**Pragathi Masabattula**

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# Career Objective

Business Analyst with over 5.4 years of experience in IT Software industry supporting business solution software and analyzing business operations. Aiming to utilize my strong prioritization skills and analytical ability to achieve the goals

of an organization. Seeking for a challenging position to grow in the IT industry Professionally and technically. Possess “EXECUTIVE MBA Finance” .

# Professional Summary

* Business Analyst with 5.4 years of experience in Software Implementation and analyzing business operations.
* Possess domain knowledge in Financial services including Portfolio Management, Trade Life cycle.
* Good knowledge of SQL, BDD framework like cucumber.
* Expert in identifying the requirements and in finding the system requirements.
* Experience in Business Requirement gathering, Business Analysis, drafting Functional Specifications and communicating the requirements effectively with the development.
* Expertise in prepare Test Plans and user guides which was used by functional team as well as development team.
* Based on the feasibility and complexity involved with the issue/request recommending work around solutions to the client.
* Performing Unit testing, Acceptance testing, Regression testing and compiling test completion reports.
* Managing the issues raised by client during different phases of project implementation and support.
* Good Knowledge about all stages of Software Development Life Cycle.
* Good at troubleshooting the issues and customer handling.
* Familiar with Agile software development methodology (Scrum).

# Strengths

* Good communication and presentation skills
* Able to adapt any kind of knowledge.
* Able to understand Technical /Architecture Flow.
* Good Technical and Functional skills in wealth and Trade domain.
* Strong analytical & information analysis skills
* Proven ability to interact with a diverse range of people in a professional manner
* Ability to produce the best result in pressure situations
* Ability to work in team as well as individual
* Multi –tasking & Problem-Solving Skills
* Documentation and Specification Skills
* Quick learner
* Inclined to learn new Technologies/Applications

# Technical Skills

* MS office (Excel,Powerpoint,Word)
* MS Visio
* MS SQL
* **Project Management Tools**: ALM, JIRA, WRIKE

# Career Profile

#  Name of the organization Societe Generale Global Solution Center

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| --- | --- |
| **Start Date**  | Oct 2019 |
| **End Date**  | Till Date |
| **Job Role**  | Business Analyst  |

 **Job Responsibilities:**

* Assisting with the Business case, Planning and Monitoring, eliciting requirements from Clients, Translating, simplifying and detailing the High-Level Business requirements into User Stories and Epics, Requirements management and communication.
* Liaise between business and technical personnel to ensure a mutual understanding of processes and applications.
* Conducting Planning meetings with the Development, QA and UX team.
* Creating job aid for the Dev & QA for better understanding of the requirements.
* Defect triaging and tracking the stories, CRs and defects till closure.
* Performing User Acceptance Testing (UAT).
* Providing Knowledge Transition to other team members.
* Involved in Production support activities.
* Involved in Migration activities and Testing post migration.
* Providing Project manager with regular status updates.
* Taking up the Scrum calls/Retrospective meetings/Jira creation for the new sprints.
* Conduction daily meetings with client to discuss the issues and concerns.

**Project # 1: PTF**

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| **Client Location**  | France  |

# Client Societe Generale

**Synopsis on project:**

**PTF is a portfolio management software it generates the inventory of securities and cash positions of a particular portfolio. PTF inventory is sent to only those customers who has subscribed to PTF services and the inventory can be viewed through GLASS/GALLERY via means of client subscription. Apart from Customers PTF is used by Middle Office/Back Office users to consult the PTF inventory and certify the inventory via SITI PTF Menu.**

**Job Responsibilities:**

* Handling various activities of the project like information gathering, analyzing the information gathered, checking the feasibility and the complexity involved with implementing the change in system etc.
* Drafting Functional Specification Documents and Business Requirement Documents.
* Working closely with the development team in implementing the enhancement.
* Co-coordinating with development team on the issues observed in Acceptance Testing.
* Preparing user guides and setup guides.
* Preparing the Pre migration Tests
* Creating Jira user story for each sprint.
* Conducting Sprint planning and Retrospect meetings
* Interacting with onsite counterparties and resolving the functional Queries on time.
* Conducting training sessions for the functional team as well as development team.
* Conduct weekly meetings with client to discuss the outstanding issues and concerns.
* Providing Project manager with regular status updates and KPI.

