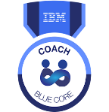
**A close up of a sign

Description automatically generated**

**ANBAN SUNDERSON J**

**Mobile:** +91 8105800443 **| E-mail:** anbanj@gmail.com/anban.sunderson@in.ibm.com

**Aiming for Mid - Senior Level Assignments in**

**Business Analyst / CONSULTING / PROJECT MANAGEMENT**

**PROFILE SUMMARY**

**AREA OF EXPERTISE**

**Functional and Business Processes**

**Requirement gathering**

**Cross Functional Coordination**

**Program/Project Management**

**Team Building & Leadership**

**Test Management**

**(TFS, HP QC, Provar)**

**Transition Management**

**Transition Solution Design & Implementation**

**Transition Audit Framework Development**

**Stakeholder Management**

**Project Governance**

**Client Engagement**

**Knowledge Transfer Process Improvement**

* **15+ years** of splendid experience in IT Industry and 5+ years of Experience in Business Analyst.
* Worked in **Salesforce and Google Cloud Platform.**
* Interacts with business partners / IT clients to gather and document information related to requirement and / or software testing for full life cycle of the project.
* Study, Analyse and document customers business processes and operational scenarios and associate them with software deliverables.
* Analyse customer requirements and functional specifications ensuring user friendliness, optimized product performance, ease of development and maintenance.
* Gather, develop and coordinate and maintain business requirements for various projects and /or systems from initial phase to final implementation.
* Transition product support to system operations, knowledge transfer to other stakeholders in order to understand the requirement.
* Experience in Agile / Scrum methodology.
* Provide basic communication to the teams regarding business requirements, impact analysis.
* Assist in establishing end user training.
* Strong Requirements gathering experience using JAD Sessions & Conducting User Interviews, and preparing functional documents like Use Cases, Software Requirements Specifications (SRS).
* Possess comprehensive understanding of CRM business processes like Lead Management, Account Management, Case Management.
* Experience in data migration from Excel and Legacy Systems using Data Loader and Import Wizard.
* Experience in Salesforce Testing and Administration spanning all facets of package software and application implementation.
* Strong knowledge & experience working in teams implementing Agile Methodologies.
* **Webservice and Microservices Testing, Google PubSub and Big Query Validation, API Testing** and UI Verification
* Excellent communication and inter-personal skills, accustomed to working in both large and small team environments.
* Demonstrated expertise in Proposal and solution development for large deals of ranging between 2 Million USD to 1 Billion USD across varied geographies including US, Canada, UK, Switzerland, Sweden, Middle East and Australia in all executive and Client facing roles.
* Well versed in the **agile** framework and use of NexGen- **Agile transition methodology** in the Engagements.

**HIGHLIGHTS**

* Travelled to **Geneva (Switzerland)** for requirements gathering, interact and understand the business functionalities. Helped the team to get the knowledge transfer and also provided support on UAT Testing activities.
* Appreciated by the Client for supporting and resolving complex functionality in X-Author.
* Felicitated with **Manager's Choice Award** for demonstrating excellent client servicing skills (putting the Client First) in 2016.
* Recipient of “**Sales Award**” for the significant contribution in MAPFRE deal sign off in 2016.
* Promoted to Next Band in 2015 in recognition of Excellence in Work
* Presented paper on “**Achieving Transition Excellence”** in the transition ShareNet.2014.
* Received “**IBM GBS India Managers Choice Award 2014**“for excellence in transition execution.
* Honored with “**IBM GBS India Eminence & Excellence Award, 2013”** for excellence in Transition - TMCOE.
* Successfully executed knowledge transfer of applications from the client to IBM for more than 25 FTEs for BSLI within budget, on time and of the highest quality.
* Analyzed project transition health and presented findings to management, thus helping to reduce the defects 20-30% in the transition phases.
* Assisted customers like AOL and AT&T to be more cost-efficient, productive and meet their business needs through war-rooms, tools implementation and phase gates reviews, resulting in improving the testing performance by 25% for AT&T client.
* Developed initiatives to reduce defects, Joint test workshop (JTW) and desktop UAT helped to identify high-cost defects earlier in the test cycle reducing the defects by 50% before going to production which saved much time and money.
* Mentored and trained more than 10 team members on the tools and processes (ATT-ITM).

