

# SURYA BHASKAR PUTREVVU

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## HIGHLIGHTS

- Data-driven, strategic, and customer-focused leader with 3+ years of experience in Quality Assurance, User Experience and Program/Product Management. Seasoned software professional and leader with extensive background in quality engineering, project management and team building. Strong collaborative experience working with multiple stakeholders, capturing business needs, proposing solutions and overseeing the delivery while keeping focus on the strategy. Hands-on testing experience with mobile, web, VR/AR, SaaS testing and test automation. Customer obsessed and results driven.

## EDUCATION:

- Bachelor of Technology, Information Technology, JNTUK University, Kakinada *June'12 -June'16*

## RELATED EXPERIENCE:

**Program Manager, Tech - Testing and Scalability, Accenture**

*Nov'16 - Present*

**Clients:** Uber

- Responsible for understanding software design specifications, product requirements & developing, implementing, and executing test plans to troubleshoot and resolve end to end application, system performance, memory leaks, resource contentions, deadlocks, and code issues.
- Worked extensively with customers and product managers to research and understand various user engagement touchpoints, quantify their usage, and prioritize them in the test plans.
- Lead the discussions with engineering teams for design & implementation of the end to end performance/regression testing, troubleshooting automation issues, and reported defects and follow through on resolution during product releases.
- Regularly presented post-test analysis to engineering and Product managers to update them about the current bottlenecks and recommended improvements to various product features.
- Lead a team of 129 testers who are responsible for implementing the test plans and were responsible for assigning and monitoring the tasks for this team.
- Reviewed Business requirements, IT Design documents, and prepared Test Plans which involved various Test Cases for all assigned modules/projects; Review Test Requirements, Creating Test Plans, and Test Strategy documents.
- Involved in UAT testing, Regression Testing, and Functional testing and Actively participated in smoke, functional and ad-hoc testing during the SIT phase.
- Daily update and managed Offshore team by Partnering with Development Manager in collaborating between engineers and QA team
- Prepared meeting notes on the daily execution/highlight of the project and sends out reports to management.
- Interact with Developers and Business Analysts to perform various types of testing throughout the Testing Life Cycle (TLC) and Bug Life Cycle (BLC).
- Involved with Trainer's training calls by presenting every project's new enhancements and functionality changes for the Branch Users using waterfall methodology.

## RELEVANT COURSES:

**Operational Management:** Product Management, New Product Planning & Development, Project Management, Program Management,

**Information Technology:** Object-Oriented Programming & Design, Computer Vision, Software Quality Assurance.

## TECHNICAL SKILLS

- **Data Analytics Tools:** Tableau, Hive, MySQL, JSON
- **Testing/Monitoring tools:** Phabricator, JIRA, Data Studio, Query Builder, Kobiton, Kibana, STF, Roster Management, JENG, Google sheets, MS-Office, Excel, GIS
- **Systems:** Windows (98/XP/NT /2000/Server 2003)

## Professional Achievements

- Outstanding communication skills in both written and oral
- Ability to work independently with strong administrative / problem-solving skills
- Highly organized and able to prioritize with the ability to multi-task in a fast-paced, team-oriented environment
- Attention to detail and good judgment & ability to interface with all levels of management and clients.
- Responsible for all growth of the client portfolio. Ability to handle confidential matters and information.
- Be an interface to the global team to work collaboratively and exhibit strong interpersonal skills.
- Demonstrated commitment to high-quality client service interactions and consistent quality outputs.
- Capacity to handle multiple objectives and workflows in proven ability to identify process improvements and drive implementation of fixes; project management experience will be a bonus
- Ability to work independently under intense pressure and adhere to strict deadlines

## PERSONAL DETAILS

**Date Of Birth:** 24<sup>th</sup> March 1992; **Language Proficiency:** English, Hindi & Telugu