Komal Mehrotra (Certified Scrum Master)

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# WORK EXPERIENCE

## **Mercer** 2020 – Present

Experience in Finance Domain; working as a Lead Business Analyst for Australia and New Zealand Region clients.

Lead BA Sep 2020 - Present

➔ Currently working as a Lead Business Analyst in Mercer and responsible for requirement gathering and enabling team for Agile methodology.

➔ Acting as a Team member in process enhancement assignments/projects

➔ Review the required test cases.

➔ Responsible for requirement gathering and analysis

➔ Responsible for writing user stories in Confluence.

➔ Excellent organizational, administrative, interpersonal skills and negotiation skills

➔ Ability to communicate at all levels including the difficult message

➔ Responsible Work Allocation & Tracking of completion

➔ Enabling team for Agile Methodology

➔ Engage with the client stakeholders to understand and help them define their vision/problem statement.

➔ Conducting and facilitating workshops as in when required

## **Accenture** 2013 - 2020 - Gurgaon, India (2.5 yrs on-site in Germany)

Experience in FinTech; worked as a Senior Tester Engineer for a major European banking German client for past 6 years 7 months.

Senior Software Engineer Dec 2017 – Jul 2020

➔ Worked as a Scrum Master and Test Engineer for Web Service and Web Application Testing, and handling a team of 9 across geographical locations.

➔ Facilitating daily scrum, sprint planning, sprint demo and [retrospective meetings](https://www.yodiz.com/blog/agile-retrospective/), test planning, test execution and defect management.

➔ Effective knowledge and application of agile team leadership competencies.

➔ Monitor, track, and report team status and health.

➔ Backlog Maintenance

➔ Experience in Agile project management using tools; JIRA, Confluence.

➔ Assist in Testing while holding team members accountable for their commitments, removing roadblocks to their work, and mentoring and developing team members.

➔ Send out weekly Status emails to the German clients.

➔ Performed Web Service testing, database testing, test automation and automated reporting to deliver a product exceeding client expectations.

➔ Raising risks and issues at the right time and to the right person.

➔ Interact with Onsite team for day-to-day activities and develop a detailed understanding to meet requirements for the project.

➔ Work collaboratively with product owners, business analysts, testers, developers and technical architects.

➔ Found critical bugs during regression, helped deliver releases on time with 0 user acceptance defects.

➔ Worked on Groovy Scripting, SQL and VBA automation.

Application Development Engineer Apr 2015 - Nov 2017

➔ Worked with client directly on-site and provided support to off-shore team, saving time and costs.

➔ Undertook knowledge sharing sessions for junior testers and developers.

➔ Guided new developers and testers on their requirements with regular feedback.

Associate Software Engineer Dec 2013 - Apr 2015

➔ Gained experience in JavaScript / FORMCALC, XSD and manual testing.

➔ Developed interactive forms with Adobe LiveCycle Designer and validated with JavaScript.

➔ Developed Custom objects and Fragments.

# CERTIFICATIONS

★ **Certified Scrum Master -** *Scrum Alliance* Aug 2018

# EDUCATION

***PGDMB-ongoing*** 2019-Ongoing

Narsee Monjee Institute of Management Studies (NMIMS)(Pursuing-Marketing Management)

***Bachelor of Technology in Electrical Engg.***2009-2013

Shri Ramswaroop Memorial College, Lucknow

KEY TOOLS

Eclipse, JIRA, Confluence, Jenkins, Microsoft Excel, Microsoft Word, Microsoft PowerPoint, Adobe Professional, Adobe Lifecycle Designer, SOAPUI, HP ALM QC, Adobe XD, Illustrator, Photoshop, Adobe Cloud Suite,

KEY SKILLS

Analytical skills, Knowledge of MS Office, Problem solving, Time management, TestNG, Cucumber, Maven, Certified Scrum Master, Selenium, Java, Agile Team Management, Project Management, Agile Methodology, Scrum, Kanban, SQL, HTML/CSS, Agile Testing, Quality Assurance, Scrum Planning, Automation Testing, Time Management and Leadership,

**Excellent communication and mentoring skills, business analysis, Team Leadership Skills.**

# AWARDS

### Accenture Celebrates Excellence (ACE) award

Awarded the Numero Uno at India level for contributions in Business Operations

### Multiple ‘Performer of the Month’ awards for contribution to the growth and success of the organization

#### HOBBIES AND INTERESTS

## Travelling, Gastronome, Painting, Sketching, Interior Decoration, UI/UX Designing