



## CAREER OBJECTIVE

To obtain a creative and challenging position in an organization that gives me an opportunity for self-improvement and leadership, while contributing to the symbolic growth of the organization with my technical, innovative and logical skills.

## ACHIEVEMENTS

- Got Trailhead RANGER rank and 4 Super badges within a year of work exposure in Salesforce.
- Event coordinator on engineer's day.
- Class Topper in CRESCENT PUBLIC SCHOOL FROM (STD 6 to 10) and rank holder from (from STD 2 till BTECH).

## CERTIFICATIONS

- Salesforce Platform Developer I Certified.

## WORK EXPERIENCE

### Industrial

- Working as Salesforce Developer in **Publicis Sapient** since Jun 2019.
- Worked as Project Engineer (Java Developer) in **Wipro Pvt. Ltd.** from Aug 2018 to Jun 2019.

## TECHNICAL SKILLS

- **Software technologies**  
Salesforce CRM, Sales Cloud, Service Cloud , Lightning App builder, Data Loader , ETL Tool(Pentaho), Visualforce , Apex , HTML, CSS3, JavaScript, Bootstrap , JAVA .

## PROJECT WORK

- Title** : Service Cloud Project (Jun 2020 to till present)  
**Technology** : Service Cloud, Apex, Salesforce Customization.  
**Team Size** : 6  
**Role** : Salesforce Developer  
**Responsibilities:** Core Responsibilities are mentioned below –
  - Service Cloud Customization.
  - Development of new requirements through Apex Class.
- Title** : Health Care Project (Nov 2019 to June 2020)  
**Technology** : Apex, Visualforce, Salesforce customization, Data Loader, JavaScript.  
**Team Size** : 3  
  
**Description** : Healthcare Product



**Role :** Salesforce Developer  
**Responsibilities:** Analysis of requirements which comes through business, providing a solution approach to it.

- ✚ Developing the requirements through Apex and Visualforce Page.
- ✚ Customization and configuration of the product.
- ✚ Loading Business Data using Data Loader and Data Import Wizard.
- ✚ Deployment through Change sets.
- ✚ Creating new validations based on JS.
- ✚ Code Coverage through Test Classes.

**3. Title :** Energy & Commodities Project. (Jul 2019 to Nov 2019)  
**Technology :** B2B Commerce (CloudCraze), Rest API, Pentaho (Spoon) and Salesforce Customization.

**Role :** Cloudcraze Developer  
**Responsibilities:** Worked as Cloudcraze Developer. Some of the key responsibilities are listed below-

- ✚ Configuration and Customization of CloudCraze B2B e-Commerce product.
- ✚ Loading Business Data using Pentaho (Spoon) tool to Salesforce.
- ✚ Deploying stories using Git.
- ✚ Best code practices using SonarQube tool.
- ✚ Creating Wishlist API for CPS.

**4. Title :** MVP Project (Sep 2018 to Jun 2019)  
**Technology :** Java, HTML, CSS, Bootstrap, JS.  
**Description :** Multi-vendor Plugin  
**Role :** Java Developer  
**Responsibilities:** Worked as Project Engineer following on time delivery of modules for clients of Australia and Saudi Arabia. Some of the key responsibilities involved are:

- ✚ Documentation of Plugins and modules.
- ✚ Rest API implementation.
- ✚ UI Development.
- ✚ Code Enhancement and Bug fixes.

## ACADEMIC PROFILE

Specialization	Class (Board/University)	Year	%age/CPI
B.Tech(CSE)	Teerthankar Mahaveer University	2018	87.04%

Class (Board/University)	Institution	Year	Percentage/Grades
XII (CBSE)	Chinmaya Vidyalaya	2014	91.2%
X (CBSE)	Crescent Public School	2012	10 CGPA

## OTHER SPECIALIZATION COURSES

- Training on Oracle 11g by Oracle.
- Training on Web Designing at VARARGS PVT. LTD. (KANPUR).
- Training on Cloud by IBM Based Application Development

**KEY STRENGTHS:**

- Good logic design and implementation ability.
- Flexible, adaptable, Quick learner and Self-motivated.
- Good interpersonal and presentation skills, committed, result oriented and hard working.

**GENERAL PROFILE:**

<b>Name</b>	: -	Dimple Bhatera
<b>Father's name</b>	: -	Mr. Karni Singh Bhatera
<b>Permanent address</b>	: -	Oswal Agency, Bye Pass Road, Chas, Bokaro, Jharkhand.
<b>Date of birth</b>	: -	03/03/1996
<b>Marital status</b>	: -	Single
<b>Contacts</b>	: -	+91-8791972840
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**DECLARATION:**

I hereby declare that the above information presented by me is correct and true to the best of my knowledge and belief and I will be solely responsible for any incorrectness.

Signature: **DIMPLE BHATERA**