**SAIKUMAR**

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**Sr. Salesforce Lightning Developer**

**PROFESSIONAL SUMMARY**

* Over 8+ years of Overall Professional IT experience with 7 years of Extensive Salesforce experience, Involved in various stages of Software Development Life Cycle (SDLC).
* Configured, implemented, administrated and maintained the Salesforce.com Platform
* Experience in SFDC development using Visual Force Pages, Components, Force.com IDE, and SOQL, and SOSL, MVC architecture, DML statements.
* Design of various custom objects, custom fields, role-based page layouts, custom tabs as per the requirements.
* Experience in Salesforce Customization, Workflow Approvals, Data Validation, Sales, Marketing, Customer Service and Support Administration.
* Extensive experience in creating Roles, Profiles, Page Layouts, Record Type, and Assignment rule, Workflow Alerts and Actions, Reports, Dashboards, Outbound messaging, and Approval Workflow.
* Hands on experience in Administration setup like manage Users, Security Controls and Data Management.
* Implement SFA functionality (Sales/Service and Custom solution).
* Rich experience in Developing and Maintaining of Salesforce Orgs and Custom User Interface using Lightning Application, Web Services and APEX.
* Salesforce Lightning Experience - Used SLDS for developing Lightning Components, Actions, Events and Server-Side Controller.
* Experience in administration, configuration, Implementation, and Support of Salesforce CRM, and Salesforce SFA applications based on Apex Language and leveraging Force.com Platform.
* Experienced in SalesForce.com Apex classes, Apex triggers, Visual force pages, force.com API. Experience in Salesforce.com CRM integration, developing and deploying custom integration solutions.
* Experienced in using Salesforce Lightning UI. Created Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Experience in using Salesforce.com Administration and Creating Roles, Profiles, and Integration of custom and commerce activities with Salesforce web services.
* Hands-on experience in developing and deploying custom integration solutions in Salesforce.com CRM. Proficient in creating/troubleshooting/modifying APEX code, S-Controls, and visual force pages.
* Hands-on experience in designing of custom objects, custom fields, role-based page layouts, Workflow Alerts and Actions, and Approval Workflow, Validation Rules, Approval Processes, custom Tabs, custom reports, report folders, report extractions to various formats, Snapshots, Dashboards, and Email generation according to application requirements.
* Used Force.com Web services API for implementing web services in the application for access to data from different users.
* Used SOQL&SOSL with consideration to Governor Limits, data migration and custom developments for data manipulation needs of the application using platform database objects.
* Experience with data migration and updates through Data Loader in Salesforce.com.
* Experience working on Eclipse IDE with Force.com Plug-in for writing business logic in Apex.
* Strong knowledge of sales, marketing, service, and support automation.
* Ability to meet deadlines and handle pressure in coordinating multiple tasks in a work/project environment.
* Versatile team player with excellent analytical, presentation and inter-personal skills.
* Experienced on working with Confluence and Jira for team Collaboration, tracing the user stories and tasks assigned required for the Project.

**PROFESSIONAL EXPERIENCE**

**Sr. Salesforce Lightning Developer**

**Nationwide, Columbus, OH April 2020 to Present**

**Responsibilities:**

* Interacted with various business team members to gather the requirements and documented the requirements.
* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Performed the roles of Salesforce.com Developer and Admin in the organization.
* Used SOQL & SOSL for data manipulation needs of the application using platform database objects.
* Worked closely with sales team and business analysts and performed detailed analysis of business and technical requirements. Designed the solution by customizing various standard objects of SalesForce.com (SFDC).
* Visualforce Pages for Lightning Experience, Alternates for Java Script Codes, Sharing Visualforce pages between Classic and Lightning.
* Created many Lightning Components and server-side controllers to meet the business requirements.
* Enhanced in Communities by adding new fields, field sets using Salesforce lightning.
* Worked on CRM platform environment of SFDC Sales Cloud and Service Cloud modules.
* Designing Front-end using Dynamic Visual force pages, Components, Aura Components using HTML5, CSS 3, JavaScript, JQuery, Bootstrap, Media Queries, and LDS.
* Writing Apex code according to governor limit.
* Built Lightning Component Tab for Salesforce 1 Navigation and Custom Applications in Lightning Experience.
* Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Communicating with executive management on project status and overall project progress against target.
* Closely worked with SalesForce.com consultants while implementing the solutions for the requirements.
* Worked on various salesforce.com standard objects like Accounts, Contacts, Leads, Campaigns, Reports and Dashboards.
* Customized the Dashboards to the track usage for productivity and performance of their sales teams.
* Designed, Implemented and deployed the Custom objects, Page layouts, Custom tabs, Components
* Created the workflows for automated lead routing, lead escalation, alerts and custom coaching plans.
* Created Custom Objects and defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
* Created various profiles and configured the permissions based on the organizational hierarchy requirements.
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Created Workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
* Created various Reports (summary reports, matrix reports, pie charts, dashboards and graphics) and Report Folders to assist managers to better utilize Salesforce as a sales tool and configured various Reports and for different user profiles based on the need in the organization.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.

