**Suraj Kumar Kohli**

 **Current Designation: - Senior Consultant at Hangar India (TBWA/Omnicom Group)**

 **Microsoft Certified Professional || MCSA (Office 365) || MCSE Productivity 2018**

 **Mobile: 0-7411502248**

**Summary**

* Around 8+ years of hands on Global Enterprise SharePoint/office 365 Administration/Consulting experience.
* Microsoft Certified Engineer on SharePoint 2013, SharePoint 2016 and Office 365.
* Expert Level Understanding and hands on configuring all service applications like Search, Metadata, and User Profile Synchronization etc.
* Extensive experience in migrating SharePoint web applications and content databases from N to N+1 Versions.
* Extensive experience handling export/import backup/restore of SharePoint Farm, Site Collections and Sites.
* Extensive experience using PowerShell.
* Experience in monitoring SharePoint services using PowerShell.
* Extensive experience with Power Pivot, Excel Services and Office Web Apps.
* Strong knowledge of SQL Server 2008/2012/2014/2016.
* Good knowledge of Active Directory, LDAP, DNS, Networking, Load balancers and security principles.
* Manage, administer, maintain and support Microsoft Share Point 2016, 2013 and 2010 farms, IIS web servers and Application Servers.
* Export/import, backup/restore Share Point Farm, Site Collections, and Sites as needed.
* Strong Knowledge and hands on BA Insight Products (Federator , Connector Framework, Smart hub , Auto classifier )

**Technical Skills**

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| **Key Skill:** **Operating System:** **Troubleshooting Tools:** **Software Tools:**  | **SHAREPOINT (2010,2013, 2016,2019), SharePoint Online**, Office 365, PowerShell, WINDOWS ADMINISTRATOR, MS-SQL, InfoPath, SharePoint designer, ADMINISTRATOR (SSRS, SSIS), *IIS*, PASS, IASS, JBOSS, Mongo DB and MySQL Windows Server 2016/2012, Windows Server 2008 R2 Enterprise, Linux (SUSE), MAC OS. ULS Viewer, Developer Dashboard, Fiddler, HTTP Watcher, Process Monitor, Log Parser, Performance Monitor, SQL Server Profiler Visual Studio 2005/08/10, SharePoint designer, Microsoft SQL Server Studio, XCode, Guvnor, InfoPath  |
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**Professional Experience**

**PROJECT: Omnicom IT Applications SEP 2019-Present**

**Role – Senior DEVOPS Consultant**

**Location: Embassy Golf Campus, Bangalore**

**Technology Used:** SharePoint 2010, SharePoint 2013, Office 365 , IIS application , Windows , Linux , JIRA , GITHUB , SQL Always On , SQL SSIS .

**Major activities Performed:**

* Managing Enterprise Level Global Application and Products for Omnicom agencies around the globe.
* Global applications and Products comprise of more than 20 Different product suites with Different base technology/Product base including Microsoft and Linux applications.
* Integrating Critical 3rd party Application with SharePoint Online and service to automate the Project Workloads.
* Planning and Migration of On-premises SharePoint Sites/file server to Office 365 Tenancy using Sharegate tool.
* One Workplace migration Project Planning from One Office 365 Tenancy to Parent Office 365 Tenancy.
* Upgrading the End of Life JIRA/Github platform to the Latest and supported version.
* Automating the Project workloads with CI/CD pipelines.
* Project Planning end of life Microsoft OS and Products.
* Migrating Critical Highly visible finance and other Application to new Cloud Datacenter.
* Learning Material , Documentation of SOP and End User training .

**PROJECT: Search DIGS 2013, Cognitive, Elastic Search NOV 2018-AUG 2019**

**Role – Level III DEVOPS Engineer**

**Location: Client (Deloitte) - G Block Deloitte, Hyderabad.**

**Technology Used:** SharePoint Enterprise 2013, Search 2013 Publishing/consuming , UPS, MMS, MS SQL Server 2012, IIS and Windows Server 2012, Aspire ( Java based – Content Enrichment) , BA Insight Products ( Federator , Smart Hub , Connector Framework )  **,** Neo4j (java based ) , Elastic (java based) , Kabana , Log stash , SQL Always On , SQL SSIS .

**Major activities Performed:**

* Managing Enterprise Level Global Search Products for Deloitte.
* Global search Products comprises of 5 Different product suites with Different base technology/Product base.
* Maintaining Search with 6 million Items and 60k+ User base across the Global with multiple Search based technology including SharePoint 2013, SharePoint Online and Elastic Enterprise Search and the Microsoft Machine Learning based Cognitive Search.
* Working with Different Content Owners Knowledge Managers/Architects for Monthly Deployments/Releases.
* Work with Consuming Farm Content Owners/Architects to perform triage, root cause analysis, debugging and troubleshooting across Search Products.
* Automated the End to End Deployment of Cumulative Updates to the SharePoint Farm, No Touch patching process with Visual Studio Team Service (Azure DevOps).
* Automated Java Patches Updates to all the products every Quarter.
* Setup the new relic monitoring tool in different Lifecycles Server Farms.
* Aiding with the on-going Proof of concepts and Providing level 3 Troubleshooting to the high Priority P1 issues.
* Performing Root cause analysis on reported issues and working on an Implementation path or the same.
* Implementing the Best Practices across product and services or the existing Process.
* Focusing on the proactive measures and auto-healing the system.

