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## Awanish Kumar

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### Summary

- ◆ Having **7 years and 8 Months** of experience as a Salesforce.com Certified Developer with **2 years of Onsite experience**.
- ◆ **2 years of Experience in SFDC Lightning Web Component.**
- ◆ **1 year of Experience in SFDC Aura Component.**
- ◆ Have 2.5 years of working experience in Agile development framework.
- ◆ Involvement in all phases of Software Development Life Cycle (SDLC) which involves requirement gathering, requirement analysis, design, development, implementation & enhancement of projects in Salesforce.com technologies.
- ◆ 1.2 months hands on experience with Java.
- ◆ Experience in SFDC Configurations/Customizations.
- ◆ Experience on Salesforce CRM platform Worked on different environments of SFDC such as **Sales and Service Clouds**.
- ◆ Experience in developing User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules, Triggers, etc.
- ◆ In depth knowledge and experience in Visualforce, Site.com, Salesforce1, SFDC Communities, Apex coding, Salesforce standard components, SFDC Lightning components, SFDC APIs for web services, SOSL and SOQL.
- ◆ Worked on various SFDC components/ like Customization, Trigger, Workflows, Integration, Apex coding, Email service, Data loading.
- ◆ Have good understanding and knowledge of the functionality of Web Services for REST API.
- ◆ Hands-on experience in end-to-end development of application from requirement analysis and gathering to system study, designing, coding, testing, de- bugging, documentation and implementation.
- ◆ Expertise at administrative tasks such as User management, creating Profiles, Roles and Permission Sets, Workflow, Tasks and Events, Email notification and templates, Reports and Dashboard.
- ◆ Experience on implementing Apex classes, Visual Force Pages, Apex Components and Controllers, Triggers, and working with Force.com IDE.
- ◆ Have good experience in Test Methods, and writing SOQL and SOSL queries.
- ◆ Worked on Migration tools Force.com IDE, Eclipse, sublime for Salesforce and have knowledge of Change set migration code and configuration from the Dev sandbox to Production.
- ◆ Ability to adapt to any environment such as working with small or large groups or independently and excellent communication skills.
- ◆ Good knowledge on JQuery, CSS, HTML5, JavaScript.
- ◆ Good knowledge on Insurance domain.

### Education

- ◆ Have done **Bachelor of Technology (B.TECH)** in **Electronics & Instrumentation Engineering** from **Vellore Institute of Technology**, Vellore in **2012**.

## Work Experience

Organization	Role	Start Date	End Date	Duration
Tata Consultancy Services	Salesforce Consultant	21 Nov, 2017	Till date	3 Years
Cognizant Technology Solutions	Salesforce Developer	28 Mar, 2013	20 <sup>th</sup> Oct, 2017	4 Years 7 Months

## Skills Inventory

### Primary:

- Salesforce concepts (Sales cloud and Service Cloud), Lightning
- Strong in Apex, Visualforce, Triggers, SOQL coding logic and Lightning and Integration.
- Orchestra CMS (Content Management Tool)

### Secondary:

- HTML, CSS, JavaScript, JQuery, Java

### Tools:

- Copado, Github, IntelliJ, Data Loader, JIRA, sublime (IDE), Workbench, V Studio, Excel Loader, MS-Office,

## Certifications:

- Salesforce.com Platform Developer 1 Certified (PD1)
- Salesforce.com Certified Platform App Builder
- Salesforce.com Certified Developer (DEV 401)
- Salesforce.com Certified Administrator (ADM 201)

## Projects

1.	<b>Application Support</b>	
Client	American multinational publishing company	
Role	Senior Developer	
Organization	Tata Consultancy Services	
Duration	(November 2019) – Till Date	
Team Size	6	Domain : Publishing

### Project Description

John Wiley & Sons, Inc., commonly known as Wiley, is an American multinational publishing company founded in 1807 that focuses on academic publishing and instructional materials.

My role is to convert existing applications into lightning using lightning web components. Converting visualforce pages into a lightning web component and providing production support.

### As a team member, is responsible for

- Requirement gathering and creation of Jira tickets
- Developed Formulas and Validation Rules to ensure accuracy of Business Process.
- Converting visualforce pages into a lightning web component
- Worked on creating and managing Salesforce custom objects, fields, formulas, sharing rules, profiles, permission sets, custom workflow and approval processes.
- Developed SFDC Lightning components to accomplish business requirements.
- Prepare design documents to decide the approach to the ticket.
- Development of the Business Logic to categorize the various sections based on different roles and hierarchy.
- Development of the UI/bug fix using JS and JQuery along with Visualforce for the front end structure of the application.
- Providing support during QA and Production deployment of the application.
- Post production enhancement deliverables.
- Integration of Slingshot with Opportunities in salesforce.

