Performed Integration testing, Performance and Acceptance testing of Workday application after web-services confirmation, performed data validation and data migration testing of users from legacy system.
* Attended daily status calls to discuss the testing progress.
* Worked with Business teams in defining business Use Cases, test plans for business scenarios and conducted Acceptance testing, recorded defects from business priority in HP ALM and worked on defect resolution.
* Participated in Agile meetings, worked with Business Analyst for User Story estimates, attended Sprint Reviews and gave presentations on test data results and data consumption to Dev teams, attended Sprint Retrospective meetings for issues and pain-points and business process improvements.

Environment:

WorkdayEIB, Core Connectors, Document Transformation, Report Writer, Workday Studio, XML, XSLT, SOAP, Oxygen, Apache Tomcat 7.0.x, HP ALM, SQL Developer, SOAP UI, .Net, RESTful Client, SOAP, Web Service API, JIRA, Confluence, U-Deploy, Office 365, SIPD resources, Oracle 10g, Sybase, FPRS, Ventura resources.

**Hyland Software (OnBase)** **| West Lake, OH** **| JAN 2017 – JUNE 2018  
Position:** Workday Analyst

**Responsibilities:**

* Leveraging IT knowledge, best practices, and expertise to identify opportunities for process improvements and helping to define both short-term and long-term product strategies.
* Collaborated with HR team to create and maintain Workday Roadmap with the intent to extend the value of Workday (functionality, new capabilities).
* Assist the client and the Integration team with configuring and testing integrations between Workday, financial systems, and other 3rd party/custom solutions.
* Provided subject matter expertise regarding key business process decisions related to industry and/or functional areas.
* Assist the client in testing the Workday system Implementation/Optimization methodologies, using it consistently on all phases.
* Responsible for Creating the Test Strategy , Test Plan, Conducting Daily Triage Meetings, Providing Test Metrics, Escalating and following up on Issue Resolution.

**Vempy Group** **| Hyderabad, India** **| April 2012 – DECEMBER 2015  
Position:** Quality Engineer

**Responsibilities:**

* Identifying and understanding the business critical areas from the user perspective.
* Involved in Project Planning, design, develop, and schedule all activities and exercises related to system and application testing for the PeopleSoft modules and Campus Solutions module.
* Worked with the team to develop a web- based program for managing different clients across the world.
* Managed client expectations on all project deliverables and requirements, while working with cross-functional teams.
* Participated in various testing related review meetings to analyze the issue.

**EDUCATION**

* Master of Business Administration- University of Wisconsin, River Falls
* Bachelors of Electronics and Communication- DSATM, Bangalore.