**CERTIFICATIONS**

* Scaling Agile Awareness, 2019
* The **SELF-AWARE COACH** by Deakin University, 2019
* IBM Certified – Interviewer and Coach , 2018
* **Salesforce Certified – Salesforce Administrator, Salesforce, 2018**.
* **Salesforce Certified - Platform Developer – I, Salesforce, 2017**.
* **Agile at Work**: Building Your Agile Team, **Agile Project Management** by Linkedln, 2016
* PMP Boot Camp Training, 2013, Active Member of PMI USA and Bangalore Chapter, 2014
* ISTQB Certified Tester, 2005

**ORGANIZATIONAL EXPERIENCE**

**Salesforce Business Analyst, The Global Fund , Client Location – Geneva (Switzerland), (2019 Jun – till date)**

**Roles and Responsibilities ( Launch 1)**

* Interacted with various business team members to gather the requirements and documented the requirements.
* Analysed the Scope of the Requirements, and managed requirements to avoid Scope Creep.
* Participated in Requirement Gathering Sessions & JAD Sessions.
* Conducted GAP Analysis and enhanced business process by integration
* Primarily involved in developing a business model for developing the Allocation / Program split, Funding Request, A2F Management.
* Engaged in managing the project in Smart sheets and created a structure and logical project tracking document.
* Create Data Flow diagrams and process flow diagrams to facilitate better system understanding
* Work closely with Project manager to keep track of timeline and budgeting
* Reviewing the test cases provided by the QA team, and providing feedback.
* In charge of conducting the UAT with the Business users, and gathering feedback and providing the same to the Development team.
* Created user Roles and Profiles and sharing settings.
* Used field level security along with page layouts to manage access to certain fields.
* Created various Reports and Report folders to assist managers to better utilize Salesforce as a sales tool and configured various Reports for different user profiles based on the needs of the organization.
* Created custom Dashboards for manager’s home page and gave accessibility to dashboards for authorized people.
* Worked on Agile and Scrum Methodology for Salesforce enhancement module implementation.
* Create a weekly project status report to track the project progress and observe bottlenecks for review of top management
* Tracked user responses to improve the efficiency and direct issues to support team
* Create Production Support Handbooks and Document procedures to engage Level 3 Support
* Identify and communicate with Vendor Application points of contact to retrieve crucial support information
* Extensively used WebEx and Skype business to conduct and participate in various project meetings

**Salesforce Business Analyst, The Global Fund , Client Location – Geneva (Switzerland), (2019 Jan – May 2019)**

**Roles and Responsibilities: (GOS – Access to Funding, Grant Making, Revision and Closure)**

* Liaison between the business client and technology team—developers, system architecture, and QA Team
* Primarily involved in developing a business model for developing the Funding Request, Grant creation, Revision and Closure.
* Gather requirements through interviews with the client and referring to existing documentation and procedures
* Translate business requirements into functional specifications and creating High Level Design documents
* Perform GAP Analysis of the ‘as-is’ and ‘to-be’ system
* Created various custom reports for standard objects to give complete detail overview
* Used Data Loader for loading the data.
* Developed the scope and vision documents that defined the primary goals, objectives and scope of the project.
* Facilitated with team of four business analyst to elicit requirements in Joint Application Development (JAD) sessions by communicating with various background and skills, documented Scope Definition, Functional Specifications, Use Case document , Software Requirements Specification (SRS) and created User Interface Mock-ups/Prototypes using Ms Visio.
* Maintained project plans, task, defect and issues lists, lead meetings to discuss all aspects of the project’s execution, developed test scripts, executed UAT, participated in the QA process, and developed training materials and system documentation.
* Identified various business processes and developed process flow diagrams for the business and validated the same with SMEs. Developed prototypes for the UI and helped in development of screen navigation flows.
* Worked with various Salesforce.com objects like Accounts, Contacts, Leads, Opportunities, Reports and Dashboards.

