

## SWAPNIL PANDEY

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### CAREER OVERVIEW

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Over 3 years and 9 months of total experience in the IT industry with exposure to various technologies. I am always keen to work in a challenging environment where I can enhance my growth and achieve my goals. Having good exposure to **Oracle E-Business Suite R12 and Agresso ERP Software and Got a chance to visit Client Location Dubai.**

### EXPERIENCE SUMMARY

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- Working closely with manager to analyze & understand Business requirements; gathered User, Functional and Non-Functional requirements & translated the requirements into User Stories for the Scrum process.
- Generated Business Requirement documents (BRD), Functional Specification design documents (FSD), and Functional Requirement Documents (FRD)
- Led various Scrum meetings with the development team to review Functional specification & design the system.
- Experience in **Oracle Apps/ E-Business Suite Applications** R12 modules, Oracle Reports, Oracle Forms, and **Agresso ERP software.**
- Coordinate with the support team for any issue/system bug reported and coordinate with concern members to provide resolution to meet the user requirements.
- Good Knowledge in queries joins views, trigger, packages/procedures/functions, collections, partitions, temp tables, global tables/variable, multiple database connectivity, query optimizations, cursor/ref- cursors, data types, and constraints.
- Worked on the ***incident, change, and problem management.***
- Involved in various activities like preparation of technical documents, discussions with the client regarding the proposed solution, **PL/SQL program scripts**, related reports and forms, unit level, and user acceptance testing.
- Involved in importing and exporting projects from one instance to another instance.
- Designed and developed various PL SQL programs and registered them as concurrent call programs to fetch the data and write to Comma Separated files in the predefined Server location.
- Detroit at analyzing information system needs, evaluating end-user requirements, custom designing solutions, troubleshooting for the applications, and presentations.

### CERTIFICATIONS:

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- ✓ **Oracle Cloud Infrastructure Developer 2020 Associate**
- ✓ **Oracle Cloud Infrastructure 2019 Cloud Operations Associate**
- ✓ **Oracle Cloud Infrastructure 2019 Architect Associate**

### **10/ 2019 – Present Business Systems Analyst - WSP Consultant India Private Limited**

- Providing support/leadership in the formulation of the network, technology, systems, and information strategy and evolution plans.
- Provide signed off the complex functional end to end solution designs for use by Development and Test in line with the BT Ireland Strategy.
- Act as a key contributor and provide expert advice to other groups on technical and operational issues.
- Providing effective support of large projects and leadership of small/medium projects, dealing with all relevant issues, often without the guidance of the manager
- Supporting real-time operational systems providing leadership and guidance on resolving complex technical issues owning operational processes and ensuring support is provided to meet service level standards.
- Solving business problems and furthers business success by applying industry, applications, and technical knowledge through the definition of high-level solutions. Also, may work proactively with the business to define new product developments

### **07/2019- 09/2019 Oracle Apps Technical (Executive)- Berger Paints India Limited**

- Responsible for managing Oracle Apps and handling modules P2P and O2C.
- Worked on Oracle Forms and Oracle Reports.
- Worked on SQL, PL/SQL, Oracle Reports, Oracle Workflow, Oracle Forms & XML Publisher.
- Performed day to day basic tasks and monitoring applications and databases.

### **11/2017- 07/2019**

### **Software Engineer- INFOGAIN India Private Limited**

- Responsible for monitoring and administration of various applications and database systems.
- Performed day to day monitoring, investigation, and administration tasks.
- Monitoring and working on providing solutions for business requirements.
- Resolving the problems of scheduled jobs & agents for windows and Linux tools.
- Working with the ERP team for the integration of the system with Oracle E-business Application.
- Perform general technical troubleshooting and give consultation within teams.

### **11/2016- 11/2017**

### **System Consultant- HYBER IT Services Pvt. Ltd.**

- Responsible for monitoring and administration of Oracle applications.
- Fixed bugs in case of issues in production.
- Created utilities to ease the software development process and workflow.
- Assist users in UAT and resolve UAT issues.
- Verify the uploaded masters and open transactions.
- Worked with DBA's, Developers, and Oracle Support Production Instance Setup.
- Logged, viewed, accessed, monitored, followed up, and closed the Service Request (SR) with Oracle Support.
- Administration and monitoring database daily through various alerts/reports.

- User Management and implement Security using Roles, Privileges.
- Implementation of Customer, Invoicing, and Payments Module.
- Involved in the Maintenance and Enhancements of the System.

## TECHNICAL SKILLS

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**Programming Languages:** SQL, PL/SQL

**Operating Systems:** Red Hat Linux, MS Windows

**Oracle Tools/ Utilities:** Putty, VNC server, Win SCP

**Ticketing Tool:** Manage Engine, Service Desk

## QUALIFICATION

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Qualification	University/Board	College/School	Aggregate (%)	Pass out Year
B.Tech(CSE)	UPTU	GNIOT	72.9	2016
Senior Secondary	UP	GGIC	64.6	2011
Secondary	UP	CMS	72.8	2009

## Personal Profile:

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Name: Swapnil Pandey

Date of Birth: 12/07/1994

Father's Name: Shiv Prakash Pandey

Marital Status: Single/Unmarried

Passport: P8335796

I, hereby declare that the above particulars are true to the best of my knowledge.

Swapnil Pandey