JOYAAKTHAR SHAIKH New Palace Area, Kolhapur, Maharashtra- 416003 EMAIL: <u>zoyashaikh580@gmail.com</u> CONTACT NUMBER: +917276258788

### **OVERVIEW:**

Seeking full time career with an organization, which will permit me to utilize and contribute my abilities and potentials in software development and to enhance my knowledge and contribute towards its growth.

## **KEY SKILLS:**

Apex, Visualforce, Integration, Configuration, Customization, SOQL, Designing, Documentation,
Service Delivery, Project Development, Reporting.

#### HANDS ON EXPERIENCE:

Classes, Triggers, Controller, Visual Force Pages, Integration, Webservice callout, API services, Data migration- Data loader, Critical updates, Securities and sharing. Integration using Postman, Batch jobs.

## **RESPONSIBILITIES:**

Develop, Test, Implement, Document and Deploy as it relates to the Salesforce.com Platform. Translate business requirement into well- architected solutions.

Handle enhancement requests created by business and follow a strict timeline to deliver on time. Develop custom solutions using Apex and Visual Force for enhancements and projects.

Identify SFDC usage problems and craft technical/communication plans to IT/ business teams. Documenting and analysing processes, procedures.

Review Technical Requirement convert them into full fledge technical solutions. Set goals and milestones for the projects. Ensure adherence to project and its

timelines. Escalate project related risks/issues and concerns when necessary.

Integrating the application using POSTMAN

#### **EXPERIENCE:**

I have a total experience of 2 years in SFDC development. I have applied for PD1 certification. I intend to complete my CRT-101.

## **PROJECTS**:

- 1. Project name: Oracle BRMCS Responsibilities:
  - Enhancement in the reports section per the client requirements.
  - ☐ Completed the security reviews for phase 3 as well as phase 2 development which was

approved by Salesforce.

- Created the reports module in the applications which contained 3 pages: Account Report, Subscription Report, Quote Report.
- Linked the pages to each other which resulted the interconnectivity in the application.
- Designed the Login page for the integration of salesforce to Oracle
- Since we were dealing with the telecommunication department, the calculation of the total tariff and the generation of bill was created.
- Dealing with the customer forms, various plans, products catalogue creations, maintaining database, updating and inserting records accordingly.
- Worked on each Report page separately. Created the Quote creation page which included PDF generation, Docusign functionality, and linking the Quote page with the Report page.
- Handled runtime errors which were issued by the clients
- Interacted with the client regarding the requirement gathering and issues discussion.
- 2. Project name: Internal Project Responsibilities:
- This project mainly contained the deals the company is dealing with. The upcoming deals and the deals which have already taken place. It had various columns namely opportunity, duration, budget etc.
- The main task was to alter the report which will be generated. There was a column which showed the opportunity range i.e if it reaches opportunity 5 then it must be pushed to the PPM application. PPM application was the timesheet application which contained the project allocation to each employee. Opportunity reaching level 5 means the deal is finalized and the employee can be allocated to that project.
  - This pushing of data was done using the POSTMAN application.

## **EXTRA-CURRICULAR ACTIVITIES:**

- Recommended for Indian Army for Class one officer from Bhopal, Allahabad and Bangalore
- Represented Maharashtra in Republic Day parade in New Delhi
- All India 6<sup>th</sup> in G V Mavlankar rifle shooting competition in Jalandhar.

# **EDUCATIONAL DETAILS:**

Qualification	Board/	School / College	% Scored	Year of
	University			Passing
M.TECH	Pune University	Fergusson College	55%	2015
BSc	Shivaji University, Kolhapur	Vivekanand college, Kolhapur	60.13%	2012
XII (High School)	HSC	New Model Junior college, Kolhapur	70%	2009

Х	SSC	Chhatrapati Shahu		
		Vidyalaya, Kolhapur	75%	2006

# PERSONAL DETAILS:

Name: Joyaakthar Shaikh

Gender: Female Nationality: Indian

Date of Birth: 11-03-1991

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

JOYAAKTHAR SHAIKH