#  Name of the organization CGI information systems

|  |  |
| --- | --- |
| **Start Date**  | April 2015  |
| **End Date**  | Oct 2019  |
| **Job Role**  | Business Analyst  |

**Job Responsibilities:**

* Assisting with the Business case, Planning and Monitoring, eliciting requirements from Clients, Translating, simplifying and detailing the High-Level Business requirements into User Stories and Epics, Requirements management and communication.
* Liaise between business and technical personnel to ensure a mutual understanding of processes and applications.
* Walk through meetings with UX teams for finalizing the screens for the upcoming iterations
* Conducting Planning meetings with the Development, QA and UX team.
* Creating job aid for the Dev & QA for better understanding of the requirements.
* Defect triaging and tracking the stories, CRs and defects till closure.
* Performing User Acceptance Testing (UAT).
* Providing Knowledge Transition to other team members.
* Performing Functional and Regression testing as on need basis.
* Providing Project manager with regular status updates.
* Conduction daily meetings with client to discuss the issues and concerns.

**Project # 1: Price Decision Matrix**

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| **Client Location**  | Canada  |

# Client Bank of Montreal

**Synopsis on project:**

**Bank of Montreal (BMO) is a sophisticated pricing model Tool, optimizes mortgage renewal pricing in the Pricing Decision Matrix (PDM) system. The business objective is to maximize retention of mortgage customers with respect to win/win pricing of the loans. In this context, pricing means the contracted interest rate for a given mortgage term.**

**Job Responsibilities:**

* Handling various activities of the project like information gathering, analyzing the information gathered, checking the feasibility and the complexity involved with implementing the change in system etc.
* Drafting Functional Specification Documents and Business Requirement Documents.
* Working closely with the development team in implementing the enhancement.
* Preparing and executing test cases used by functional team as well as development team.
* Co-coordinating with development team on the issues observed in Acceptance Testing.
* Performing Functional and Regression testing as on need basis.
* Preparing user guides and setup guides.
* Issue management (JIRA): Troubleshooting the issues raised by client, differentiating the issues from questions and educating the client, replicating the issue reported by client in local environment, raising the issues with development, testing the fixes provided for the issues and delivering the fixes to client.
* Conducting training sessions for the functional team as well as development team.
* Conduct weekly meetings with client to discuss the outstanding issues and concerns.
* Providing Project manager with regular status updates.

**Project # 2: BESTMIX**

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| **Client Location**  | Canada  |

# Client Scotia International Bank

Best mix application is Financial Planning Advisory Tool used by scotia International Bank in Canada. Best Mix is both Web and Desktop application. An advisor retrieves the investor details and proceed to the investor center to create new investment profile, edit/remove exists profiles and can upload/download/view the scenarios for exist profiles. Advisor uploads the scenarios in to the online application, which are created in Offline application. It creates new investment profile while uploading scenarios. Investor profile has investors current age, retirement age, contribution, Current holdings etc. Best Mix also provides investor Risk profile and recommend an Asset Mix solution.

Best Mix is used to construct a portfolio by diversifying the invested capital among different asset classes and different markets to maximize a portfolio's return and minimize its risk. Advisor can analyze the risk of recommend asset mix Advisor can view the return histories for current, proposed, recommend asset mix.

**Job Responsibilities:**

* Handling various activities of the project like Requirement gathering, analyzing the Business Requirements, checking the feasibility and the complexity involved with implementing the change in system etc.
* Drafting Functional Specification Documents and Business Requirement Documents.
* Working closely with the development team in implementing the enhancement.
* Providing Application knowledge to the team.
* Testing the developed requirements.

## **Academic Qualifications**

* Master of Business Administration (Finance) EXE MBA – Andhra University – 2018.
* Bachelor of Engineering (ECE) – JNTU– 2013.

## **Awards & Recognitions**

* Got appreciations from both clients and senior management for quality work.
* Recognized for giving remarkable support for stabilizing Client’s production environment and providing timely resolutions.

## **Personal Details**

Father’s Name : Suryanarayana M

Mother’s Name : Satyavathi

Date of Birth : June 6th 1992

Marital Status : Single

Languages Known : English, Hindi and Telugu

 (M Pragathi)