**Environment:** Salesforce.com, Apex, Visual Force, Apex Data Loader, Workflow, Approvals, Reports, Custom Objects, Tabs, Custom Profiles, Roles, HTML, CSS, Eclipse IDE Plug-in, Force.com IDE, Meta-data API, UML, MS Visio 2003, Microsoft Office Project, Case Complete.

**Project Test Lead, The Global Fund , Client Location – Switzerland, (2018 Aug – 2018 Dec)**

**Role : Offshore Test Lead**

* Understanding the client needs/requirement and coming up with the Test scenarios
* Working closely with the Test Coordinator from the Client team
* Daily stand up/scrum call with the team and plan the activities of the day
* Helping the team to resolve and manage the challenges in test deliverables
* Review the Test deliverables with the IT Team and the business team
* Building a team to engage in providing value to the client.

**Project Test Lead, UPS - HEAT (Harmonized Enterprise Analytics Tool) (2018 May – 2018 Jul)**

* Functional testing – Microservices and API Testing of HEAT Application. (REST/SOAP)
* Developed Manual and Automated Test scripts in Selenium for Functional and Regression testing.
* Validated the Source system file in Google Big query by field wise validation.
* Designed Test Scenarios and Executed Test Cases using Selenium.
* Performed Defect Reporting and Tracking through MS -TFS.
* UI statistical Validation and API testing
* Testing validations using JSON, XML
* Managed a team of 10 members.

**Project Test Lead, Hertz (2017 Oct -2018 Apr)**

* Functional testing - Migration of Salesforce classic to Lightning for customer care functionalities.
* Developed automated Test scripts in UFT for Functional and Regression testing from scratch and enhanced the scripts.
* Created the Automated Script for Regression test for Data driven and keyword driven test using UFT.
* Designed and Executed Test Cases using HP ALM
* Performed Defect Reporting/Tracking through HP ALM.
* Monitored performance by gathering relevant data and producing statistical reports.
* API and web services (REST/SOAP) testing
* Testing JSON, XML
* Managed testing team.

**Project Test Lead, Metlife - BHF (2017 Jun- 2017 Sep)**

* Worked with the Business Analysts to identify cross-functional dependencies
* Designed and executed of Test Plan doc, Test Design doc, Test Case doc, Test Scripts files and review Test cases.
* Created Test Data specification document for the application covering the associated interfaces, test cases and environment needs.
* Performed all types of system testing, functional and smoke, sanity testing, re-testing, regression testing.
* Managing the testing team.
* Preparing test scenarios based on User Stories
* Preparing the test data based on User Stories
* Executing the test cases with valid data and attached the proper evidence and supporting information

**Transition Solution Manager, T&T COE (2015-2017 Jun)**

* Accountable for managing the execution of delivery consisting of transition management, performance metrics and project management to ensure consistent quality of deliverables.
* Developing differentiated transition solutions for client engagements from different geographies and setting up new business units by executing those transitions from clients and incumbent vendors.
* Assisting with due diligence engagements for large European and UK clients with more than $5M USD.
* Creating Proposal (RFP) Responses and responding to RFI for transition solutions.
* Identifying and developing potential application migration framework in line with the guidelines for improving efficiencies.
* Guiding the transition managers to execute the projects effectively and efficiently
* Analysing and reviewing project transition health based on 7 keys, transition process areas (TPA) and key performance indicators (KPI) and presented the graphs/trends in the management to make decisions
* Assuring effective project control and governance is established and maintained through appropriate framework and procedures.
* Ascertaining timely and effective communication and working cross-functionally with various business stakeholders.
* Identifying the opportunities for innovation and seizing such opportunities for the benefit of the company goals.
* Providing leadership & direction to multiple teams (globally distributed and virtual teams) on the project with high level of complexity.

