**Ashok**

**Email: ashokkumar.sccm814@gmail.com**

**Mobile: 8179747204**

**CAREER OBJECTIVE:**

Seeking a position to utilize my skills and abilities in the Information Technology Industry that offers professional growth while being resourceful, innovative and flexible.

**ACADEMIC QUALIFICATIONS:**

Post Graduation completed from the JNTUA

**Profile Summary (SCCM):**

* Around **7+ Years** of **IT** Experience in Microsoft System Center Configuration Manager (SCCM) 2012, 1810, 1910,2107.
* Involved in configurations of SCCM site, client or maintenance task Settings.
* Installing SCCM clients with Client-Push and good experience in Troubleshooting.
* Creating Boundaries, Boundary Groups and Discovery Methods.
* **Expertise in Software Distribution using SCCM and Troubleshooting Deployment Failures.**
* Patch Management using Windows Server Update Services (WSUS) and SUP.
* Good experience in SCCM operations like SCCM Client Installation, Client Remediation, Hardware Inventory, Software Inventory and Software Metering.
* Knowledge in Active Directory infrastructure, Domain Naming Services & DHCP.
* Providing proper training and handover the projects on time to the customer.
* Administration of entire project and give end to end support for the entire project solving technical problem and providing technical solution on time.
* Good Flexibility in working as a team and maintaining the standards.
* Provide 24/7 Support with Client Interaction.
* Having Knowledge in **Intune**

**Professional Experience:**

**#2 Organization** **: Capgemini (Bangalore)**

**Duration**  **:** Aug2018 to till date.

**#1 Organization : Ocwen financial Solutions Pvt Ltd**

**Duration :**September2016 to July2018

**TECHNICAL SKILLS:**

OS **:** Windows 7, 8 & 10.

Server OS **:** Windows Server 2008/2012, 2016.

SCCM Tools **:** SCCM 2012, 1810 & 1910, 2010& 2103.

Database **:** SQL Server 2012 & 2016.

Tools **:** Right click tools

**Roles & Responsibilities:**

* Handling SCCM Client installations & un-installations and troubleshooting various issues on SCCM Client.
* Configuration of different SCCM server roles.
* Creating of query-based collections as per the requirement.
* Patch management by using SCCM.
* Distributing through SCCM and troubleshooting the issue.
* Responsibility to monitor and ensure that any fault reported, should be resolved within the SLA and ensure that the troubleshooting by team as in the right direction.
* Conduct review meets with all the international carriers to smooth coordination between the organizations on troubleshooting aspect.
* Regular Health check for SCCM Site Servers.
* Involved in implementation of SCCM site servers and roles.
* **Client Push installation and troubleshooting.**
* Creating packages, programs and deploying software’s to Clients.
* Troubleshooting Software Distribution issues.
* Created custom reports as business requirements.
* Application creation, deployment and troubleshooting.
* Configuring Site boundaries and the Distribution points in the hierarchy.
* Trouble shooting MP, DP & WMI related issues and its configurations.

**Declaration:**

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

Place: Bangalore

Date: (Ashok)