



## SUMMARY

Highly process oriented professional, Business/Data Analyst. Graduated with a master's degree in Information Systems. I have 4 years of experience working as a Techno-functional analyst on ERP, data, audit and cloud technologies at Oracle and IBM. Self-starter with high level data analytics skills, ITIL and SDLC knowledge, and cross-functional communication.

## EDUCATION

**MS Information Systems**

Fowler College of Business, San Diego State University; San Diego CA

May 2020

**BE Computer Science**

Visvesvaraya Technological University, Bangalore, India

June 2014

## TECHNICAL SKILLS

**Data and Analytics:** SQL, PL/SQL, SQL server, Excel, Tableau, MicroStrategy, Python, R, Spark (Py), NoSQL, MongoDB, UNIX Shell Scripting, Toad, SSIS, OBIEE, OFSAA, XML Publisher.

**Information Systems:** SFDC; Oracle R12, 11i, Fusion apps; OCI; SAP; AWS; Alteryx; JIRA; Odoo.

**Management:** Marketing, Supply chain and operations, Finance and accounting, Cybersecurity.

**SDLC:** Requirements gathering, FitGap analysis, Technical and functional Specifications, Directory, UAT test creation, LucidChart, Visio, Excel(Macros, PivotTables), SharePoint, SOX.

**Certifications:** Certified Scrum Master (2016), Salesforce Admin(ADM 201), Google Analytics, Excel.

## ACADEMIC EXPERIENCE

**Marketing Intern at Aspire Team**, San Diego CA (client: AT&T)

June 2019 – December 2019

- Customer lifecycle analysis, customer data analysis, managing data from client CRM using data loader.
- Taking on challenges of a legacy application. Salesforce implementation including customizing/implementing profiles, roles, security settings, sharing rules, custom applications, custom objects, custom fields, page layouts, workflow, validation rules, sharing rules, dashboards, reports, tracking and creation of leads, opportunities.
- Tools: Salesforce, Excel, SQL. Soft Skills: Leadership, cross-functional communication, and team building.

**Graduate/Research Assistantships at SDSU**, San Diego CA

January 2019 – December 2019

- Research Assistant to the Dean of Management, Prof. Nikhil Varaiya. Financial Analysis and data collection.
- Instructional Student Assistant at the Bloomberg Finance Lab, facilitating BMC trainings for students.
- Graduate Assistant to the Chair of MIS Department, Prof. Robert Briggs. Course: Enterprise Data Management.

## PROFESSIONAL EXPERIENCE

**Oracle Business Analyst at Adrithcorp inc.** San Francisco, CA

March 2020 – Present

- Oracle Finance, AP, AR, GL, Inventory, Procurement, Order Management in Oracle R12 and Fusion cloud.

**Senior Analyst at IBM**, Bangalore, India (client: Woodgroup/Amec-Foster-Wheeler)

April 2018 - July 2018

- Tools: Citrix, Active directories, IBM Business Process Management, security auditing and SCCM.
- Job assignments, tracking and performance reporting for team of 120 junior support analysts.
- Implementation of Automation for issue assignment and progress tracking using IBM BPM tool, reducing workload of service managers by almost 15hrs a week and 60hrs a month.

**Associate Analyst at Oracle**, Bangalore, India (**Projects/Clients:** Intuit, Essilor, Alcoa)

July 2014 - June 2017

- Worked for OMCS (Oracle Managed Cloud Services) on 3 major projects. Collaborating with the offshore clients and coordinating with number of functional teams working on a multi-org structure, to maintain the KPIs of client business; migrate/ update/implement applications. Participated in Intuit implementation project (CEMLI).
- Managed GBS of Supply Chain, Manufacturing and Financial systems, on the OM, Inv, AP, AR and costing modules of OracleApps R12 ERP, leveraging SQL, PLSQL and server-side architecture. O2C and P2P processes.
- Elicitation of requirements for financial and process reports, creation of interactive dashboards. Optimization of reports and interfaces saving 40 mins of report and file transfer. Process documentation using ERD for FDD.
- Created UAT test scripts for Alcoa/Arconic separation. Automation using JavaScript(OATS) and manual test script creation. Also conducted integration and regression testing of enhancements and patch fixes.

## ACADEMIC PROJECTS

**Companion Medical**, Time-series Data Analysis and Visualization of Healthcare Sales Data.

- Companion Medical, a San Diego based insulin administration device manufacturer. Project was on the InPen product. Tools: Python, R, tableau, SQL, Google Big Query, XML, HTML.
- Data wrangling of 3 different sources, with optimized ETL processes and stored procedures using BigQuery, dashboard with row level security to provide real time tracking of sales performance.