# Priyanka Bandwar

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# Objective

To obtain a position that encourages growth and provides the opportunity for me to contribute with my skills to the benefit of the organization.

# Experience

**Qualcomm, San Diego, CA**  April 2020 – Current

**Senior Test Technician: Modem Software**

* Development and execution of test scenarios for different access technologies to be executed on full stack Modem software using Axiom/MTFpy Test Frameworks.
* Experience with Qualcomm proprietary tools like QUTS, Axiom, MTFPy, QXDM, QPST, PCAT etc.
* Hands on debugging experience on MTFpy issues related to QUTS, Axiom while usecase execution.
* Execution of test suite over MCPM unit test framework(UTAF).
* Coordinate the debugging efforts between tech team, developer for any issue identified during testing.
* Create and track issue progress using JIRA ticketing system.
* Bringing up new hardware, lab station maintenance and upgrade, software and license update.

**TSAC Engineering, San Diego, CA**  December 2018–Mar 2020

TSAC engineering provides civil engineering, surveying and construction management services.

**Assistant Design Engineer:**

* Create base map based on construction specification and requirements using CAD and technical handbooks.
* Review designs for accuracy, conformity to standards/regulations and suggest corrective actions.
* Preparation of Design, technical reports for projects to be submitted to clients.

**C2 Group, San Diego, CA** July 2017 – June 2018

C2 Group is a project delivery and Program Management Company.

**Project Coordinator and Documentation Control Engineer:**

* **Coordinate project schedules, information and resources** for smooth progress.
* **Track progress of SDGE’s** **Power Your Drive** Program and share project information with customers.
* Auditing the preliminary designs and other documents before they are shared with customers.
* Track RFI’s with different teams towards closure.
* Create database for all project documents including client documents and designs using **Trello** and **Clarizen**.
* Designed the file system architecture such that all documents are easily accessible.
* Create policies relating to document control, naming and uploads.

**Tran Consulting Engineer, San Diego, CA** May 2016 – April 2017

TCE provides engineering services related to Trunk Sewer Inspection using Sonar and CCTV equipment.

**Supervisor Engineer:**

* Provide IT and backup support to all the employees.

o Computer hardware and software deployment for computers in office.

* Manage email account, Windows login and access management.
  + Interact with executives for new hardware and software purchases.
  + Data management – Backup and storage.
* Supervise **CCTV and Sonar Inspections** on storm water and sewer pipes.

o Coordinate and schedule the inspection of storm water and sewer pipes with vendors and keeping City of San Diego updated with inspection status.

* + Analyze the data collected using **Sonar** and **CCTV** inspection to assess the condition of pipes and send a consolidate report and data base to City of San Diego.
  + Perform hydraulic calculation for velocity, flow rate, and water depth of trunk sewers.
  + Use **ArcGIS** to create maps or find engineering datum such as location, levels, and lengths.

**The Retirement Group, San Diego, CA** February-April 2016

TRG is a financial institution which provides retirement planning to corporate professional and designs the retirement portfolios for the transitioning corporate employee.

**Support Engineer:**

* Email export through IMAP to servers.
* Provide general IT support like updating training site with latest content, Blog updates, Grant Access permissions, Set up Virtual Machines.
* Create retire kit for clients using all his financial details and pass on the results to financial advisors.
* Scrubbing and auditing the client list for consistently changing data.

**Whova Inc, San Diego, CA** February2015-December 2015

Whova is a [mobile event app](https://whova.com/) to build a community within an event that connects organizers, attendees, and sponsors all together through social networking sites.

**Data Entry and Analyst:**

* Insert customer and account data by inputting text based and numerical information from source documents.
* Compile, verify accuracy to prepare source data for computer entry
* Review data for errors, correct any incompatibilities if possible and check output
* Generate reports, store completed work in designated locations and perform backup operations

**Technical Customer Support Representative:**

* Deliver service and support to end-users using and operating the Whova App, via live chat over the Internet.
* Interact with customers to provide and process information in response to inquiries, concerns, and requests about app and different procedures.
* Coordinate the issue resolution process with concerned tech teams.
* Accurately process and record call transactions using ***Zendesk ticketing system.***

# Skills

* Experience with ***Civil 3D, Adobe connect learning, ArcGIS, Primavera P6(Certified), Microsoft office suite:*** Word, Excel, PowerPoint, Access, Word Press, ***Trello, Clarizen, Asana, OneDrive, Bluebeam, Sharepoint and SAP.***
* Knowledge of Salesforce, Mojo Dialer, Engrade and other financial software tools.
* Operating system: Windows 7 and 10.
* Experience with Zendesk and JIRA ticketing system.

# Education

* M.Tech in Nanotechnology from Maulana Azad National Institute of Technology (MANIT ), Bhopal, 2008-2010.

* B.E. in Electronics and Communication Engineering from Institute of Technology (UIT) , Barkatullah University, Bhopal, 2005-2008.

* Diploma in Electronics and Telecommunication from Govt. Women’s Polytechnic College, RGPV University, Bhopal, 2002-2005.