VAIBHAV UMATE

Contact

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Skill Highlights

- Business Analysis
- Strong decision maker
- Project management
- Complex problem solver
- Innovative
- Service-focused

Programming

MONGODB

MYSQL

Tools

- QlikView
- ToadSQL
- HeidiSQL
- MobaxTerm

Education

1.BE (Electronics) – GHRCE, Nagpur (2015) - **69.1%**

2.Diploma (Electronics and telecommunication) – GHRP, Nagpur (2012) - **61%**

3. SSC – Pranjape Highschool, Nagpur (2009) - **77.23%**

Date of Birth: 23rd August 1991

Summary

Specialized in Business Analysis and Visualization Dashboard development. Engage with the business leaders as a coordinating partner for the lifecycle of data driven projects, decision support and process improvement initiatives. Well-versed in numerous programming languages including MySQL, MONGO DB and .js reporting. Strong background in project management and customer relations.

Experience

Software Engineer – Analytics - 11/2017 till Present

PayU Payments Pvt Ltd, Pune

- Experience in Success rate analysis and providing solution to the merchants, based on the analysis.
- Analyzing existing customer satisfaction functionality requests for providing business-value based recommendations to Product Owners.
- Keeping track of success rates, payment gateway performances. Get insights on conversion rates through dedicated reports.
- Visualization, Data Modelling, Data Sanitation, Project Management, Documentation, Requirement gathering, Customer experience.
- Produced status reports for business teams to understand the business update.
- Interact with merchants through mails, meeting or over the phone to address queries regarding PayU products/services, resolve issues/bugs and suggest solutions with the objective of retaining merchants
- Engage with the business leaders as a coordinating partner for the lifecycle of data driven projects, decision support and process improvement initiatives.

Data Analyst - 09/2015 to 11/2017
eClerx, Pune

- Involved in different analysis on client data and work allocation using MS Excel.
- Generating weekly progress reports and quarterly business reports for client.
- Responsible for rendering decisions on credit applications based on established criteria. Applying decisions under established guidelines.
- Worked on Financial Reporting.

Hobbies -
Singing ,Playing Guitar & Playing Tabla