**Transition – Engagement Manager, T&T COE (2012-2014)**

* Worked on Tier -1 and Tier 2 Solutions for major clients like Citi bank, MAPFRE, AT&T.
* Developed transition solution, strategy and methodology for various clients.
* Designed transition audit framework and implemented transition process areas to improve the processes and activities of transition.
* Accountable for planning, scoping, estimating, tracking and ensuring implementation of program plans within pre-set budgets and deadlines.
* Handled knowledge transfer and services transition, organization and governance model, operational processes and Service Level Agreements – enabling outsourcing and single & multi-site offshore and nearshore delivery.

**Highlights:**

* Successfully handled deals worth more than 20 million USD.

**End To End Project Test Manager, AT & T Account (2006-2011)**

* Worked closely with the business functional areas, technical teams and clients to define systems/ project priorities, scope, approach, resource requirements, timing deliverables and budgeting
* Responsible for efforts estimation and obtaining management support for the time, resources and budget required to perform the testing.
* Prepared High-level Test strategy (HLTS) and the Master Test Plan (MTP).
* Conducted team meetings, ensured completion of all documentation, test plans and reports and provided pre-release support.
* Assured quality of the products throughout the test lifecycle.
* Monitored and resolved issues associated with the project on regular basis.
* A focused team on business objectives and track progress to ensure project milestone is completed on time, on budget and with the desired results.

**PREVIOUS EXPERIENCES**

**Aztec Soft Ltd., Bangalore, India Senior Test Manager Nov’04-Jul’06**

**Ashok Leyland Ltd., Chennai, India System Engineer Sep’02-Jul’04**

**Goldstone Technologies. Ltd Software Engineer 2001-2002**

**PentaSoft Technologies Ltd Software Engineer 2000-2001**

**ACADEMICS CREDENTIALS**

**2000 MCA** from Bharathiar University, Coimbatore, Tamil Nadu, India

**1997 B.Sc.** from St. John College, Palayamkottai, Tamil Nadu, India

**ANNEXURE**

**PROJECT DETAILS**

**IBM, Bangalore, INDIA**

**Project: The Global Fund- To fight Aids, Tuberculosis and Malaria**

**Description:**

The Global Fund is a 21st-century partnership organization designed to accelerate the end of AIDS, tuberculosis and malaria as epidemics.

**Responsibilities:**

* Liaison between the business client and technology team—developers, system architecture, and QA Team
* Identified various business processes and developed process flow diagrams for the business and validated the same with SMEs.
* Primarily involved in developing a business model the TGF IT Systems.
* Worked with the Architect and the Business team (Operational Excellence) to understand the functionality and the requirements.
* Managed a group of five members in the team.
* Proposed solutions for Testing and created RFP response along with the Bid team.
* Test Coverage for the functionality and validation of results.
* Tested and Delivered Complex modules within the planned schedule with Quality
* Automation tool – Provar proposed for Salesforce Regression Testing and implemented.

**IBM, Bangalore, INDIA**

**Project:** **UPS- HEAT (Harmonized Enterprise Analytics Tool)**

**Description:**

HEAT project includes the collection of source data from multiple sources, and integrating them into a repository to support an Operational Dashboard, Short Term Forecasting and Long Term Forecasting. The system will be a web based reporting system providing functionality to internal UPSers.

