**Name:** BrahmaRao

**Email:** pinni.brahma1307@gmail.com

**Phone:**9390338522

**Professional Summary:**

* Having 4.6 years of experience in the Salesforce.com CRM and Salesforce **Lightning** Platform both as **Administrator** and **Developer**
* Administration, Configuration, Implementation and support experience on Salesforce.com platform configuration Releases, UAT testing, Enhancements and actively participating in Conference calls.
* Worked on the **workflows, process builder, approval process, validation rules.**
* Worked on **Pick list, Custom Formula Fields, Field Dependencies, owd, sharing rules, email alerts, field updates**&**custom settings.**
* Implemented on **reports** and **dashboards** various business requirements.
* Worked on **Apex classes, Apex Triggers, Visual force pages, Lightning Components**
* Hands on experience in **Future Method, Schedule Apex, and Batch Apex**
* Involved in writing **Test methods** for **code coverage**, and troubleshooting the existing issues in the environment.
* Experienced in web technologies like **HTML, CSS, JavaScript and Bootstrap**
* Experience in **data migration** from MS-Excel, Outlook and Legacy Systems using Data Loader, and Salesforce.com Import and Export Wizard.
* Used **SOQL &DML** with consideration to **Governor Limits** for data manipulation needs of the application using platform database objects.
* Experience working with **Force.com IDE**  and salesforce.com **Sandbox** Environments.
* Strong knowledge on **agile** methodology.

**Educational Qualification:**

* B Tech from JNTU Hyderabad

**Experience Summary:**

* Currently working as a Associate consultant in Virtusa Consulting Services Hyderabad from oct 2018 to Till Date.
* Worked as a Software engineer at ABM WEB solutions pvt ltd Banglore from April 2016 to oct 2018

**Skill Sets:**

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| --- | --- |
| **CRM** | Salesforce CRM. |
| **Programming languages** | Apex classes, Apex triggers,Visual force pages, SOQL , SOSL & REST API |
| **Web Technologies** | Lightning Components, Visualforce, HTML,CSS, JavaScript |
| **Tools/Others** | Apex Data Loader, Workbench, Postman and JIRA |

# Project #1 :

Client : Citi Bank

Role : Salesforce Developer

Environment : Salesforce CRM, Salesforce Configuration and Customization

**Description:**

Citibank N.A., the consumer banking arm of US financial services multinational Citigroup Inc., provides consumers, corporations, governments and institutions with financial products and services, including consumer banking and credit, corporate and investment banking, securities trading, transaction services and wealth management. Citibank, which accounts for close to 75% of the group's assets, has more than 100 million customers in 95 countries around the world. Its operations are split into retail and consumer banking, retail services and branded cards, serving more than 100 top cities worldwide, through approximately 3,000 branches.

**Key Responsibilities:**

* Articulated Business Requirements by communicating with the stockholders.
* Designed various Custom Objects, Custom Tabs, Page Layouts, and Components to suit the needs of the application.
* Developed various Apex classes, Triggers, Lightning Components, Validation Rules, Workflow and Approval process.
* Administered the Users, Profiles and Permission sets for each and every role in the organization.
* Analyzed the work done in a particular sprint period using the Test Methods and Cases.
* Designed the Test Classes for the Apex classes to migrate the code from Sandbox to Production.
* Demonstrated the application in production environment to Stakeholders for necessary improvements for design.
* Launched Data loader for insert, update, and bulk import or export of data from Salesforce.com objects. Launched it to read, extract, and load data from comma separated values (CSV) files.
* Provided ongoing salesforce.com maintenance and administration services including periodic cleansing custom objects and workflows.

**Project # 02:**

* Client : Wombat Security Technologies, PA.
* Role : Salesforce Developer.
* Environment : Apex , Lightning Components, Visualforce pages, HTML ,CSS, JavaScript

**Description:**

Wombat Security Technologies provides SaaS- Based information security awareness and training software to help organizations teach their employees secure behavior. Here we implemented simple sales process for their business development team like campaign management, lead management, opportunity management and account management. We are providing service to the customers using case management module in service cloud

**Key Responsibilities:**

* Involved in requirements gathering and data model design.
* Creating Custom objects and fields.
* Worked on Record Types, Reports and Dashboards.
* Worked on Visual force pages, and apex classes.
* Responsible for creating Users, Roles, Profiles.
* Worked on Apex triggers, trigger factory and Batch apex and Schedule Apex.
* Worked on validation rules and email messaging classes.
* Launched Data loader for insert, update, and bulk import or export of data from Salesforce.com objects. Launched it to read, extract, and load data from comma separated values (CSV) files.
* Provided ongoing salesforce.com maintenance and administration services including periodic cleansing custom objects and workflows.