**PROJECT: Microsoft Customer Support Services NOV 2016 - OCT 2018**

**Role – SharePoint Support Engineer.**

**Location: - Ferns Galaxy, Bangalore**

 **Major Activities Performed:**

* Troubleshoot Highly complex, High impacts issues related with SharePoint Server (2010,2013,2016,2019 and SharePoint Online) to SharePoint clients and other technologies like SharePoint Search, Workflow and InfoPath.
* Provide Reactive and Advisory assistance to customer on the best practices for SharePoint Product.
* Deliver technical support for MS Share point Server and related technologies
* Troubleshooting issues with integrated technologies like Networking, Active Directory & SQL.
* Effective communication to manage customers’ expectations.
* Participating in case and technical Triages.
* High customer satisfaction through timely and accurate solution for customer’s issue.
* Content creation and training on complex issues.
* Meet and exceed customer and individual commitments.

**PROJECT: Corporate Connect 2010 NOV 2015-Nov 2016**

**Client – Stryker Corporation**

**Role – Senior SharePoint Admin on Trigent Payroll Deployed in Wipro Client Location.**

**Location: - Wipro Technologies, Hyderabad**

**Technology Used:** SharePoint Enterprise 2010, FAST search, UPS, MMS, MS SQL Server 2008 R2, IIS and Windows Server 2008 R2, Newsgator Social Sites (Sitrion), PowerShell, Automation.

**Major activities Performed:**

* Setting up SharePoint Environment (Installation and configuration) for new Box request.
* Automating the SharePoint Installation with PowerShell /Auto Installer.
* Release and Change Management.
* Sitrion Social Site Migration from 4.1 to 5.2.
* Proof of concept for Moving Client Prod environment URL’s from Intranet to Internet.
* Working with SharePoint Online and Office 365.
* SharePoint 2016 On-premises planning.

**PROJECT: CLEARTM FEB 2015-OCT 2015**

**Client – Prime Focus Technologies**

**Role – Application Hosting and Support**

**Location: - RMZ Eco World, Bangalore**

**Technology Used**: HYBRID Cloud, SharePoint 2010, MS SQL Server 2008 R2, IIS and Windows Server 2008 R2, JBOSS, Mongo DB, MySQL.

* Setting up Landscape (Application running Environment) for new Cloud Data Center.
* Documenting the Set-up Procedure for building Repository.
* Communicating with Customer for escalated cases and active follow up.
* Automating the Administering for the Existing Production environment.
* Providing Knowledge Transfer to peers in the Team.
* Setting UP Monitoring for the new and the Current Datacenters.
* Verification / Validation of Bugs in the current Platform and communicating the same with QA and DEV leads.

**Major Activity Performed**:

* Setting up Completely New Datacenter for NAB 2015
* Email Server Migration India Server to US server
* Standard SOP and Consistence Repository
* Migrating Client Code from ASP. Net 2.0 to ASP. Net 4.0

**PROJECT: SAP SuccessFactors Nov 2012–FEB 2015**

**Client – SAP AG (Germany)**

**Role – Application Hosting and Support Location: - SAP Labs India (SJR I Park).**

**Technology Used:** MS SQL Server 2008(Proficient), SharePoint Foundation Server, IIS and Windows Server 2008 R2**.**

* Setting up Landscape (Application running Environment) for these products on SAP Cloud Data Centers.
* Setting up Windows Cluster and SQL Server Failover Clusters (Active-Active) on our Environment.
* Administering Master and Account dBs for Partners of Onboarding. Executing Administrator Level queries to the Databases. Also Manipulating Customer data as per the requirements and functionality using T-SQL.
* Rigorously using SharePoint Management shell to manage SharePoint Data and functionality. Proficient in working with Site collection and Content Databases and its interaction with SQL Server Databases.
* Deploying SP solutions and Designing web parts using SharePoint Designer.
* Writing PowerShell Scripts for automation, up gradation, Partner Creation, backup Process etc. Additional features of Scripts like manipulation on Databases, IIS Applications and Service Creations/Deployments.
* Deciding the Monitoring aspects of each component in the Landscape.
* Part of deciding Migration Strategy of the live product from 3rd Party Datacenter to SAP Datacenter.

**Major Activity Performed:**

* Migration of overall application to SAP Datacenters.
* SharePoint Data Migrations, which also includes dealing with SharePoint compatibility issues. As the migration was done from SharePoint foundation Server 2007 to SharePoint foundation Server 2010.
* SharePoint Migration also includes user’s migration.
* Database migration using Log Shipping.

**Internship**

Undergone Industrial training at NATIONAL INFORMATICS CENTER, NEW DELHI. Worked as a team to complete the live in-house project. Project was based on .NET technology.

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| *Project Name*  | Parliament Question and Answer  |
| Time Span  | June 2010 – July 2010  |
| Technologies  | C# using .NET Technology  |
| Role  | Developer  |
| This project was developed for the Parliament of India. This project keeps track of all the Question and Answer asked or answered in the Rajya Sabha or the Lok Sabha. With the aid of the application it was easy to maintain all the important information.  |

 **Academic Qualification**

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| Course  | Institution  | Board/University  | Year of completion  | Percentage  |
| Bachelor’s in Information Technology  | College of Engineering Roorkee  | Uttarakhand Technical University, Dehradun.    | 2011  | 65%  |
| XII  | Guru Nanak Academy Dehradun   | I.S.C   | 2006  | 66.00%   |
| X  | Guru Nanak Academy Dehradun   | I.C.S.E   | 2004  | 61.83%   |