# Karthik Kiran

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**Certified Agile Business Analyst |IIBA - CCBA Trained | PSPO**–PSM Trained **| Ex-Xebia | Ex-Genpact | Ex - Confianza**
**Domain: Banking | Healthcare |Insurance | BFSI |**

## ABOUT ME

- 4+ years of Functional Business Analyst and Project coordinator were coordinated with different teams from requirement understanding till the deployment in production environment.
- Effective translation of business needs into technology solutions and business process improvements in adherence with company's objectives.
- Developing product vision & strategy with continuous product improvement.
- Efficient in managing teams and stakeholders to negotiate and balance the demands and expectations
- Feasibility analysis and impact assessment of the solution on the overall business

## SKILLS

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|---|---|---|
| • Use Case | • Agile & Waterfall Methodologies | • Wireframes & Mock-ups |
| • FRD | BRD | • Change Strategy | • Requirement Elicitation & Gathering |
| • User Stories | • Scope management | • Release planning |
| • Gap Analysis | • Product Management | • Scrum- Agile |
| • Stakeholder Management | • Epics Problem Solving. | • Problem Solving |
| • Requirement  prioritization | • UML & Data flow modelling | • Team Management |

## TOOLS

**Microsoft Visio, Confluence, JIRA, Balsamiq, Lucid chart, MS Excel, MS Office**

## PROFESSIONAL SUMMARY

### XEBIA IT ARCHITECTS, BANGALORE

ROLE: BUSINESS ANALYST/ Product Development (AUG 2022 – JAN 2023)

Account Title: Optimus is a net banking application product in digital challenges which is for receiving and paying for business users /current users in off shoring and near shoring services, integration with net banking application with loan and collection management in paying and receiving

Client: - IDFC First bank

- Elicited & Translated Business requirement to User Stories & Epics, Worked closely with stakeholders in understanding
- Documented the user stories, prototypes, Business value and also included with Jira too
- Verification &Validation of requirements to ensure they deliver business value by conducting various Reviews and workshops with clients
- **Conducted** AS-IS **and** TO-BE Analysis **and suggest Fit for Business Solutions by designing a** Change Strategy.
- Helped the team to understand the requirements during planning sessions for better estimation

**GENPACT INDIA PVT LTD, HYDERBAD**

ROLE: BUSINESS ANALYST (JAN 2021 – FEB 2022)

 Account Title: Global financial Crime on AML/KYC Medallia is award-winning SaaS platform, the Medallia Experience Cloud, leads the market in the understanding and management of experience for customers, employees and citizens. Medallia captures experience signals created on daily journeys in person, on calls and digital channels, over video and social media and IoT interactions and applies proprietary technology to reveal personalized and predictive insights that can drive action with tremendous business results

Client: - Facebook, ING

- **Worked closely with stakeholders in understanding the scope, analyzing business and functional requirements, and segregatingthem into high level and low-level requirements.**
- **Performed** Requirement Gathering, Gap Analysis, Handling Change Request**, go-live assistance till post implementation support, and functional testing.**
- **Deliverables –** Business **Requirements Document** (BRD)**,** Use Cases diagrams**.**
- **Prioritized Requirements with Business Value methods.**
- **Conducting** Gap Analysis**,** Scope Analysis**,** Impact Analysis **on Business Process using techniques like UML diagrams, Flow charts**
- **Engagement with key stakeholders and business owners to prioritize the business problems & opportunities for further  technical enhancement for internal & external cross sell channel.**
- **Business review meetings with business stakeholders sharing insights about effective business changes due to technical up-gradation by presenting projects' insights in Business Review Meetings on periodic basis.**
- **Gained insights during designing ideas in relation to technical up-gradation, coordinating with development team during development & post development maintenance as point of contact for business domain.**

**CONFIANZA SOLUTIONS, CHENNAI**

ROLE: BUSINESS ANALYST/ Product Development (JAN 2018 – Dec 2020)

Account Title: Worked on content management software application and in Messages are used to transfer electronic data between disparate healthcare systems, each sending information about a particular event such as a patient admission. HL7 messages are in human-readable (ASCII) format, and tracking and reporting the data types with issues and problem solving for customers and in medical billing systems

Client: - Elevance Health (ELV), Walgreens alliance group

• Documented the user stories with Acceptance criteria, Business value, Precondition, and also included any development and testing notes.

• Helping the team to gathering and analysing the data and identifying the user needs

• Preparing the flow diagrams and updating in Jira tool

• Conducting and attending the meetings with clients and with designing teams

## CERTIFICATIONS

- **Certified Agile Business Analyst from IIBA regulatory institute, TranSMART**
- **AcademyCCBA Trained -Business Analysis, TranSMART Academy**
- **PSM | PSPO Trained & Certified, TranSMART**
- **Scrum Foundation Professional Certificate, Certiprof**
- **Lean certified from Genpact**

## EDUCATION

Bachelor of commerce in computers  (JUNE -2014)

Sri Venkateshwara University, Chittoor