VARSHITH KUMAR KARTHAN

Mobile No: +91-9666877278 Email: <u>karthanvarshith@gmail.com</u>

PROFESSION

Salesforce Developer/Admin at VYOM LABS with 2 years of strong proven technical experience in Salesforce.com, Apex Classes, Force.com Platform, DB2, Workflow Rules, Data loader Tool.

EDUCATION

B.Tech in Computer Science from Kshatriya College Of Engineering -2018.

SKILL SET

Operation System	: Windows, Linux and Aix.
SFDC Tech	: Salesforce CRM, Salesforce SFA, Apex Classes/Controllers, Apex Triggers, Apex Web Services, Visualforce Pages/Components, SOQL, SOSL.
Cloud Computing	: Salesforces.com, SFDC Configuration.
Scripting Languages	: HTML, SQL, Python.
Process	: Service Transition & Operations, Data Analysis.
Methodology	: Waterfall, Scrum.

SUMMARY

- Experience in Salesforce developer / Admin.
- Coordinates with various support teams across the organization for problem research and resolution.
- Support Salesforce Administrator(s) and provide recommendations on best practices and preferred approaches.
- Experience working on Salesforce platforms or other CRM software packages.
- Salesforce Configurations/Customizations –User Interface, Page Layouts, Tabs, Custom Fields, Custom Objects, Validation Rules, Triggers, Security Access, Creating Profiles, Roles and Users.
- Experience in using Data Loader for insert, update, and bulk import or export of data from Salesforce.com Objects. Also, experience using Data Loader to read, extract, and load data from comma separated values (CSV) files.
- Expertise in maintaining the Functional areas of Data Management, Accounts, Contacts, Leads, Campaigns, Opportunities, Quotes, Activities, Dashboards and Reports.
- Knowledge of SFDC standard data structures and familiarity with designing Custom Objects and Force.com platform(s) and Force.com site(s)
- Excellent organizational and strong solving skills with a proven ability to contribute in a team environment.
- Strong communication and inter-personal skills with ability to work well in a dynamic team environment.
- Strong verbal and written skills to help bridge gap between business needs/requirements and technical solutions.

ACCOMPLISMENT

- Up to the date Completed 5x Super Badges in Trailhead.
- Trailhead "EXPEDITIONER".
- With 60+ badges completed till to date.

PROFESSIONAL EXPERIENCE

Experience	: 2 years
Duration	: January 2019 – Till Date
Role	: Developer / Admin
Company	: Vyom Labs

PROJECTS

VYOM LABS

April'19 - Till Date

DEVELOPER/ADMIN

The project main aim is to the backlog products to their organization based on the CRM platform using Salesforce.com.

This Application is used to split or change the order of the product which are ready to deliver. All this Functionalities can be monitored by the different profiles according their access with the help of portals.

ENVIRONMENT & TOOLS

Salesforce.com, Apex Classes, Trigger, Visual Force, HTML5, Salesforce Lightning, Salesforce Platform, Workflow Rules, Process Builder, Data Loader, Controller Classes Method.

RESPONSIBILITIES

- Working in Agile environment by participating actively in daily stand-ups, bi-weekly sprint review/ Demos, Sprint planning.
- Working closely with Product Manager to gather business requirements; converting Business requirements to Functional/technical specifications, developing & implementing in production.
- Using SOSL for data manipulation needs of the application.
- Using process builder for visualizing and creating automated business processes.
- Working on Salesforce Mobile App Customization to translate the use cases into mobile customizations.
- Developing various Apex Classes, Triggers, Controller classes and methods for functional needs in the application.
- Used Email to case, Web to Case features and created a community where the customers can create, update and manage their cases.
- Worked on Salesforce Community cloud to provide access to employees, customers and partners to Salesforce data.
- Providing support to the members on various production issues and demoing the application.
- Developing wave dashboards using Salesforce platform as the backend.
- Interface with users, project manager, Architects to ensure that implemented solutions satisfy business requirements and are delivered in a timely manner.

TRAINING

- Python
- Windows Administration
- Core java

PERSONAL INFORMATION

- NAME: Varshith Kumar Karthan
- Permanent Address: Nizamabad, Telangana, India.

DECLARATION

I hereby declare that above mentioned details are true to my knowledge.

(Varshith)