

## ANSHU BANSAL PMP® PRINCE2® CSM® RPA PM®



Offering nearly 19 years of overall experience as 16+ years in IT Industry and 3 years in education industry, currently deputed at HCL United Kingdom targeting assignments in Program-Project Management/ Agile/COE implementation for Digital Solutions and Mobility

Extensive domain expertise in Digital solutions for Travel/Transport system, Telecom(OSS/BSS/OrderManagement/LocalNumber Portability), EPM/BPM, Finance/Banking, BFSI/Food, Business Development, Human Resource/Workforce Biometric System, Education, E-Commerce, Media/Publishing, Policing solution.

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### Key Skills

Portfolio/Program Management



Agile Program Management



Key Account Management



Pre-sales



Software Quality Assurance



Test Engineering Management



Service Delivery Management



Incident Management



Team Building & Leadership



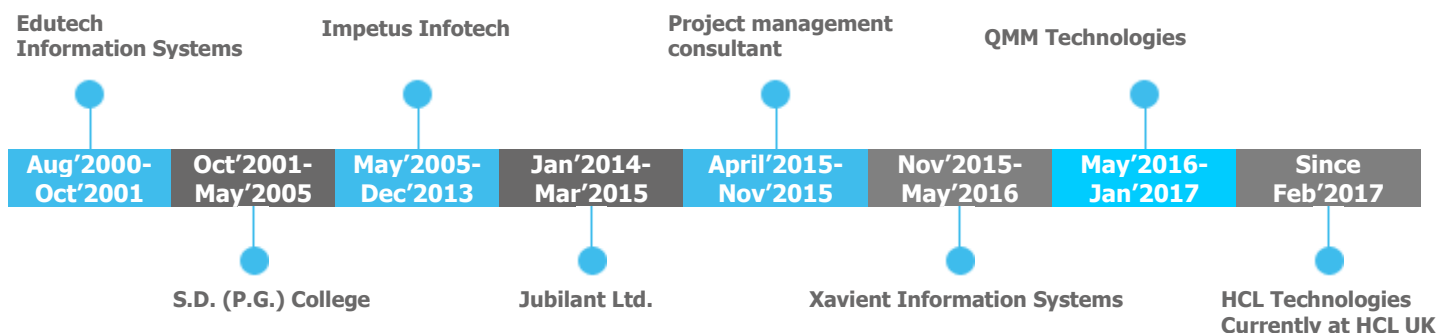
### Profile Summary

- **Certified PMP, PRINCE2, CSM, RPA PM;** Digital solutions-driven Program manager of value-adding programs raising global growth, competitive advantage and transformative change for diverse industries. Conceptualize and execute program vision from start to finish, managing complex milestones while adapting to changes and shifting priorities. Lead international, cross-functional teams in delivering strategic initiatives proven to improve systems, processes and bottom-line results
- Develop and control deadlines, decides on suitable strategies, apply risk and issue management, assess program performance and aim to maximize ROI through better RFP and bidding process to crack the deal.
- Diligently provided consulting for building and managing IT Process, Quality Practices/Policies(ISO/CMMI), Centers of Excellence (COEs) benefiting business in terms of ROI
- Rendered pre-sales consulting for diversified customers across different domains such as Telecom (Order management/ Number portability), EPM/BPM, Finance/Banking, HR/Workforce Biometric System, BFSI/Food, E-commerce Solutions & Education Services along with Software Test Engineering & Quality Assurance Solutions in US, UK & India
- Trusted, motivated and adaptable Information Technology leader and strategic solutions provider with in-depth knowledge of digital IT strategy & innovation techniques with a track record of success in managing complex IT modernization and system integration projects

### Education

- Pursuing Ph.D (Computer Science) from Mewar University
- MCA from IGNOU, New Delhi in 2005 with 60%
- GNIIT—"Software Application System Management" from NIIT Education, New Delhi in 1999 with 82.85%
- B.Sc. from C.C.S. University, Meerut with 64.25%

