Chetan Sharma
Email: sharmachetan187@gmail.com
Mob no: 9667605691
LinkedIn:https://www.linkedin.com/in/chetan-sharma-a88b5280/
Trailhead: https://trailhead.salesforce.com/en/me/chetansharma

---

Profile Summary:

- More than 3.5 Years of IT experience in software development. Proficient in all phases of software development life cycle e.g. Analysis, Design, Development, Testing and Implementation of application.
- Advanced understanding of Salesforce applications, such as **Sales Cloud, Service Cloud and Salesforce Platform.**
- Hands-on experience on developing **Apex, VisualForce, Lightning components, SOQL, Apex Triggers, Apex Workflow, Process Builders, Flows, Apex Dataloader, Custom Apps, Layouts, Tabs, Validation Rules, Approval processes, Profiles, Permission sets, Sharing Rules**, **JavaScript etc**
- Worked on First generation managed package creation using package after multiple beta package.
- Enable **Dev Hub** in Salesforce org to create and manage scratch orgs for every Jira task.
- Used visual studio code for development and creating a new scratch org and deploying and retrieving code with **scratch org**.
- Experience in using Jira, Bitbucket, Sourcetree for Version Control.
- Excellent problem-solving skills with a strong technical background and good interpersonal skills. Quick learner and excellent team player with ability to meet tight deadlines.
- Help organisation in terms of Training new staff and conducting CSR activities etc.

Technical Skills:

Salesforce Technologies	Visualforce, Aura Components, Apex
Salesforce Clouds	Sales Cloud, Service Cloud, Basic exp in Community cloud
Salesforce Tools	Data loader, Data import wizard, Force.com IDE, SalesforceDX
Salesforce Other	Salesforce Org Customization, SDOs, Web Services, Apex Triggers, Batch and Queueable classes, custom Apis, Profiles Permission sets, Sharing Rules, Apex Workflows, Process Builders, Visual Flows, Email2Case, Web2Case, SocialMedia2Case
Version Controls	Jira, Bitbucket, GIT, Jenkins, SourceTree
Front-End Technologies	HTML, CSS, Bootstrap, Javascript
Languages	Apex, C, C++, Java
Operating Systems	Windows 10/7, Linux Operating Systems
Development Methodologies	Agile, Scrum

Academic Qualifications:
- Completed B.Tech in Information Technology branch from CTAE,Udaipur in 2017.

Technical Qualifications:
- **Completed Professional development 1(PD1) Certification.**

Professional Experience:

Metacube solutions PVT LTD.   **July 17 – Till Date**
https://metacube.com/
Role- Sr Software Engineer

Project- Asperato One
Team Size- 6

Description: Asperato ONE is a salesforce package which allows Salesforce to control the collection of payments. It enables you to collect payments from many different providers such as Worldpay, GoCardless, Braintree, Stripe, Authorize.NET and more. It allows you to fully automate all your payment collection activities from the single control and view of Salesforce.

Responsibilities:

- Create Lightning component to implement Refund, and process payment and Authorisation functionality,
- Worked on Visual force page development to implement payment and authorisation modules.
- Created 4 major permission sets for the Asperato package, which can be used by the client.
- Create and manage custom objects(Autorisation, Payment, Payment Schedule, Refund), Custom fields, formulas, validation rules.
- Setup GIT flow to implement daily code migration, and maintain the code as per release.
- Enable Dev Hub in Salesforce org to create and manage scratch orgs.
- Create scratch org for every new Jira Task, and move the code to bitbucket using sourcetree.
- Deploy the Package Metadata to the Packaging Org, and create a beta version of the package to test the package before the final release.
- Create a first generation Managed Package Version of app after testing is done via Beta package.
- Implemented Object and field level security to hide critical information.
- Work on Apex batch classes and execute these classes via apex scheduler to collect pending payment till today's date.
- Worked on Inbound and outbound api's, which is used by clients for crud operation of payment and authorisation objects.
- Design application using enterprise pattern using domain and selector classes.
- Attend all agile ceremonies like daily standup, backlog grooming, sprint retrospective, sprint planning, sprint demo.
- Worked on Queueable classes to process payments and refunds.
- Used force.com developer toolkit including Aura lightning component, visualforce pages, apex classes, and apex triggers to develop custom business logics.
- Work and analyze new third party integrations related POCs

Environment: Salesforce.com platform, Salesforce Lightning Aura Components, Apex Language, Batch classes, Custom Api, First generation managed package, Visualforce (Pages, Component & Controllers), Permission sets, Dev hub, Scratch orgs, Package org, Bitbucket, Jira, Sourcetree, Workflow, Process builder and Visual flows etc.

Project- AKFD
Team Size- 7

Description: It is a cloud-based CRM Solution which provides customers the feasibility of tracking their business-related information, managing their inventory, generating required PDF documents etc., having integration with Tally, case through email and social media (Facebook and Twitter), Email communication with customers.

Responsibilities:
- Worked on a data loader to import bulk data from old desk.com to service cloud.
- Implemented Apex Classes & Triggers and linked them to manage the workflows.
- Create and manage custom objects, fields, formulas, validation rules, custom workflows.
- Created profiles, Permission sets and implemented Object and field level security to hide critical information.
- Supported business needs with technical design documentation.
- Used Bitbucket, SourceTree and Jira to manage version control.
- Worked on various salesforce standard objects like Accounts, Contacts, Opportunity, Case, Leads, Pricebooks, products etc
- Used force.com developer toolkit including Aura lightning component, visualforce pages, apex classes, apex controllers and apex triggers to develop custom business logic.
- Implemented the workflow rules and Process builders to automate existing business processes.
- Debugging apex scripts using debug logs and system logs console to catch exception and governors limits.
- Work on the Aura lightning component to create a custom UI in lightning experience.
- Work on the Salesforce Integration with Tally.

Environment: Salesforce.com platform, Salesforce Lightning Aura Components, Apex Language, Sales Cloud, Visualforce (Pages, Component & Controllers), Pages, Data Loader, Workflow, Process Builders, Sandbox data loading, Bitbucket, Jira.

Project- URGENT CARE
Team Size- 6

Description: Health care application uses CTI integration to generate leads. Company works in multiple domains like checkup services, Urgent health related services, Fit licenses etc. So basically, the application was based on a service module.

Responsibilities:
- Work with management, create and manage complex workflow rules, data validation, trigger.
- Create and manage custom objects, fields, formulas, validation rules, custom workflows, and approval processes.
- Work on CTI Integration in salesforce and connecting its flow with the service console.
- Work enhancement and modifications to improve system performance, efficiency, internal business process and reporting.
- Implemented the workflow rule to automate existing business processes.
- Debugging apex scripts using debug logs and system logs console to catch exception and governors limits.
- Worked on Aura lightning component to create custom UI in lightning experience.
- Implemented Apex Classes & Triggers and linked them to manage the workflows.
- Created profiles and implemented Object and field level security to hide critical information

Environment: Salesforce.com platform, Salesforce Lightning Aura Components, Apex Language, CRM, Visualforce (Pages, Component & Controllers), Pages, Data Loader, Workflow , Email Services, Security Controls, Sandbox data loading, Bitbucket, Jira.