**Responsibilities:**

* Worked with the Senior Architect to understand the functionality and the requirements.
* Managed a team of 10 (Manual and Automation) Teams.
* Prepared and Reviewed test scenarios and Test scripts prepared by the team.
* Worked with the UPS Interface teams and prepared the test data.
* Executed the test cases and test scripts and validated the cases in Microservices and Google Big Query.
* Used Microsoft TFS for reporting the execution results and raising and tracking the Defects.
* Managed triage call to sort out the issues with Developer and other interfacing systems.
* Managed the Production Deployment Sanity and Regression Testing,

**Project:**  **Hertz – (Htz)** **Description:**

Hertz Customer Care Org was initiated in Salesforce Classic environment in 2016. Due to other Hertz Organizations being initiated in the Salesforce Lightning environment, there is effort and resources behind readying the current Customer Care Org in Classic for a Lightning migration in 2018.

**Responsibilities:**

* Worked with the Technical Architect to identify the functionality and the requirements.
* Managed Manual and Automation Teams.
* Preparing test scenarios and Test scripts.
* Preparing the test data.
* Executing the test cases and reporting the discrepancies as required in the bug tracking tool
* Worked with Developer to address the bug and follow-up to closure.

**Project: MetLife – (BHF)**

**Description:**

It is a POC for Salesforce CRM Migration Projects. There is currently an existing CRM system within the organization called ‘iContact'. It is an in-house bespoke CRM system that supports the Life and Annuity distribution teams. Originally implemented over 15 years ago. As part of this Salesforce implementation, Bright house Financial would like to perform a complete cutover from the iContact system to the Salesforce platform

**Responsibilities:**

* Worked with the BA’s to identify cross-team dependencies
* Managing the testing team.
* Preparing test scenarios based on User Stories
* Preparing the test data based on User Stories
* Executing the test cases with valid data and attached the proper evidence and supporting information

**Project: Birla Sun Life Insurance (BSLI)** 

**Description:**

* The project aimed at taking over the Application Development & Maintenance support for 50 applications to IBM.

**Responsibilities:**

* Planned and delivered the project successfully in line with the IBM Transition methodology and best practices.
* Executed transition in four waves with the scope of 124 FTEs.
* Managed Governance, Risk, Issue Resolution and quality.
* Created the weekly report and shared with the management team. Coordinated with the delivery team for completion of deliveries.

**Project: Limited Brands (LBI)** 

**Description:**

* L Brands Inc, Specializes in selling lingerie, personal care and beauty products, apparel and accessories. It operates more than 2,600 speciality stores in the US. This is the Parent Company of Victoria's Secret, Bath & Body Works (BBW), Pink, and La Senza & Henri Bendel with more than 90K associates throughout the US. This engagement is to manage the reverse transition for the client on SAP – FICO, Hyperion, HRMS, and BASIS, BI / BW reporting modules.

**Responsibilities:**

* Managed services and in-scope applications for seamless transfer to the client. Managed the execution, Risks and Issues,
* Escalation management and Status reporting for IBM and LBI management.

**Project: National Health Group (NHG)** 

**Description:**

* NHG is a leading healthcare service provider from Singapore. This project is for Application Systems Maintenance and Support Services consist of (1) Corrective Maintenance; (2) Adaptive Maintenance; and (3) Preventive Maintenance.

**Responsibilities:**

* Responsible for planning and creating Transition strategy/Approach. Prepared Transition plan with Entry and exit criteria for different phases and identified the deliverables. Created governance plan for the Transition phase was created. Prepared Knowledge Transfer plan, Training plan, Scheduled Training sessions for Knowledge transfer with SMEs, Prepared Status Reports on the progress, Phase completion report. Reviews on AIDs and sign off from the SMEs, Knowledge Transfer Assessment report sign off from the SMEs are completed. Functioned as SPOC for **TMCOE (Transition Management Centre of Excellence)** and managed different sectors - Industrial, FSS, and Communication and Public sector projects.