### Career Timeline





## Soft Skills



Thinker



Communicator



Intuitive



Innovator



Collaborator



Team Player



## Work Experience

Since Feb'2017

### HCL Technologies as Client Program Manager (HCL UK since Oct'2019) Key Result Areas as Program Manager:

- Formulate, organize manage and monitor business partner expectations.
- Team Leadership: Lead Transformation/Transition programs, built and managed talented teams of business analysts, project managers, Technical architects, developers and other specialists. Supervised ~100 personnel per engagement, coordinating between in-house and client teams and keeping stakeholders informed of progress and milestones.
- Process Mapping: Benefitted business after leading end-to-end mapping of Devops automation process and training deployment teams on new Devops system.
- Business Integration: Led integration of systems, processes and workflows for benefitting IT projects. Paved the way for accelerated growth, enabling profit gains within 6 months for critical program.
- KPI Dashboards: Built KPI dashboards that improved the accuracy, transparency and compliance of financial reporting and planning for numerous client businesses.
- IT System: Evaluated and streamlined core IT systems for multiple clients. Retired obsolete apps, established scalable platforms supporting business growth and strengthened information security.



## Previous Experience

May'2016 To Jan'2017

Nov'2015 to May'2016



April'15 to Nov'15

Jan'2014 to Mar'2015



May'2005 to Dec'2013



Oct'2001 to May'2005

Aug'2000 to Oct'2001

### QMM Technologies as Consultant Project Manager

#### Xavient Information Systems as Project Manager

#### Project Management consultant (During Ph.D coursework)

#### Jubilant Ltd., Noida as Senior Manager- IT

#### Impetus Infotech India Pvt. Ltd., Noida as Technical Lead

#### S.D. (P.G.) College, Muzaffarnagar as Lecturer-Computer Sc.

#### Edutech Information Systems as Software Engineer



## Certifications



- RPA Program Manager , July 2020
- Certified in Project Management "PMP®", August'2016, renewed July'2019
- Certified in Project Management "PRINCE2®", Mar'2016
- Certified Scrum Master "CSM®", Mar'2017
- Certified in "Strategy Leadership Program, July 2014" by IMT, Ghaziabad
- Certified in "Microsoft Windows Architecture, April 1999" by NIIT, Delhi



## Notable Accomplishments Across Career

### Bagged:

- "UK Cloud", "Adobe Analytics" award for project Manchester United, 2019
- "Performance Award" for project Manchester United, 2018
- "PAT(Performance At Top)" for good work implementing "Software Process & Quality Assurance Policy" as per ISO 27001/ 9001/14000 standards, 2014
- Recognition & Appreciation Award" for valuable services at Impetus, 2010
- "Appreciation Award" from US Client(Neustar) Achieving great quality goals timely, 2010
- "Star of the Month Award" for outstanding individual performance 2006-2013

### Headed:

- Presented Webinars on Project management in HCL-2018-2019
- Presented following Agile workshops in organization:
  - "Agile Associates & Professionals"| "Advance Agile"| "Scrum Master"- 2017
- Spearheaded CMMI and ISO 9000: 2012 implementation activity group for Software Process and QA Policy Designing, Process Metrics drafting and implementation, 2014
- Diligently conducted following workshops for IT-Meet in organization:
  - "Workshop on Software Testing Management" 2014
  - "Workshop on SaaS" 2011
- Presented following Tech-Talk Sessions in organization:
  - Security Testing for Web Based Application 2015
  - Coding Standards Review & Optimization 2014
- Conducted training Sessions for teams in organization:
  - Communication Skills | Project Management | JIRA Basics - 2014
  - Quality assurance 2013
  - Test Strategy | Testing automation using Selenium - 2011
  - Test Automation using SOAP UI 2010
  - White Box Testing, Programming Language Basics and overview - 2008
- Successfully presented Seminar on "Advance Technologies in Computer Software Testing" held with Amity University, Noida year 2010
- Corporate Speaker at Corporate-Meet, Amity University, Noida in 2010
- Bhavishyajyoti Scholarship by NIIT
- Participant Science Test "Vigyan Vidhi" organized by Ministry of Broadcasts & Communication, India and come up in high proficiency group



