**Chakravardhan Mogarala**

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**OBJECTIVE:**

* **Extensive IT experience in Application Design, Telecom, Customization, Development, support on BigMachines/Oracle CPQ cloud and Salesforce Platform.**
* Experience in all aspects of SDLC; **participated in Requirement analysis, Preparing Functional Specification Document, Use-Case writing, Prototype building, Unit test-case writing, Designing, Database modeling, XML designing, Preparing Technical Documents, Development, Testing, Deployment and SIT/UAT/Production support.**
* Designed and implemented **configurations, price logic, and user interfaces.**
* Worked with BigMachines **Document Design Output.**
* Worked on BigMachines BML to implement business logic and used their Document Design Output for result reporting.
* Experienced with BigMachines **Admin activities**.
* Experienced in **BML, BMQL and Library functions.**
* Worked with BigMachines **Product configuration and Approval Process.**
* Good knowledge in analyzing the Business Intelligence needs of the enterprise and building the enterprise Reporting architecture.
* Good command over **Documents, Development, Testing, Deployment and SIT/UAT/Production support.**
* Lead planning meetings, analysis development, test inspections, and other project meetings throughout project life cycle.
* Accumulated extensive Salesforce knowledge and hands on experience with solution design, workflow implementation, complex customizations, data loading, configuring and administering features available on Marketing Cloud, Sales Cloud and Service Cloud.
* Good experience in transforming the business requirements to design on salesforce.com platform by designing the required entities like **custom objects, creating the relationships.**
* Creating Junction objects like **Master-Child, lookups, Entity Relationship data model, Pages, Classes, Interfaces, Workflow rules, triggers, Email alerts and business logic.**
* Developed BigMachines **Configuration, Commerce, Integration and Document Design** extensively.
* Expert level skills at developing **Custom Apps, Apex Classes, Triggers, Writing workflows, validation rules, CSS, HTML and JavaScript.**
* Handled tickets and CRs from the developed models within the time frame.
* Proficient in working with Eclipse IDE and Force.com Plug-in for writing business logic in Apex programming language.
* Excellent work ethics, self-motivated, quick learner and team oriented. Continually provided value added services to the clients through thoughtful experience and excellent communication skills.
* Good knowledge on **Oracle Sales Cloud and/or Salesforce.com.**

**EDUCATION:**

**Northwestern Polytechnic University**  Sep 2015 – April 2017

Master of Science in Computer Science

Fremont, CA.

**Chadalawada Ramanama Engineering College** Sep 2008 – April 2012

B.Tech in Computer Science and Engineering

Andhra Pradesh, India.

**SKILLS:**

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| **Technologies** | Apex Triggers, Visual Force (Pages, Components & Controllers), Workflow & Approvals, Dashboards, Reports, Analytic Snapshots, Custom Objects, Force.com Eclipse IDE Plug-in, Big machines |
| **Web Tools** | HTML, CSS, JavaScript,XSL,AngularJS |
| **Languages** | BML, Apex |
| **Databases** | SQL Server, Oracle, MySQL |
| **Reporting Tools** | Qlikview, SSRS, SSAS, SSIS |
| **Version Control** | Git Hub, SVN |
| **Testing Tools** | QualityCenter,Rational Clear Quest, ALM |
| **SDLC** | Use cases and Use case diagrams,Class/ State diagrams, Entity Relationship Diagrams, Agile methodology / Scrum, Waterfall model, V model |
| **Operating Systems** | Windows 2000/XP/Vista/7/8, UNIX and LINUX |

**WORK EXPERIENCE:**

**Title: Oracle CPQ Developer/Admin**

**Client: Charter Communications, St. Louis, MO March 2019 – Present**

**Responsibilities**:

* Analysis of enhancements and seek clarifications from business users and business analysts.
* Develop the required functionality in Oracle CPQ (Big Machines).
* Handled tickets and CRs from the developed models within the time frame.
* Perform analysis and review of design/code and suggested possible improvements.
* Provide User Acceptance Testing Support.
* Providing estimates of all the new user stories.
* Worked on Production XSL documents, CSS changes and JavaScript files.
* Involved in Bug root cause analysis and Bug Fixing.
* Experience in working with Document Design to change existent templates.
* Create new templates Experience working with Cloud products.
* Administration, configuration, implementation, and support experience on Salesforce.com and CPQ platform.
* Excellent analytical and problem-solving abilities.
* Utilized BigMachines platform and web technologies including **XML, HTML** to satisfy customer requirements.
* Worked on BigMachines BML to implement business logic and used their Document Design Output for result reporting.
* Designing approval flows in Oracle CPQ.
* Worked on **Configuration rules** and **Pricing function.**
* Worked on **UTIL Library** and Commerce library functions.
* Worked on **Data Cube Reporting tool**.
* Involved in **Migration** from dev to test and production environments.