**Project: AT&T**



**Business Scenario-Testing Projects**

* 231615- MS Scaling - E-Servicing Enhancements - Customer Experience (Jun’11-Dec’11, **Release:** Feb’12, Bangalore)
* 231792 - User Group Linked Provisioning - COPY function **(**May’11 - Aug ’11; **Release:** Aug‘11 - Onsite USA - NJ)
* 231793 - CMDB Enhancements (Mar’09 - Jun ’09; **Release:** Jun’1, Onsite USA - NJ)
* 200097 - DS3 ANSI OPOI TESTING (BST) (Jan’11-Mar’11; Mar’11, Onsite USA – NJ)
* 231552a - MSS Wave 2 - AOTS API Enhancements Ph 1 (Oct’10-Feb’11; **Release:** Feb’11; Onsite USA – NJ)
* 215349 - CISCO EDGE - MACD's for all new starts release 2 – Capital (Oct’10-Feb’11; Release: Feb’11, Onsite USA – NJ)
* 215350 - CISCO EDGE - MACD's for all new starts release 2 – Expense ((Oct’10-Feb’11; Release: Feb’11, Onsite USA – NJ)
* 219649- Flow-Through Category 1 - Primary (35444) 1 ATT Flow thru CC Ordering W012 Automate Sales Requests (Oct’10-Jan’11; **Release:** Jan’11, Onsite USA – NJ)

**Integrated System Testing Projects**

* 195547 - AWS NMS Phase 2 – release ( Jun’10-Jun’10; **Release:** Oct’10, Onsite USA – NJ)
* 184722c- Mobility Service Assurance Integration Phase 2 (Jun’10-Jun’10; **Release**: Oct’10, Onsite USA – NJ)
* 120517- CR 367 - UP Disconnect using Clarify 322074 PF 724 ( Jun’10-Jun’10; **Release:** Oct’10, Onsite USA – NJ)
* Flow-Through SA-9 MIS Basic Enhancements (Jun’10-Jun’10; **Release**: Jun’10, Onsite USA- NJ)
* 182115p- State of Georgia Tools - ICE/GPS Data Load (Jun’10-Jun’10; **Release:** Jun’10, Onsite USA- NJ)
* 119119a - 10 Gig Ethernet for MIS - Phase 2 - Split Project (Nov’09-Feb’10; **Release:** Feb’10, Onsite USA – NJ)
* PD512-PD -Global Managed Services Part 2 320714 PD512 (Jun’09-Oct’09; **Release:** Oct’09, Onsite USA – NJ)
* L2 FR-ATM - Phase 4T Service Delivery Enhancements / 119385a (Mar’09-Jun’09; **Release:** Jun’09)
* PF867- GIOM Enhancements ((Mar’09-Jun’09; **Release:** Jun’09)
* PE804 (317313) - CRL214 6COS (Support Automated SUPP orders) 317313 PE804 (Nov’08-Feb’09; **Release:** Feb’09)
* PF417- State of Alabama (Nov’08-Feb’09; **Release:** Feb’09)
* PF791- Cust Geo Profit Stage 1 Missed Reqt (Nov’09 - Feb’09; **Release:** Feb’09)
* PC844- GM-EDS TPIS eBond (Nov 08 – Feb 09; **Release:** Feb’09)
* PB772- GM Standard Station Services Supplier eBond enhancements (Jul 08 – Oct 08; **Release:** Oct’08)
* P9A13 - ATTSE Footprint Expansion and PB310 - I/O Connected Pricing (Mar 08 – Jun 08; **Release:** Jun’08)
* PB626 - BRR – Late Payment Fee SBS / WEFOS (Nov 07 – Feb 08; **Release:** Feb’08)
* P3A57 - Global MACD Part 1B and P8A19 - Global MACD Part 1B (Jul 07 – Dec 07; **Release:** Dec’07)
* P9772 - EVPN - Global MACD Phase 1A for AT& T and PB722 - New COS for MIS PL Access (Nov 06 – Jun 07; **Release:** Jun’07), Phase 2 - Implementation of new TYA values in PA027 for AT& T (Aug’06-Oct’06; **Release:** Oct’06)

**Aztec Soft Ltd, Bangalore, India**

**Project: Compatibility Testing on AOL Products** 

**Description:**

* Whenever a new version of a shared component is sent to Beta or Production, existing components will in and the possibility exists where applications already in Beta or Production that rely on these components can be affected. So compatibility testing across all possibly affected components/applications in the dependency chain will be performed sufficiently at all levels. Compatibility testing with OCP components can be broken down into two major thought processes. The first is interoperability of the different components and whether they operate and use each other properly. The second is backwards compatibility and deals with whether these working inter-operable pieces continue to work when different versions of these working pieces are introduced.

