# Sudarshan Haribhau Munde

Experience - 6 Years

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# **OVERVIEW**

- Overall, 6 years of experience in Banking domain out of 3.1 years of experience in Salesforce Development.
- Having experience in Sales Cloud.
- Excelled in working with various standard objects like Account, Opportunity, Contacts and Leads.
- Hands-on experience in Apex Class, Trigger, Batch Apex, Schedule Apex, Lightning Web Component
- Worked on Lightning Data Service.
- Good understanding of LWC Life Cycle Hooks
- Worked on Component communication like Parent to child, child to Parent in LWC.
- Worked on Automation Tools like Process Builder, Flows.
- Good problem-solving skills and excellent team player
- Willing to learn new technologies and a quick learner

## **SKILLS**

# Salesforce Classic

- o Apex Class & Trigger
- o Apex Scheduler
- o Batch Apex
- o Future Method
- o Process Builder
- o Flows

# Salesforce Lightning

- Lightning Web Component
- Lightning Events
- o Lightning Applications

#### Salesforce Products

Sales Cloud

# Programming Language

o JavaScript

# **EXPERIENCE**

Persistent Systems Limited, Pune—Lead SoftwareEngineer

28th, Mar 2023 - Present

**ICICI Bank Ltd,** Pune —Salesforce Developer

Feb 2020 - Nov 20222

**HDFC Bank Ltd,** Pune — Support Engineer

Oct 2018 - Feb 2020

**Axis Bank Ltd,** Pune — Sales Manager-EL

Sept 2016 - Oct 2018

# **EDUCATION**

BE Govt Egg College, Pune

Aug 2009 - May 2014.

HSC, Mukundraj College, Ambajogai

JUNE 2008 - MAY 2009.

SSC, Yogeshwari school, Ambajogai

JUNE 2007 - MAY 2008.

#### **PROJECTS**

# I-RLOS (ICICI Bank Ltd)

- The personal loan application project aims to streamline the loan application process by automating the application submission and approval process for borrowers.
- This application provides borrowers with a modern, efficient, and transparent loan application process also improving the productivity and efficiency of loan officers

#### **CERTIFICATIONS**

Platform Developer -I

# **Other Certifications**

- 1. NISM Mutual Fund Distributors
- 2. NISM Depository Operation

# **PERSONAL INFO**

**DOB** -1st Mar, 1991

## **LANGUAGES**

**English** 

Hindi

Marathi

# APMS (HDFC Bank Ltd)

- Experience on complete workflow of APMS application.
- Providing step-by-step guidance to resolve technical problems
- Prioritizing user queries and escalating serious technical issues to tech team

# Finacle and CRM-Next (Axis Bank Ltd)

- Generating new Education loan leads though visits, references and Branch
- Maintaining good relationship with customers and generating new business through this Relationship
- Maintaining and tracking each lead in CRM-Next.
- Having very good hold on entire process from lead generation, login to disbursement of file