

# Nayana Gupta–Assistant System Engineer



## Nayana Gupta

Assistant System Engineer

[nayanagupta123@gmail.com](mailto:nayanagupta123@gmail.com)

**Mob** : +91 9545189701

## Profile Summary

- Bachelor of engineering in Mechanical having **approx 2 years** of professional as well as relevant experience
- Working as a **Salesforce Developer**.
- Key Skills includes Functional and Technical Knowledge in Salesforce.
- Currently Working in **Tata Consultancy Services** Ltd from 30 th May 2019 - Till now.

## Salesforce Functional

- Understanding of Force.com Platform and Salesforce.com Data Model.
- Having Experience in Service Cloud & Sales Cloud Domain.
- Experience in developing Lightning Components and Apex classes to follow various phases of project lifecycle.
- Extensive Experience in one to one communication with Client and Leads to gather Requirements, Estimates, Design etc. to follow various phases of SDLC Life cycle activities and proposed available & alternate solutions.
- Worked on SOQL & SOSL for retrieving data from database.

## Certification

- Salesforce Administrator Certified
- Salesforce Platform Developer-I certified
- Salesforce Platform App Builder Certified

## Salesforce Technical

- Worked on Admin Configuration & Apex Customization.
- Proficient in deployment activities by Copado tool.
- Proficient in Lightning Components & Apex classes.
- Knowledge of Lightning Web Components
- Knowledge about SFDC coding standards.
- Experience in creating Objects, Fields & Relationships ,Permission sets, Profiles, Roles and Sharing Rules.
- Experience in Automation such as Process builder, Workflow and Flow builder.
- Proficient in Data loading Activities using Data Loader, Workbench.
- Worked on Reports and Dashboards.
- Knowledge of Batch Apex classes & trigger framework, Test Classes.

## A Brief Summary of Experience

### 1. Project #1: Neles

#### Role: Salesforce Developer

Worked for one of the Worlds leading Mining Equipments manufacturer as Developer to understand Business Requirements and delivering the story as per their Business Process and Requirement.

### 2. Project #2:Metso:Outotec

#### Role: Salesforce Developer

Worked for one of the Worlds leading Mining Equipments manufacturer as Developer to understand Business Requirements and delivering the story as per their Business Process and Requirement.

## Key Focus Area

- Understanding of Requirements by analyzing the story and developing the same.
- Ensuring good quality of code deliverable by regular review activities and compliance with best practices.
- Worked On ServiceNow and Jira.