

SHINY PANANGAT

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OBJECTIVE & SKILLS

Highly motivated and results oriented professional with exceptional leadership, technical and personal skills.

Skills include:

- Project Management – Proven track record of driving major projects to timely completion
 - Team Leadership - identification and development of talented team of individuals
 - Financial Management – experienced at cost control and savings while delivering results
 - Strategic Thinking – ability to analytically assess requirements to develop long and short term corporate strategies
 - In depth understanding of Industry standard framework such as Agile, Scrum, etc.,
 - Proven Scrum Master driving standards and identifying cost effective innovative opportunities for Business advantage
 - Presentation Skills – Extensive experience preparing decks and presentations
 - Excellent interpersonal, verbal and written communication skills
 - Flexible, ability to work under tight deadlines and to manage multiple projects/teams
 - Organized, detail oriented and ability to provide excellent directives
 - Capable of identifying areas that require enhancements and implement process improvements
 - Excellent organizational, coordination and prioritization skills
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PROFESSIONAL EXPERIENCE

Product Owner/Business Analyst, Brinks Inc., (2017–present)

Worked as Product Owner/Business Analyst cross-functionally with on-site and remote teams and stakeholders driving numerous Projects geared towards Global Digitalization. Managed resource allocation, planning, deployment, and production support by leveraging experience in Project and Financial Management.

- Managed the Global Digitalization project roadmap including cross-program strategic planning, sequencing, and project life cycle execution; projects required extensive localization/translation management and organizational readiness
- Collaborated with Business stakeholders on Agile Life Cycle and managed teams to have a shippable product feature every 4-week sprint cycle
- Worked with 16 countries to integrate the product with the country's source systems
- Recommended improvements and analytics to prepare appropriate solutions for business requirements
- Removed impediments by collaborating proactively with external vendors
- Release and sprint planning, daily stand-up meetings, and collaborated with teams to implement process improvements based on release retrospect
- Successfully managed and deployed 24 releases in last two years utilizing over 400 user stories
- Introduced and implemented 100+ number of features and product enhancements by serving as a "Product Owner"
- Define strategies to drive operational efficiency and resource optimization while delivering cost savings
- Develop protocols and processes to promote business ideas and secure alignment at leadership levels
- Partner and management of vendors driving SLAs and compliance metrics for service & support

- Primary Subject Matter Expert (SME) for digitalization project, involving company core functions such as SOWs, project scope, timelines, deliverables, testing/acceptance guidelines, Service Level Agreements (SLA), reporting, etc.,
- Experience managing large and disparate teams to promote participation and ownership for product development, testing and launch
- Enable UAT, vendor side validations to test launches before the production deployments. Definition and implementation of optimum feedback model to gauge success, identify gaps and enable continuous improvement

Senior Test Lead, Quality Management, Brinks Inc., (2015 – 2017)

Manage a team of Quality Analysts delivering on customer's quality expectations.

- Spearheaded the Cash Management project by enabling active participation from all business partners and by strengthening the role of the QA team
- Attended design meeting with the stakeholders and developer to understand the requirement
- Implemented the 'Lean Process Model' to the QA projects
- Participated actively in process improvement to achieve standardization in QA cycle
- Worked closely with Automation team to build a strong regression bed
- Extensively worked in a Global Team model where the group spread in 6 countries
- Actively participated in resource allocation for the projects
- Scheduled tests for execution and monitored, measured and reported test progress, the product quality status and the test results

Senior Quality Analyst, Sogeti USA LLC., TX, USA (2011–2015)

Sogeti is a wholly owned subsidiary of Capgemini Group. It is an information technology consulting company specializing in local professional services

Consultant, Oncor Electric Company – Dallas, TX

Oncor Electric Delivery Company is Texas's largest regulated electric delivery business and the sixth largest in the U.S. It supplies electricity to approximately 7.5 million consumers in a service area of over 400 communities in east, west and north-central Texas, including Dallas, Fort Worth, Midland, Odessa, Killeen, Waco, Wichita Falls and Tyler.

- Lead Analyst/Tester on several projects related to "Smart Grid" like AMS (Advanced Metering Systems) and OMS (Outage Management System).
- Interacted with Business Analysts and developers to update the status of defects.
- Verify that the information sent to Home Area Network from Oncor systems like Meter Data Management System and Smart Meter Texas are delivered to the Oncor System using SoapUI
- Create Test Plans and Test Conditions/Test Cases and review them with the Client.
- Perform End-to-End testing from the source systems like LCIS or the EDI Gateway to the target systems like CDW and Polaris, and involved a lot of database testing.
- Working on Identity Access Management project which is developed to enable single sign on access across the network for all the applications. Raised and documented Defects and tracked them during the project testing phase.
- Mentored other test team members on test processes and procedures

Consultant, Pier1 Imports – Dallas, TX

Pier 1 Imports Inc. is a Fort Worth, Texas-based retailer specializing in imported home furnishings and decor, particularly furniture, table-top items, decorative accessories, and seasonal decor.

- Perform testing of Store Point of Sale (POS) software
- Worked on POS self-checkout / POS QA Testing was involved in setting of QA Test environment with simulated POS test environment
- Conducted reviews of Test Plans, Test Cases, Test Reports, Version Description Documentation, Functional Requirements and Technical Specifications
- Tested different functions of the POS system like scanning, payments and returns. Moreover, make sure that the system met the requirements and expectations
- Developed test cases based on functional specification and executed them against new builds for regression purposes. Identified and reported software anomalies

Senior Quality Analyst, Generic Solutions LLC (Apr 2011 – Sep 2011)

An IT consultancy targeted at placement of IT professionals with clients.

Health Markets - North Richland Hills, TX

The in-house application is developed to enable the Insurance Agents to manage, act on, and status their immediate work associated with opportunities. The Mobile application would provide agents the ability to remain productive while on the go away from the office. The Application is developed to interact with the CRM and keep the data consistent in Mobile Application and the CRM.

- Involved in requirement reviews, walkthroughs and mobile design meetings for Mobile Application
- Used HP Quality Center for Test Planning, Executing, Logging and Tracing Defects
- Wrote test cases for the requirements from a specification document and sometimes from the details collected from a requirements meeting
- Assisted with writing requirements for enhancements in the designs
- Worked closely with developers in an Agile Methodology
- Responsible for New Customer and Potential Leads modules
- Performed Smoke Test, Full Regression, UAT and Defect Regression as per the requirement
- Performed tests on iPhone 3GS/iPhone 4, iPod 4.3.2, iPad 3.2.1, Android HTC Thunderbolt 4G, Android HTC EVO 4G

EDUCATION

- Bachelor of Arts, English Literature
- Diploma in Computer Science – National Institute of Information Technology

CERTIFICATIONS

- Scrum Master Certified - 2017