Phone: +91-7842020430 | Email: gopikrishna8836@gmail.com

Summary: Software Engineer with 4+ years of experience, looking for a challenging & competitive work in software development.

Skills & Core Competencies

Backend: Java, Python

Web/Frontend: JavaScript, HTML, CSS

OS: Windows, Linux/MacOS

Others: Java EE, OOPS, MySQL, AWS(S3,DDB,cloud watch).

Professional Summary

Seasoned DevOps professional with 3.7 years of proven experience in development and automation. Supported Transportation Optimization (Tier1 services) and Finance automation teams owning demand forecasting, resource planning and execution of customer packages world-wide.

Work Experience

DevOps Engineer-II | Amazon (Mar 2020 - Present)

Worked in a DevOps teams, which maintains software for transporting packages and vendor invoices processing at Amazon.

- Provided L1 support to services.
- Worked on Code deep diving, bug fixes and deploying through CI/CD environment.
- Hands-on experience on AWS core services.
- Technologies: AWS, JS, Java, Python.

DevOps Engineer-I | Amazon (Nov 2016 – Mar 2020)

I work with Transportation Optimization teams (Tier1 services) which are responsible for services that owns carrier assignment decisions guiding package flow during order fulfilment process for customer outbound packages. These systems understand carrier capabilities that Amazon partners with, modelling their capacity constraints, capabilities and cost. Transportation systems receives a lot of issues from its customers. I've worked on process improvements, automations and reduced the human efforts to half. I took up some good initiatives which helped the team in reduction of incoming tickets.

- Automated business metrics with tabular data & graphical representations, which is one stop
 dashboard for stakeholders. Visualized with Matplotlib & consumed data with pandas in python
- Wrote scripts to automate part of the on call which does the auto-comparisons, which significantly decreased load of on call's time by ~15%. Made use of python & web scraping.
- Technologies: python, pandas, web-scraping.

Awards & Recognition – In Amazon

- Won an award for automating a redundant task on tickets.
- Received 'Master of Delivery' award for delivering tasks on committed deadlines.

Education

B.Tech (ECE) – JNTUH (Institute of Aeronautical Engineering College 2012-16) | Percentage – 67% Intermediate (Class XII) – 81% SSC (Class X) – 85%