**Environment:** BigMachines(Oracle CPQ Cloud), Salesforce (SFDC), Web Services, XSL, JQuery, JavaScript

**Title: Oracle CPQ Consultant**

**Client: Johnson and Johnson, Las Angeles, CA April 2018 – Feb 2019**

**Responsibilities:**

* Involved in designing technical documents.
* Involved in complete software development lifecycle (SDLC) including Analysis, Design, Development, Testing, Implementation and Maintenance & Support.
* Developed Use Case diagrams, Class diagrams and sequence diagrams using Rational Rose.
* Working closely with product owners and Business analysts.
* Involved in developing webpages using HTML, CSS and JavaScript.
* Developed JDBC connectivity classes for connecting to the Oracle database.
* Involved in testing and bug fixing of the application (front end + backend).
* Responsible for resolving production issues and support.
* Updating the existing functionality to optimize the overall performance of the code.
* Code reviews.
* Contributed to the creation & maintenance of project/process related 'best practice' methodologies, training and documentation.
* Implemented business logic and used their document Design output for quote reporting.

**Environment:** BigMachines(Oracle CPQ Cloud), Salesforce (SFDC), Web Services, XSL, JQuery, JavaScript

**Title: Oracle CPQ Developer/Admin**

**Client: HP, Redwood City, CA**  **May 2017- March 2018**

**Responsibilities**:

* Provided guidance to client on BigMachines design and best practices.
* Performed analysis on BigMachines/SFDC integration practices.
* Performed analysis on pricing for conversion from existing pricing practices to BigMachines.
* Managed the delivery of a BigMachines v12 end-to-end implementation. Responsible for resource allocation, timeline management, and work planning for a blended team of 12.
* Experience in working with Document Design to change existent templates.
* Create new templates Experience working with Cloud products.
* Administration, configuration, implementation, and support experience on Salesforce.com platform.
* Excellent analytical and problem-solving abilities.
* Utilized BigMachines platform and web technologies including XML, HTML, and XSLT to satisfy customer requirements.
* Worked on BigMachines BML to implement business logic and used their Document Engine Output for result reporting.
* Designing approval flows in Oracle CPQ.
* Analyzed customer issues and communicated solutions.
* Worked BML to create Configuration/Commerce rules & Library functions
* Worked layout editors to create configuration, commerce UI
* Designed and implemented configurations, price logic, and intuitive user interfaces.
* Experience with constraints and hiding attributes rules in BigMachines solutions.
* Experience working with Salesforce.com sandbox and production environments.
* Working onintegration files between cpqand salesforce.
* Updating the existing functionality to optimize the overall performance of the Code Reviews.
* Working on migration between different environments.
* Working on document engine and email templates.
* Worked with BML to create configuration/commerce rules & Library functions.
* Updating data tables weekly.
* Involved in Bug root cause analysis and Bug Fixing.

**Environment:** BigMachines, Salesforce (SFDC), Web Services, XSL, JQuery, JavaScript

**Title: Oracle CPQ Consultant**

**Client: Delta Technologies, Hyderabad, India June 2013 –Aug 2015**

**Responsibilities:**

* Analyzed CPQ requirements, wrote functional/technical documents.
* Devised approach for implementing new requirements without disturbing existing implementation.
* Interacted with various other systems using web services.
* Worked on major Performance issues to prevent site from crashing.
* Interacted with Oracle intensively to solve the performance issues.
* Worked with BMI and other related teams to overcome issues and to fulfil Biz requirements.
* Interacted with clients across the globe present in different time zones and addressed their concerns.
* Analyzed and developed error handling mechanism for web service calling.
* Worked with BML/BML Functions/BMQL for complex use cases.
* Configured code pieces using data tables.
* Worked in integration of SFDC with BigMachines, DocuSign.
* Transferred data between SFDC and BigMachines using XSLs.
* Wrote extensive BML code in until, commerce libraries, validation and modification of actions.
* Supported production environment and participated in production releases.
* Serving as an escalation point for the production support team.

**Environment:** BigMachines, Salesforce (SFDC), Web Services, XSL, JQuery, JavaScript

**Title: Oracle CPQ Consultant/SFDC Admin**

**Client: Mindtree, Bangalore, India May 2012 – May 2013**

**Responsibilities:**

* Involved in designing technical documents.
* Involved in complete software development lifecycle (SDLC) including Analysis, Design, Development, Testing, Implementation and Maintenance & Support.
* Developed Use Case diagrams, Class diagrams and sequence diagrams using Rational Rose.
* Working closely with product owners and Business analysts.
* Involved in developing webpages using HTML, CSS and JavaScript.
* Developed JDBC connectivity classes for connecting to the Oracle database.
* Involved in testing and bug fixing of the application (front end + backend).
* Responsible for resolving production issues and support.
* Updating the existing functionality to optimize the overall performance of the code.
* Code reviews.
* Contributed to the creation & maintenance of project/process related 'best practice' methodologies, training and documentation.
* Implemented business logic and used their document engine output for quote reporting.

**Environment:** BigMachines, Salesforce (SFDC), Web Services, XSL, JQuery, JavaScript