**Sai Raman, PMP®, CSM®**

**E-Mail: sairamaniyer@gmail.com; Mobile: +91-9604862789**

**Senior Professional - Project Management/Business Analysis**

**Projects: Compliance, Financial Crime Risk, Anti Money Laundering, TM,KYC/CDD, Name Screening**

**P R O F I L E S U M M A R Y**

PMP, CSM & ITIL Certified Project manager over 15 years of rich, end-to-end Project Management/Business Analysis experience in the IT (Financial Services, Telecom & Airlines) industry. Rich expertise in business analysis, project management, test case review, UAT and post implementation support. Technical and Business knowledge of Financial Crime Risk, Anti Money Laundering, TM, KYC, CDD, Name Screening, COPS, Mantas, Ayasdi, UCM & Credit Card applications. Successfully managed multiple Team with ease for all the projects globally.

Proficiency in working across multiple markets US, UK & Europe; interacted with different stakeholders & vendors for the business requirement for HSBC Compliance system. Expert understanding of SDLC processes and multiple development methodologies (Waterfall, Scrum, Agile Framework).

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| **K E Y S K I L L S** |  | |
| IT Software Project Management | Requirement Gathering/ Maintenance | Scrum Master |
| System Design & Implementation | Software Development Life Cycle | Data mapping/ Workshop’s |
| Data Mapping / Bug Fixing | Client / Vendor Management | Team Management |
| **W O R K E X P E R I E N C E** |  |  |

# Since July’15 with Capgemini India Pvt Ltd, Pune

**Key Result Areas: Client HSBC, Since July 2017 Scrum Master/PM/Senior Business Analyst**

* End to end project management of multiple projects from inception till deployment
* Involved in project budgeting, project resource planning, project scheduling, risk analysis and management
* Prepare and maintain project plan of multiple projects and report progress to the management
* Track risks and issues and work with team to resolve/mitigate risks/issues.
* Resource/Cost forecasting and tracking using enterprise project management tool.
* Expertise in creating an effective team environment, building strong relationships, negotiation, solving problem and issues, resolving conflicts, and communicating effectively at all levels of an organization.
* Suggested process for technology changes & constituted Change Control Board thus avoiding unplanned changes
* Subject Matter Expert and Advisor on various Anti Money Laundering (TM application) solutions implementation across multiple geographies
* Working directly with product owners and stakeholders for eliciting their feedback on UCM, COPS, Actimize & Mantas applications
* Analyzing existing UCM, COPS, Actimize & Mantas functionality request for providing business value-based recommendations to Product Owner & preparing the mapping documents
* Conducting requirements training sessions and developing best practices for product delivery
* Partnering with Development Leads to identify opportunities for better collaboration and process improvements
* Leading a team of 12 members & establish standard Business Analysis as part of global standards

**Accomplishments:**

* Single point of contact between Project Management and IT groups for solution planning, sizing & delivery design
* Successfully Implemented COPS, UCM & Actimize in multiple geographies for HSBC bank
* Established large, high performance IT teams to support IT regional operations

**Key Result Areas: July’15 till Jun’17-Client McDonald’s – GMA, PM/Business Analyst**

* Subject Matter Expert and Advisor on workshop for Business requirement and code freeze
* Collaborated with the project team in solution development and presented the business solution to the client

**Accomplishments:**

* Successful deployment of GMA app in UK market
* Provided Corporate IT support and leadership to markets approved to pilot and launch Digital Offers (GMA Lite) or Digital Offers and Ordering (full GMA) product

# Sep’06 – July’15 with IBM India Pvt Ltd, Pune

**Key Result Areas: Nov’14-July’15-Client Vodafone – RA**

* Analyzed user requirements, performed impact analysis and generated system requirements documents
* Collaborated with the project team in solution development and implementation

**Accomplishments:**

* Successfully implemented and coordinated for new billing product for Vodafone in multiple regions

**Key Result Areas: July’12 – Oct’14 Client Qantas Airlines - PDS**

* Prepare and maintain project plan of multiple projects and report progress to the management
* Coordinating with the clients to understand the business requirement and assist QA, Testing and development
* Responsible for data flow coordination with different stake holders and vendors for sign off

**Accomplishment:**

* Successfully implemented cutting-edge IT solution for Qantas Airlines

**Key Result Areas: April’08 – July’12 -ABN Amro Bank Netherlands**

* Involved in creation of the successor and dependencies of the application using ECG tool
* Worked at client location Netherlands and successfully implemented multiple SR’s

**Oct’05 – Sep’06 with Sprint Nextel USA, IBM on behalf of Melstar information technology, Pune**

**Key Result Areas: Oct’05 – March’08 with Sprint Nextel USA, Pune**

* Analysis and review of the requirements & HLD created by Onsite team and to find out any ambiguity, incompleteness or incorrectness in those documents
* Worked on application support and maintenance of multiple projects for Sprint telecom

# IT S K I L L S E T

Operating Systems: Windows Platforms

Specialties: Scrum Master, Business analysis, Requirement gathering & Project Management

Technology: Hive, IMS DC, CICS, COBOL, JCL, VSAM, AWS Cloud

Tools: Confluence, JIRA, SMART, Clarity, Microsoft Project, Microsoft Visio, Control M

# E D U C A T I O N

B. Tech, Computer Science & Engineering in 2003 from UCER Allahabad

# P R O F E S S I O N A L C E R T I F I C A T I O N S

PMP® Certified

Scrum Master Certified

## **P E R S O N A L D E T A I L S**

Contact Address: Suyog Samruddhi, Flat no B-4 Parimar Parisar Bhekrai Nagar Phursungi Pune-412308

Date of Birth: 15th Feb 1981