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| **Name** | **Kshitija Sonawane** |
| **Role** | **Salesforce Developer** |
| **Experience** | **3.5 Years** |
| **Email** | **Kshitija.sonawane3@gmail.com** |
| **Mobile** | **+91 9049361180** |

**Primary Skills:** Salesforce.com Development,Customization, Configuration, Data Migration and Integrations.

| Technical Skill Set |
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| * Overall 3.5 years of experience as Salesforce Developer. * Experience comprises of Salesforce Configuration, Customization and Integration. * Involved in various stages of software development life cycle including – Design, Development, Testing, Deployment. * Knowledge of Lightning Web Components. * Involved in Agile software development methodology. * Worked on Apex Classes, Visual Force Pages, Triggers, sObjects, SOQL. * Worked on creating custom objects, custom fields, Object Relationships, Lookups, Master detail relationships, and Record Types. * Worked on Creating and Editing Page Layouts, Related List, views. * Configured Formula fields and validation rules. * Worked on Creating workflow rules and defined related tasks, email alerts, and field updates, Assignment rules, Auto-Response rules. * Worked on Standard and custom Reports. * Worked on importing, exporting data using data Import and Export wizard. * Understanding of Sharing rules, Profiles, Field level security and Record level security. * Deployment Experience using Change Sets. * Knowledge of Integration using REST & SOAP. * Knowledge of Sales Cloud and Service Cloud. |

| Functional Skill Set |
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| * Problem solving and communication skills. * Strong client interaction skills |

| Certifications |
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| * Salesforce Certified Platform App Builder (October 2020 – Present) * Salesforce Certified Platform Developer I (May 2019 – Present) |

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| Projects Undertaken |

| **Project** | **Payment Gateway Salesforce Integration** |
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| Role | Salesforce Developer |
| Duration | Mar 2018 to Jul 2018 |
| Project Description | Integration of CCAvenue and PayPal Payment gateways to buy AppExchange product and for License Management Access. |
| Roles & Responsibilities | * Worked on Integration. * Worked on Apex classes, triggers, Visual force pages. * Worked on standard objects and custom objects, fields, validation rules, assignment rules, formula fields. * Worked on test classes. |

| **Project** | **DataColada** |
| --- | --- |
| Role | Salesforce Developer |
| Duration | Mar 2018 to Jul 2018 |
| Project Description | Zoom Integration with Salesforce to manage and schedule meetings. |
| Roles & Responsibilities | * Worked on Apex classes, triggers, Visual force pages. * Worked on standard objects and custom objects, fields, validation rules, assignment rules, formula fields. * Worked on test classes. |

| **Project** | **AppStore** |
| --- | --- |
| Role | Salesforce Developer |
| Duration | Mar 2018 to Jul 2018 |
| Project Description | The Salesforce Application enables Client to request for services from a catalog made available on a portal. On requesting the service, the request will be automated and fulfilled using the adapters which will talk to the target system and fulfill the request. Adaptors used to integrate with target system from Salesforce and made available from App Exchange application - AutomationEdge |
| Roles & Responsibilities | * Worked on Apex classes, triggers, Visual force pages. * Worked on standard objects and custom objects, fields, validation rules, assignment rules, formula fields. * Worked on test classes. * Worked on integrating new enhancements into complex functionalities. |

| **Project** | **Consultant Extension** |
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| Role | Salesforce Developer |
| Duration | Oct 2017 to Feb 18 |
| Project Description | The Salesforce Application enables Client to request to extend license span by 30 Days/ 60 Days/ 90 Days. And Integration with AutomationEdge to process the tickets. |
| Roles & Responsibilities | * Worked on Apex classes, triggers, Visual force pages. * Worked on standard objects and custom objects, fields, validation rules, assignment rules, formula fields. * Worked on test classes. * Worked on integrating new enhancements into complex functionalities. |

| **Project** | **Custom Sales cloud** |
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| Role | Salesforce Developer |
| Duration | May 2017 to Sep 17 |
| Project Description | Implementation of custom sales cloud, Web to Lead, Lead conversion process etc. |
| Roles & Responsibilities | * Worked on Apex classes, triggers, Visual force pages. * Worked on standard objects and custom objects, fields, validation rules, assignment rules, formula fields. * Worked on test classes. |

| **Project** | **Custom Self Service Portal** |
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| Role | Salesforce Developer |
| Duration | Dec 2016 to Feb 2017 |
| Project Description | Client required different Self-service portals in Remedyforce other than out of box available. Created visual force pages to help client configure and use custom self-service portals. This was developed for the client to raise their tickets to the Finance, HR and facilities departments. |
| Roles & Responsibilities | * Create visual force pages / Controllers * Apex trigger and classes * Custom objects creation |

| **Project** | **Remedyforce – Project Portfolio Management** |
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| Role | Salesforce Developer |
| Duration | Jun 2016 to Nov 2016 |
| Project Description | Client wanted these are two different Salesforce Applications implemented on Force.com integrated with each other. Remedyforce is single integrated solution with standardized processes for all ITSM activities. Functionalities like Incident Management, Problem management, Change management are built into it. It has been implemented along with project portfolio management application to provide the software development life cycle functionalities and implemented to provide significantly better user experience. |
| Roles & Responsibilities | * Worked on standard objects and custom objects, fields, validation rules, assignment rules, formula fields. * Worked on Test classes, Triggers, sObjects, SOQL and Manipulating records with DML. * Worked on Profiles, users, OWD, sharing rules, permission set, field level security. * Worked on creating and customizing Remedyforce console. * Created and Edited Page Layouts, Related List, views. * Created workflow rules and defined related tasks, email alerts, and field updates, Assignment rules, Auto-Response rules. * Worked on Process Builders and defined related field updates. |

| **Project** | **Integration with SAP using REST Web Service for Coty Inc.** |
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| Role | Salesforce Developer |
| Duration | Apr 2016 to May 2016 |
| Project Description | This integration was performed for one of the client. Where they wanted to integrate Remedyforce with SAP. |
| Roles & Responsibilities | * Creating REST Web Service. * Testing the response using Postman tool. * Test class for Web service. |

| **Project** | **Integration using REST Web Service for Coty Inc.** |
| --- | --- |
| Role | Salesforce Developer |
| Duration | Jan 2016 to Feb 2016 |
| Project Description | This integration was performed for one of the client. Where they wanted to integrate their internal system with Remedyforce. |
| Roles & Responsibilities | * Creating REST Web Service. * Testing the response using Postman tool. * Test class for Web service. |

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| Educational Qualification | |  |
| **Qualification** | **University** | **Major and Specialization** |
| Bachelor of Engineering | Pune University | E&TC |

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| Personal Details | |
| Date of Birth | 03/03/1993 |
| Company Name | Extentia Pvt. Ltd. Pune |
| Marital Status | Married |
| Address | Devgiri Apartment C wing 302, Ganesh mala, Sinagad road, Pune |