1.	<b>Application Support</b>	
<b>Client</b>	Online Music Streaming Company based in US.	
<b>Role</b>	Developer	
<b>Organization</b>	Tata Consultancy Services	
<b>Duration</b>	(November/2017) – November 2019	
<b>Team Size</b>	5	Domain : Media and Information Services

### Project Description

Pandora Radio (also known as Pandora Internet Radio or simply Pandora) is a music streaming and automated music recommendation internet radio service. The revenue is generated through advertisements.

My role is to provide application support to the salesperson and end users. It involves enhancement as well as support.

### As a team member, is responsible for

- Requirement gathering and creation of Jira tickets
- Developed Formulas and Validation Rules to ensure accuracy of Business Process.

- Worked on creating and managing Salesforce custom objects, fields, formulas, sharing rules, profiles, permission sets, custom workflow and approval processes.
- Developing VF Pages using standard and custom controllers.
- Developed SFDC Lightning components to accomplish business requirements.
- Worked on Salesforce communities to create highly customized Customer Portal for the business.
- Prepare design documents to decide the approach to the ticket.
- Development of the Business Logic to categorize the various sections based on different roles and hierarchy.
- Development of the UI/bug fix using JS and JQuery along with Visualforce for the front end structure of the application.
- Providing support during QA and Production deployment of the application.
- Post production enhancement deliverables.
- Integration of Slingshot with Opportunities in salesforce.

2.	<b>Sales Activity Management Application</b>	
<b>Client</b>	A Japanese Insurance Company, Japan	
<b>Role</b>	Developer	
<b>Organization</b>	Cognizant Technology Solutions	
<b>Duration</b>	(Mar/2016) – Oct 2017	
<b>Team Size</b>	6	Domain : Insurance

### Project Description

The requirement was to develop and provide support for a Sales Activity Management application by utilizing the Salesforce Customer Community, in order to automate the recruitment process of the Customer during agent acquisition.

### As a team member, was responsible for

- Preparation of the Technical Design and Technical Specifications
- Developed Formulas and Validation Rules to ensure accuracy of Business Process.
- Worked on creating and managing Salesforce custom objects, fields, formulas, sharing rules, profiles, permission sets, custom workflow and approval processes.
- Developing VF Pages using standard and custom controllers.
- Developed SFDC Lightning components to accomplish business requirements.
- Developed Apex Triggers to achieve complex requirements
- Developed Apex Batch Classes to work on large amount of data with perfection.
- Development and Set up of the Community with required specifications.
- Development of the Business Logic to categorize the various sections based on different roles and hierarchy.
- Development of the UI using JS and JQuery along with Visualforce for the front end structure of the application.
- Providing support during QA and Production deployment of the application.
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2.	Corporate Social Responsibility Application Website	
Client	A Japanese Insurance Company, Japan	
Role	Developer	
Organization	Cognizant Technology Solutions	
Duration	(Sept /2015) – (Feb/2016)	
Team Size	5	Domain : Insurance

### Project Description

The requirement was to develop and provide support for a Corporate Social Responsibility Site required to be built on Orchestra CMS which is a content management tool built on Salesforce.

#### As a team member, was responsible for

- Requirement Gathering & Design
- Site Creation
- Orchestra CMS Setup.
- Visualforce page creation using HTML.
- Standard Content creation
- Custom content creation by using Apex class & Visualforce page

3.	Virtual Call Center Application	
Client	US based Leading Technology Services provider	
Role	Team Member	
Organization	Cognizant Technology Solutions	
Duration	(Aug/2013) – (Aug/2015)	
Team Size	16	Domain : Insurance

### Project Description

The requirement was to develop a virtual Call center support application by using the Salesforce Service Cloud console.

#### As a team member, was responsible for

- Requirement Gathering & Design
- Site Creation
- Implementation of knowledge1 and customization of ideas.
- Implementation and setup of Service Cloud Console
- Customization of emails and Case management by using apex triggers and classes
- Implementation and customization of Email To Case features.
- Apex class & Visualforce page creation to implement business logic as per the requirement

## Personal Details

- ◆ Sex : Male
- ◆ Nationality : Indian
- ◆ Marital Status : Married
- ◆ Date of Birth : 1st Jun - 1990
- ◆ Passport : Available
- ◆ Permanent Address : Vir kunwar singh path, New area  
Aurangabad,Bihar -824101
- ◆ Valid Mexico Visa

## About Myself

I am a self-motivated person with a desire to learn, excel with an initiative to go that extra mile with leadership qualities and a good team Player. I like to work as a team and open to new ideas and technologies.