## IT Skills

**Project Management:** Microsoft EPM, Team Foundation Server (TFS), MPP, MSP

**SDLC Models:** Agile, Waterfall, V-model, Prototype, DevOps

**Testing Techniques:** Black Box/White Box, Automation Testing

**Telecom Technology:** Nightfire Tool(OSS, Order management, Number Portability)

**Configuration Management Tool:** PERFORCE, SVN, CVS, GitHub

**Automation Tools:** QTP, SOAP UI, Selenium, Appium, Protractor

**Bug Tracking Tools:** Test Director, Quality Centre, JIRA, Bugzilla

**CRM Tools:** Salesforce, Kanban(Agile)

**Deployment technologies:** ANT, Jenkins, Chef

**Programming Languages:** C, C++, Java

**Web Technologies:** HTML, XML, ANT

**Scripting Language:** Java Script

**RDBMS:** Oracle, SQL Server

**Web Servers:** Tomcat, WebLogic & Web services

### Acted as:

- Member Agile Core Group, 2012-present
- Core Member Fresher Training Program Board-Interview panel, 2012-present
- Core Member, Software Technology Group, 2010-2013
- Core Member, CSR activity group for social welfare, since 2007
- Active Member of NCR Tester Meet, Noida
- Member conference "Agile in Software Testing"-2011, "Performance Tools in Software Testing", 2010, NCR Tester Meet

**Address:** Slough, United Kingdom

**BRP and UK Work Permit:** Valid till Sep-2021



## Professional Affiliations



## Personal Details

\*Refer annexure

## ANNEXURE



### Projects Handled

#### HCL Technologies

- Program management of IT and software process delivery of software solution with better RFP and bidding process to crack business deal, Resource management, stakeholder engagement, Risk management, Costing and budgeting.
- Client Program Manager (UK): easyJet Win10 Transition program- Migration from Win7 to Win10, with O365, SCCM, Intune, ADFS upgrade and Win10 version upgrade. A multi-million pound program leading to various new business opportunities.
- Service Delivery Manager(UK): Police Mobility(UK Policing Domain for UK Government)- Digital Mobile solution for UK Police Kent/Essex/ Norfolk/Suffolk Police forces in UK providing Real Time Solution to Police officers handling various Police activities such as Stops&Search, Issue of warning, creating Incidents in case of any critical incident of Crime(death, medical illness, drug case) supported by APIs, Database managing through SQL interacting with various UK government process systems as NC, Home Office, Athena. Solution has an Interactive UI Interface for web and App (android, iOS) supporting responsive UI.
- Program Manager: Manchester United (Media/Publishing)- Manchester United Football Club Real Time Media and publishing Digital project for Mobile App (Android/iOS) and Web supported by AWS APIs, Database managing through SOLR, CMS Sitecore and DAM CELUM, Interactive UI Interface for web and App(android, iOS)
- Project Delivery Manager: Western Union (Online Banking)- Western Union Online Money Transfer project supported by various APIs, Web Services, Interactive web UI Interface for managing money transfer across various countries.
- Project Delivery process management for quality delivery of software solution using JIRA, MPP.
- Infrastructure management, Deployment solution provider and deployment management thru Jenkins.

#### QMM Technologies

- Rendered Delivery Process management and Automated Test solution framework for E-commerce Application of Lenskart: B2C integrated ecommerce application for Eye-glasses and Eye checkup supported by various APIs, Database managing through My SQL, Web Services, Cloud computing, interactive UI

#### Xavient Information Systems

- Managed IT and software process delivery of software solution with better RFP and bidding process to crack business deal, Resource management, stakeholder engagement, Risk management, Costing and budgeting.
- SNS (Simple Notification Service)-USA SMS notification domain project supported by various APIs, Database managing through My SQL, Web Services, Interactive UI Interface
- Project Delivery process management for quality delivery of software solution.
- Infrastructure management, Deployment solution provider and deployment management thru XML, ANT, Maven, Chef.

