**Deepak Kumar ­­­**

Phone No: **9019579593**

Email: **deepak.sfdc72@outlook.com**

**Career Objective**

A career opportunity with a progressive project where I can apply my technical, supervisory and administrative skills to achieve project/unit goals, where initiative, hard work and results are recognized and where I can share my technical expertise and grow professionally.

**Experience Summary**

* Having **2 Years 11 months** of experience in Salesforce CRM analysis, Administration and Development.
* Managing and Responsibility for 70% setup , configuration and custom development in Salesforce org
* Certified Salesforce.com Administrator Certification, Salesforce platform Developer Certification and Copado(deployment tool)
* Have worked on deployment using **ChangeSet, Jankins (Git hub Repository), bit bucket, workbench and Copado** tools.
* Have worked in **sales cloud (force.com)** and Service cloud (**Case Management**) as a Developer and received appreciations from client and senior management.
* Have good knowledge of available Salesforce tools, Agile methodology and Jira.
* Strong Implementation and Integration experience using Custom objects, Triggers, workflows, Validation Rules, Visual Force Pages, Apex classes/Triggers,SOQL.
* Extensive experience using Sales force Administration (SFA),  Profiles, Creating Roles, Page Layouts, Org-Wide default  ,Sharing rules,  ApprovalWorkflow and Reports.
* Experience in wide range of languages and technologies such HTML5, CSS3 and JavaScript,.

Innovative in approach, hardworking, structured, performance oriented, knowledge transfer, analysis and eager to work towards the excellence of company.

* Worked on many POC’s for internal projects.

**Technical Skills**

* Programming Skills: APEX, Visualforce, JAVA
* Web Tools: HTML, JAVASCRIPT, jQuery
* SFDC Tools: Data Loader, Changeset
* Deployment tools: Copado, git jankins, bit bucket
* Force.Com: Apex Custom Controllers and Extension, Apex triggers.

**Education & Learning Education**

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| --- | --- | --- |
| **Qualification** | **Subject** | **Percentage/Grade** |
| BACHELOR OF ENGINEERING | IT | 69 |
| STANDARD XII / H.S.C. | OTHR | 64 |
| SSC | OTHR | 65 |

**Professional Experience**

**Project Name: Product Compliance (Johnson n Johnson)**

**Technology: Salesforce App Cloud**

**Duration: Sep 2018 to till date**

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| --- | --- |
| Description | This is a Product Compliance and Product Investigation(PCnPI) process, this captures product and product process workflow involving project creation and maintenance, product site selection,  Impated product details, Patient Experince site monitoring and Product Investigation site close out. This is implemented on Force.com and UI uses VF Pages, Angular JS and HTML 5. This also  involves external system integration, SMS/Email integration. |
| Role | Offshore Developer |
| Methodologies | Agile and Jira |

**Project Name: Legal CRM R4 (Thomson Reuters)**

**Technology: Salesforce App Cloud**

**Duration: Oct 2017 to Aug 2018**

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| --- | --- |
| Description | Thomson Reuters is an answering company which provides professionals the intelligence, technology and human expertise they need to find trusted answers Thomson Reuters operates in more than 100 countries and its global team of more than 45,000 professionals brings together crucial information and authoritative insight to unravel complex situations. |
| Role | Offshore Developer |
| Methodologies | Agile and Jira |

**Project Name: Mifid(Markets in Financial Instruments Directive)(Thomson reuters)**

**Technology: Salesforce App Cloud**

**Duration: March 2017 to Oct 2017**

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| --- | --- |
| Description | MiFID is a EU Market directive, which will fundamentally change financial market. |
| Role and Responsibility | Offshore Developer   * Worked on custom, standard objects like account, contact and Opportunity. * Developed Apex classes and Visualforce pages to support the custom functionality. * Worked on jQuery Data tables, java script and CSS to customize the user interface. |
| Solution Environment | TRMifiddev |
| Methodologies | Agile and Jira |

**Project Name: USAA(United Services Automobile Association)**

**Technology: Salesforce App Cloud**

**Duration: July 2016 to Jan 2017**

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| --- | --- |
| Description | **Meeting Planner application** is a front door request form. |
| Role | Offshore Developer |
| Solution Environment | MPdev |

**Project Name: USAA(United Services Automobile Association)**

**Technology: Salesforce App Cloud**

**Duration: April 2016 to July 2016**

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| --- | --- |
| Description | **Asset Disposal Request application** is an Inventory based application that has been rig rated from Infopath to force.com. |
| Role | Offshore Developer |
| Solution Environment | ADRdev |

**Certification**

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| --- |
| **Certification Name** |
| Salesforce.com Certified Administrator Certification (External) |
| Salesforce platform Developer Certification(External) |
| Creativity and Innovation in the Workplace(Internal) |
| LDP : Innovation & Creativity Foundation(Internal) |
| Digital : Cloud Computing (General)\_Foundation(Internal) |
| Process : Agile Delivery Foundation(Internal) |
| ITIL 2011 WBTs - PM E1(Internal) |
| Foundation : JBOSS Application Server Foundation(Internal) |
| Assurance : ERP/CRM Testing - Salesforce for Beginners\_Foundation(Internal) |
| Service Management (ITIL)(Internal) |

**Personal Details**

Date of Birth : 01- January-1990

Nationality : Indian

Father’s Name : Bhagwan Singh

Languages Know : English and Hindi.