# Summary

Technology professional with over 14 years of experience implementing and improving enterprise applications in the order-to-cash and procure-to-pay workstreams. Experienced in solution design, program management, code development and leading technical teams.

# Experience

## Nordstrom, Inc. Seattle, WA

Engineering Manager – Finance Technology

July 2019 – June 2020

Managed the Oracle EBS financial applications engineering team

Supported a portfolio of over 30 financial applications including Oracle products, 3rd party SaaS solutions, custom applications, and all related integrations

Managed the implementation of a 3rd party SaaS solution, Basware, to replace a custom invoice processing application

Managed the replacement of Oracle Discoverer (a BI solution) with NoetixViews and Tableau

## F5 Networks, Inc Seattle, WA

Sr. Systems Analyst

February 2015 – June 2019

Lead Systems Analyst for Zuora/SMB (subscription management and billing) implementation project

* Worked with 3rd party implementers to design and implement the end-to-end SMB solution
* Completed functional specifications and led development effort for Zuora to Oracle EBS AR integration and Zuora to IPM (Royalties application) integration
* Designed and led development effort for a customer account search integration between Oracle EBS and Salesforce.com
* Responsible for UAT testing and post go live support of Zuora and related integrations

Lead Systems Analyst (Order-to-Cash) for Oracle upgrade (going from 12.2.4 to 12.2.6)

* Identified areas of impact and determined all necessary configuration and custom code changes
* Led system integration testing effort and troubleshooting of any identified issues

Project Manager and Lead Analyst for new F5 Government Solutions entity

* Completed solution design for new order to cash and procure to pay entity
* Facilitated daily stand-ups and provided status updates to business leadership
* Wrote and administered project implementation plan
* Wrote and coordinated release management plan
* Wrote configuration documentation (BR100’s) and performed all configurations for OM, Advanced Pricing, iProcurement and Purchasing
* Validated customer and supplier data conversion for new entity

Lead Systems Analyst (Order-to-Cash) for Oracle reimplementation project (going from 12.1.3 to 12.2.4)

* Completed solution design for re-implementing Inventory, Order Management and Configurator
* Validated 3rd party solution designs for migration of custom objects
* Performed all system integration testing and troubleshooting
* Validated data conversion specifications (CV40’s) and tested converted data

Developed and enhanced customizations using Oracle SQL and PL/SQL in the OTC and PTP workstreams

Mentored junior team members on career path, troubleshooting issues, minor configuration updates and small system enhancements

## OnPlan Solutions, LLC Vancouver, WA

Principal Consultant

July 2013 - February 2015

Projects:

* Full cycle Oracle EBS implementation (12.2.3) for a manufacturing company in Fife, WA
* Upgrade of Oracle EBS from 12.0.6 to 12.2.3 for a manufacturing company in Vancouver, WA
* Implementation of Oracle EBS modules ASCP and GOP for a manufacturing company in Vancouver, WA

Responsibilities:

* Gathered business requirements, completed solution design and functional specifications (MD50’s) for customizations, completed configuration documentation (BR100’s) and necessary system setups
* Validated data conversion specifications (CV40’s)
* Wrote test scripts and facilitated conference room pilots (CRPs)
* Trained business users on Oracle EBS functionality

## Terex USA, LLC Redmond, WA

Oracle Support Team Supervisor and Business Analyst

January 2011 - July 2013

Managed team of Oracle Support Specialists and Oracle Business Analysts

Managed daily support functions, business analytics and ongoing improvement projects including testing and deployment of new functionality

Lead Manufacturing and Supply Chain Business Analyst for 3 full cycle Oracle EBS implementations (11.5.10)

Gathered and documented business requirements for new Oracle implementations, system enhancements and expanded functionality

## Terex USA, LLC Waverly, IA

Configurator Developer and Engineering Change Coordinator

February 2006 – December 2010

Subject matter expert for manufacturing, inventory, product configuration, and product lifecycle management for 2 full cycle Oracle EBS system implementations (11.5.10)

* Defined configurator models & rules for all products and setup configurations in Oracle EBS
* Led effort to implement Oracle EBS in conjunction with lean manufacturing methodologies
* Completed data cleansing and conversion validation on items, bill of materials and on hand inventory

Functional Lead for PRMS sales order management Configurator

* Established new product data structure to align with model and options configurator concept
* Worked with pricing lead to align pricing structure with configurator structure
* Identified and wrote configurator rules, and setup configurator in PRMS

Performed cost analysis studies on new product introductions and major engineering change releases

Developed and implemented the Engineering Change Process for Terex Cranes North America

# Skills

Programing Languages: Oracle SQL, PL/SQL, C++, Java

Markup Languages: HTML 5, CSS3, XML

Oracle EBS apps releases: 12.2.6, 12.2.4, 12.1.3, 12.0.6, 11.5.10

Oracle database versions: 11g, 12c

Oracle EBS modules: OM, WSH, QP, AR, CSI, INV, BOM, PLM, PIM, PO, ICX, OKS, MFG, WIP, ASCP

Oracle Technologies: Oracle Workflow, Forms and Reports, SOA Suite 12c, Oracle SQL Developer, Discoverer, OBIEE, OAF & Form personalizations

Zuora Subscription Management: System Administration, Billing, Zuora API’s, Zuora Workflow

Agile Methodologies: Scrum, Kanban, SAFe

Other Applications: ServiceNow, JIRA, Confluence, Visual Studio 2019, Intellij IDEA, CLion, AWS Cloud9

# Education

## Pennsylvania State University University Park, PA

Bachelor of Science in Software Engineering Anticipated Graduation May 2023

## Bellevue College Bellevue, WA

Associates in Applied Science Graduated May 2018