

# Md Shahnawaz

## Program Manager / Scrum Master

Helps oversee the scrum and development team. Act as a buffer between the scrum team and product owner and maintain a safe working environment for the team by helping with conflict resolution. Experienced in SAP Netweaver BW, Design Studio, Data Modelling in Microsoft Power BI, and hands on experience in Agile project management tools like Jira, Microsoft Azure DevOps Services and Collaboration tools like Confluence, Smartsheet.



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## WORK EXPERIENCE

### Program Manager/ Scrum Master Blume Global

05/2020

BENGALURU

#### Achievements/Tasks

- Facilitating scrum ceremonies for the scrum teams and resolving the issues as and when raised, conducting scrum of scrums to remove any blockage and help foster a company culture dedicated to enhancing the customers satisfaction and building strong customer relationship. The area of expertise are Risk Analysis, Scope Management, Schedule Management, Stakeholder Communication, Release Management.

### Agile Project Manager Tech Mahindra

07/2019 - 05/2020

BENGALURU

#### Achievements/Tasks

- Managing agile teams to help drive projects in a program. Requirements elicitation, risk identification and assessment, managing changes for multiple projects to help solve inter-dependencies between projects to achieve a high level of performance and quality to successfully deliver agile projects on time.

## EDUCATION

### B.Tech

Swami Vivekananda Institute of Science & Technology

08/2012 - 08/2016

KOLKATA

#### Courses

- Electronics & Communication Engineering

### ORACLE'S WORKFORCE DEVELOPMENT PROGRAM

Swami Vivekananda Institute of Science & Technology

12/2013 - 01/2014

KOLKATA

#### Courses

- Oracle DataBase 10g: Introduction to SQL

## SKILLS

Scrum

Agile Methodologies

Microsoft Azure DevOps Services

SAP BW Reports

POWER BI

Exploratory Data Analysis

Jira Service Management

Confluence

## ACHIEVEMENTS

PMP® (03/2020 - 05/2020)

*Project Management Professional*

PMI-ACP® (06/2019 - 05/2020)

*Agile Certified Practitioner*

CSM® (10/2018 - 05/2020)

*Certified Scrum Master*

## ORGANIZATIONS

Blume Global (06/2020)

*Program Manager/ Scrum Master*

Tech Mahindra (08/2016 - 05/2020)

*Project Manager*