#### Project Management Consulting

- Automation solution for Chat client Team Chat: Chat client application for corporate supported by Web Services, interactive UI interface on Web and Mobile App
- Automation solution for E-commerce application of Quikr: B2C integrated ecommerce application for customer goods.

#### Jubilant Ltd.

- Software Quality Assurance Process and Strategy Implementation as per ISO Standards 2014
- Microsoft EPM implementation for Enterprise Project Management
- Infrastructure and software delivery management for E-commerce OLO(OnLine Ordering) Dominos International
- IT Deployment and software delivery management for POS(Point of Sale) solution of Dominos International
- IT infrastructure and application delivery management for HRMS(Human Resource Management System-Biometrics)
- IT infrastructure and application delivery management for Business Development Workforce Management System
- Administered end-to-end software delivery management of all PMLC stages with Quality Assurance Strategies for small, mid & large projects that involves planning, estimation, monitoring, controlling, managing client & stakeholder engagements, budgeting, human resource management, procurements management, infrastructure management

#### Impetus Infotech India Pvt. Ltd.

- OSS/BSS, Local Number Portability, Numberpool block generation for USA 7 regions including Canada through USA NPAC Telecom industry
- Clearinghouse Application of Neustar : LSR, ASR, ICP, Number Portability application integration
- Web based applications developed with Java supported by XML data formats and XSLT based mapping, Database, Web Services, UI interface, API interface, testing manual and automation thru QTP/SOAPUI
- Lead and managed project delivery thru estimation, managing client & stakeholder engagements required for quality delivery of software projects along with deployment management thru XML, ANT automation.

## **Edutech Information Systems**

- Service Resource Planning Module (SRPM) is resource planning software for service parts management that helps an education body to better manage its resource/service parts to maximize services.
- Exam Remuneration Control System (ERCS) is Remuneration control software for Exam system that helps education body to better manage the control of exam remuneration with an objective to provide the right part at right cost.



## **Publications**

### **National:**

- Published Books:
  - 'Data Structure using C', Pragati Prakashan (Meerut), 2004
  - 'Distributed Systems', Pragati Prakashan (Meerut), 2002
  - 'Computers for Chemists', Pragati Prakashan (Meerut), 2002
  - 'Sea of C' (C Programming), Jai Prakashnath Publication (Meerut), 2001

### **International:**

- Paper presentation in International Conferences:
  - 'Software Quality Score Board based on SQA Framework to Improve Software Reliability' in IndiaComm, March-2016 organized by IEEE; published in proceeding
  - 'Software Quality Assurance Framework for Software Reliability' in "International Conference on Recent Innovations in Information and Communication Technology (ICRIICT-Dec 2015)-Delhi-2015" organized by GITAM, Delhi; published in proceeding
  - 'Identifying Need of Software Quality Assurance for Improving Software Reliability' in "International Conference on Industrial Electronics and Computer Science (ICIECS-2015) Chennai- January-2015" organized by IRAJ Research Forum (Institute of Research and Journals (IRAJ)) and published in the proceedings, [http://iraj.in/up\\_proc/pdf/123-142244687281-85.pdf](http://iraj.in/up_proc/pdf/123-142244687281-85.pdf)
  - 'A review on Approaches and Models Proposed for Software Reliability Testing' in "International Conference on Computational Intelligence and Engineering Applications (ICCIEA-2012) Pune- November 2012" and published in the proceeding-[http://irnetnagpur.ac.in/IntConf/Pune\\_conf/ICCIEA/](http://irnetnagpur.ac.in/IntConf/Pune_conf/ICCIEA/)
  - 'Computer Hacking: Ethical or Not' in "National Conference on Mathematics & Computer Science", S.D. College, Muzaffarnagar, November 2005 and published in the proceedings
- Paper published in International Journal:
  - 'A review on Approaches and Models Proposed for Software Reliability Testing' in "International Journal of Computer & Communication Technology (IJCCT)" VOL: 4 ISSUE:2, April-2013  
[http://www.interscience.in/ijcct\\_Vol4Iss2.html](http://www.interscience.in/ijcct_Vol4Iss2.html)

Place: United Kingdom