



ANKUSH JAGDISH KURALKAR

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PROFESSIONAL SUMMARY

- **11 Years 6 Months of Total IT Experience** to Technically competent **Salesforce Admin/QA and DevOps** with an experience of **8 years 5 Months** in managing each responsibility of gathering project information from clients, documentation, designing, **developing, Testing and Devops Tools**.
- Skilled in directing development with creative and performance-oriented approach. Well-organized and customer-focused with proven skills in project management and team leadership.
- 1 Year of Lightning Experience to build Different **Aura Component & LWC Components**.
- Platform Developer I and Salesforce Certified Associate.
- Worked on various **salesforce.com & CPQ standard** objects like Accounts, Contacts, Leads, Campaigns, Opportunities, Quotes, Activities, Dashboards and Reports.
- Hands on Experience working with Data Loader & Dataloader.io & Import wizard Product.
- Involved in Developing and good knowledge on Salesforce object Query Language (SOQL) and Salesforce Search Language (SOSL).
- Effectively in writing designing for the Test Plans and Test cases. Perform Functional Testing, Negative, Positive, Integration, Regression, End to End Testing and Acceptance Testing.
- Creating **Test cases**, Attending Scrum meetings, Giving Demo to Client and raising defects on Jira.
- Involved in **Smoke testing, System Testing, Integration Testing, End to End Testing, Regression testing**
- Implemented **agile Methodology in project management** as part of the project designing.
- Handon with **JIRA & Confluence** as a part of project Requirement & tracking.
- Implemented agile Methodology in project management as part of the project designing.
- Committed to excellence, self-motivator, quick-learner, and team-player
- Worked on **Jenkins, GIT, Devops tools (Copado)**.

SKILL AND EXPERIENCE

- **Operating systems** : Windows and Linux
- **Programming Language** : HTML, CSS, JavaScript, Apex
- **CRM Package**: Salesforce.com, CPQ Cloud and Marketing Cloud.
- **Version Control System**: Git, Git Hub
- **Software**: VSCode
- **Ticketing Tool**: Jira, Heat and Zendesk.
- **Tools** : Jenkins, Sanbox, Soap UI, Copado, PostMan API.
- **Agile Methodology**

Cybage Software Pvt. Ltd. Pune

Role : SalesOps Analyst

Project : Kaseya

From : 1st June 2022 to Till Date

- Involved in Requirement Gathering.
- Adding and modifying fields on standard and custom objects.
- Involved in discussions with client and suggested solutions on requirement implementation.
- Implemented different lightning components, write business logic in Apex Controller.
- Deployment of the code to different sandbox environment and production environment.
- Creating and updating validation rules to improve data quality.
- Generating the **Quote in CPQ as per the Client requirement**, Also update the **Template and DocuSign** with the help of **Conga Compressor**.
- Implementing workflows and process builder to automate business processes.
- Working with end user to collect requirements, design solutions, and release them into production using sandboxes.
- Customizing and implementing user setup, profiles, permission sets, roles and hierarchies.
- Involved in Smoke testing, System Testing, Integration Testing, End to End Testing, Regression testing
- Create and manage queues, lightning page layouts, record types.
- Designing and implementing training programs, Presentations and documentation for stakeholders.

Cybage Software Pvt. Ltd. Pune

Role : Techops Engineer

From : Jan 2019 to May 2022

Project : Yes Mail 360 (US) (Data-Axle)

Job Responsibilities :

- Email Marketing platform - Yesmail 360 Support & Troubleshooting issues.
- Customization of the Organization Profile, creation of custom objects, custom fields, formula fields as per the Requirement
- Developed custom objects, custom fields, record type, relationship, automation tools.
- Hands-on Experience in **Develop and Testing Postman API**.
- Installing and configuring **GIT, Jenkins, Copado**.
- Creating **Workflow Rules, Email Alerts**, and Components to suit to the needs of the application.
- Used automation tools for sending email alerts.
- Analyze business requirements and to come with requirement gaps and to create & execute detailed test plan, test case and test conditions.
- Good Knowledge in Salesforce CRM testing and Admin. Create report and Dashboard.
- Written Apex Triggers for business requirement.
- Written LWC Components.

Cybage Software Pvt. Ltd. Pune

Project : Infogroup

From : 11th May 2015 to Dec 2018

- Actively monitoring Applications, services, and servers on **Splunk, Zenoss, Zabbix, Runscope.**
- Installing and configuring **GIT, Jenkins, Copado, ANT Migration tool, Deployment and automation.**
- Release Engineer for a team that involved different development teams and multiple simultaneous software releases
- **Developed and implemented Software Release Management strategies** for various applications according to the **Agile** process.
- **Jenkins and Copado is used as a Continuous Integration tool** for automation of daily processes.
- Configured a continuous integration process and interface with the operations team to ensure project artifacts are deployed automatically to various environments using Jenkins.

VDA Info solution Pvt. Ltd. Pune

Role : System Engineer

From : 29th July 2013 to 08th May 2015

Project : Client Persistent System Ltd. Working as System Engineer

Job Responsibilities : (Servers/Desktops/Laptops/Hardware & Network, storage)

- Providing technical support to 500 plus users for Hardware, OS, Network, storage and Software related issues.
- Configuring machines with OS and Software applications as per project requirement.
- Installation and Configuration of Windows Server 2013.

Genie Customer Services. Pune

Role : Technical Support Engineer

From : 17th Jan 2012 to 31st Oct 2012

Job Responsibilities :

- Administering Active directory (AD) on Windows2003 Advance servers, creating users/groups.
- Providing technical support / troubleshooting for day to day operation to users on LAN and standalone machines.
- Responsibilities of installing LAN, WAN, operating systems like Win -XP, Win-7 Win2000, Win2003, Win2008, Win2012 as per the requirement of the client.
- Implementation and administration of DNS and DHCP.
- Solving hardware, application, operating system, Microsoft Outlook network and printer level calls.

CERTIFICATION

- Salesforce Platform Developer I Credential ID: 21641640
- Salesforce Certified Associate
- Copdao Certified FUNDAMENTALS I
- Copado Certified FUNDAMENTALS II
- Copado Certified COPADO ROBOTIC TESTING
- Copado Certified COPADO ESSENTIALS+

QUALIFICATION

- B.E. in Electronics Engineering from Nagpur University in year 2011.
- Diploma in Electronics & Communication Engineering. From Nagpur Polytechnic, Nagpur, In year 2006
- S.S.C. from Maharashtra State Board, Nagpur in 2001.