**Shruti Gundewar**

**Mobile:** +918208234430 **E-Mail**: shruti.ggundewar@gmail.com

**Objective*:***  To work in a competitive and progressive environment, to enhance my professional career and skills in order to take a part in the development & success of an organization and develop my skills, abilities and vision to become a highly competent professional and Intellectual. My technical skills, qualities and experience can be optimally utilized for a growth-oriented company.

**PROFESSIONAL SYNOPSIS**

• A dynamic professional with 7+ years of experience in the field of Information Technology.

• Around 2.5 years of hands on experience in Salesforce Sales Cloud.

• Around 2 years of extensive experience in Apttus CPQ Modelling and Development.

• 5+ months of On-site experience in Sydney, Australia.

• Apttus CPQ certified professional; having extensive knowledge in Agile scrum methodology.

• Experience working with Telecom domain and Healthcare domain.

• Effective Communication Skills and a ‘Can Do’ attitude.

• Hard Working, Strong analytical, problem solving & multitasking abilities. Possess a flexible & detail-oriented attitude.

• A Good Team Player, quick learner and can acclimatize to new technologies and situations with ease.

**SKILLS**

* Languages/Applications: Apttus CPQ, Apex, Visualforce, HTML, Apttus CLM (trained), Apttus X-Author(trained), Salesforce, VS Code
* Defect Tracking Tool: Azure Devops, HP QC

**ORGANIZATIONAL EXPERIENCE**

# **Company Name: Wipro Limited, Pune Duration: Aug ’19 – Till Date**

**Project Name**: Catalog CoE – Sept 2019 – Till Date

**Tools/Apps Used**: Apttus CPQ, Salesforce Sales Cloud, VS Code, Azure DevOps

**Role**: Modeller/Developer

**Team Size**: 10+

**Responsibilities:**

• Worked on User stories and delivered business requirements using Salesforce configuration and customization on Apttus CPQ.

• Performed Apttus CPQ Application Setup activities like creating bundle/option products, price lists, categories, price list items, constraint rules, Product Attribute rules, attributes, etc.

• Maintained Visualforce pages and written custom controllers and extensions in apex.

• Writing Apex class, Triggers, Batches as per client requirement.

• Used Workflow rules and Process Builders to automate functionalities.

• Configured validation rules, page layouts, field level security on various objects.

• Used salesforce best practice to write code for triggers batches and Visualforce pages.

• Test classes coverage maintained to customer and salesforce acceptable limits.

• Involved in fixing UAT and production bugs by providing efficient solutions to prevent occurrence in future.

• Used VS Code for code commit and deployment to branches.

# **Company Name: Tech Mahindra, Pune Duration: Sep ’13 – Jun ‘19**

***Major Projects Handled:***

**Project Name**: VHA Salesforce– Jan 2019 – Jun 2019

**Tools Used**: Salesforce Sales Cloud, Salesforce Inspector, SNOW

**Role**: Junior Salesforce Admin

**Team Size**: 4

**Responsibilities:**

* Set permissions for users using Object-Level and Field-Level security best practices.
* Maintained the Salesforce platform by monitoring support tickets and user issues.
* Trained sales reps on Sales Flow.
* Assisted senior sales managers with building custom reports.

**Project Name**: Tariff & Config Revenue Management – May 2016 – Dec 2018

**Tools Used**: Siebel CRM, Salesforce, Pricing Design center

**Role**: Configuration Analyst

**Team Size**: 15

**Responsibilities:**

* Responsible for configuring Siebel build for every release. Build includes task of Product Modelling, managing or modifying Siebel products (Proposition), writing Siebel rules/constraints in eConfigurator, Product validation.
* Creating New Products and modifying existing products (as well Proposition) in Siebel Product Administration as per Technical design.
* Unit testing. Defect fixing and troubleshooting.
* Configuring and Managing Rewards offer Matrix in Siebel through Offer management module customized in Siebel.
* Configuring Products in Salesforce tool. Involved in resolution of incidents related to Siebel product config and Billing issue.
* POCs for new requirements. Trial billing

**Project Name**: BTGS One Voice – Jan 2014 – Apr 2016

**Environment**: Oracle 10g

**Tools Used**: Toad, HP ALM, Siebel CRM

**Role**: Technical support

**Team Size**: 6

**Responsibilities:**

* Reviewing test order details
* Follow-up the outstanding defects – track the defects from the time it is logged till closure in minimal cycle time.
* Assign new defects to the correct Component Team and seek their acknowledgement and fix plan
* Ensure fix is applied on right Environment
* Manage release-wise defect fixes (if the defect can go in the identified release)
* Manage disagreement / conflict between Tester and the Development teams for early resolution
* Manage ALM for quality updates on defects and semantics as laid down on folder structure

**ACHIEVEMENTS**

* **ACE** –Associates Consistently Excel-award for consistent performance for consecutive years in Tech Mahindra Ltd
* **Pat on Back** Award for single handedly handling Siebel Config and being a quick learner
* **Best Team** Award for showing the true spirit of teamwork and receiving 5 on 5 customer rating
* **Pat on the Back** award for extraordinary support, commitment, hard work and perseverance
* Excellent feedback from client side.
* Got appreciation mail from Project Manager for resolving numerous tickets in a short span of time during a critical client requirement.
* Among the top performers in team.

**CERTIFICATIONS**

* Apttus 201 CPQ Certified
* Apttus 201 CLM Certified
* Apttus X-Author Certified
* Salesforce Platform Developer 1

**ACADEMICS**

* BE (Computer Science) from Jawaharlal Nehru Engineering College, Aurangabad, Maharashtra, India,2013

**PERSONAL DETAILS**

Date of Birth : 15-08-1991

Residence : Pune

Marital Status : Single

Languages Known : English, Hindi, and Marathi

Nationality : Indian

Passport Number : L6024083

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