**Responsibilities:**

* Prepared Test Case, set up the test environment, interacted with the customer.
* Performed compatibility testing of AOL applications with each other.

**Project: AOL Searchlight Browser (Desktop Search)**

**Description:**

* The Searchlight Browser product is to capture search revenue for AOL in a Broadband, external browser environment. This product has been a success, but adding more value to the IE browser will encourage AOL members and non-members to use AOL products for their regular browsing experience.

**Responsibilities:**

* Created Test plan, wrote and reviewed Test cases. Engaged with the client and led a team.

**Project: Strauss (AOL Toolbar)**

**Description:**

* The goal of the Strauss client is to provide members with a high-performance, fast, clean AOL classic experience by providing access to key feature improvements to support a cleaner and easier member experience. Strauss will increase the awareness of Safety features by providing easier access to all Safety, Security and Privacy products. Strauss had features and infrastructure with a high-performance, immerse experience. Utilizing the infrastructure and client enhancements, Strauss will offer members a faster download/faster install/smaller footprint bringing more members to the latest experience and overall better performance, Strauss LE, is a development effort to address the needs of our members who are not capable of running the AOL 9.0 Optimized client

**Responsibilities:**

* Conducted system study to understand project requirements.
* Set up the test environment and executed test cases. Performed test cases and logged defect in Defect Tracking tool using BLT.

**Project: Supplier Quality Management System (SQMS)**

**Description:**

* This application is used for analyzing the warranty details of the company's products. The application was developed to accept the warranty claim data in ASCII format from the marketing department and converts the data and merges into the database. From that, the data pulled out for further analysis.

**Responsibilities:**

* Performed statistical analysis of the failures and warranty data of the company’s products.
* Calculated the reliability of the major aggregates of the trucks and buses using failure data and Probability theory.
* Projected to the management about the efficacy of the actions taken towards the failures occurring in the field using statistical techniques.

**Project: Problem Solving Tool**

**Description:**

* The problem-solving tool is a package developed for analyzing different complaints reported by the service engineer in the field and preparing a report based on that.

**Responsibilities:**

* Performed Regression and Functional Test using Test cases. Logged bugs into the Defect sheet and tracking.

**Goldstone Technologies Ltd., Secunderabad**

**Project: Accounting Works Plus for Breens Systems (USA)** BREEN SYSTEMS

**Description:**

* Accounting Works Plus is a business solution, which automates and integrates all facets of the functions of a business such as sales, purchases, Inventory, Accounts Receivables, Accounts Payables and financial accounting. This is a feature rich accounting package, which provides a clean and understandable way to categorize and enter financial information.

**Responsibilities:**

* Handled the development of Development of Test cases, Perform GUI, functional and regression testing.

**PentaSoft Technologies Ltd., Chennai**

**Project: 3B Trade 2000 for Alpha Systems (UAE)**

**Description:**

* 3B Trade 2000 is an ERP Solution in Java with SQL Server as backend. This is a Browser Based Business System caters to Operational Management requests from information to Management, Administration, General Operations, Sales, Stock, Projects, Finance, Budgets, Customer Service, HR, Payroll and Purchase. This System also provides an On-Line data communication between the different Levels like Companies, Regions, Locations, Departments and Divisions of the centre.

**Responsibilities:**

* Performed coding and project implementation.
* Actively involved in the creation of User Interactive screens using servlets.