**Environment**: Saleforce.com platform, Force.com ide, Apex, Visual Force (Pages, Component & Controllers), Pages, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, SOAP, REST, Sandbox data loading, ANT tool.

**Salesforce Developer**

**Global Atlantic financial group, Indianapolis, IN January 2018 to March 2020**

**Responsibilities:**

* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
* Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile.
* Retrieved some data and its functionality from Third-Party API's and displayed within the lightning component.
* Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better.
* Leveraged APEX Controller to make a call for external requests to retrieve data from various API's and displayed them on to the component.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Minimized code in JavaScript Controllers by adding reusable functions in Helper Component.
* Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Used refined global search in Lightning by developing Apex classes and Controllers.
* Experienced using Force.com IDE for creating, modifying, testing, and deploying Force.com Applications.
* Used SOQL and SOSL statements within Governor Limits for data manipulation needs of the application using platform database objects.
* Maintenance of installed Managed Packages in Lightning using Apex. Experienced in using Data Migration tool called Data Loader.
* Visualforce Pages for Lightning Experience, Alternates for Java Script Codes, Sharing Visualforce pages between Classic and Lightning.
* Worked on Lightning Process builder flows, Connect API, Chatter and quick Action.
* Built Lightning Component Tab for Salesforce 1 Navigation and Custom Applications in Lightning Experience.
* Used field level security along with page layouts in Lightning to manage access to certain fields.
* Implemented the Web Services through WSDL in the Salesforce.com for outbound messaging.
* Worked on Integrating SAP and Salesforce systems using SOAP and REST API's.
* Involved in daily standup meetings, Scrum. This resulted to bring good solution to the business requirement.

**Environment**: Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Lightning Experience, Lightning Components, Apex classes and Controllers, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Scrum, Custom objects, Custom fields, Web Services, SOAP, REST.

**Salesforce Developer**

**Mr Cooper, Irving, TX February 2016 to December 2017**

**Responsibilities**

* Performed the role of sales force developer.
* Used custom tabs to monitor the use of company applications by customers and licensed users.
* Customized standard sales force objects like campaigns, leads, accounts, contacts, and opportunities.
* Designed, and deployed the Custom objects, Custom tabs, Entity-Relationship data model, validation rules, Workflow Rules, Auto-Response Rules, Page layouts, Components, Visual Force Pages to suit to the needs of the application.
* Used field level security, profiles and audit trail setup to ensure that protected data is only with authorized users.
* Migrated data from Legacy Systems to Salesforce CRM using data loader.
* Developed and deployed Apex Classes and Apex Triggers in the Force.com IDE, to accomplish different business needs not supported by the Declarative Framework.
* Responsible for setting up login restrictions and resetting the user passwords.
* Developed and configured various Reports and Report Folders for different user profiles based on the need in the organization.
* Designed various Webpages in Visual Force for capturing various customer enquiries and Implemented logic for migrating cases to different queues based on the type of customer enquiry.
* Used Saleforce.com platform to identify issues and gaps in current Reporting format and suggested implementation of the Analytical tools provided by the Sales force.com to enhance Reporting and Data consolidation.

**Environment**: Saleforce.com platform, Apex Language, Visual Force (Pages, Component & Controllers), Pages, Data Loader, HTML, Java Script, Workflow & Approvals, , Email Services, Security Controls, Sandbox data loading, Eclipse IDE Plug-in, Windows XP.

**Salesforce Administrator**

**Brio Technologies Private Limited, Hyd, India July 2014 to October 2015**

**Responsibilities:**

* Worked on translating and documentation of business requirements into functional requirements.
* Involved in Solution Packages of the Integration by interacting with team members and splitting out with many possible solutions for use cases.
* Created Profiles, Roles based on Organization role hierarchy and implemented Record-Level and Field-Level security and configured their sharing settings.
* Configured and maintained user security permissions according to organizational needs.
* Worked on various salesforce.com standard objects like Accounts, Contacts, Leads, Campaigns, Opportunities, Cases, Activities, Dashboards and Reports.
* Implemented security settings, object level security, field level and record level security.
* Created and deployed Custom Reports and Dashboards for sales orders, Sales Invoices, Customer Ledger etc.
* Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Email Services, Approvals Processes, Workflow Rules, Validation Rules, Reports, Dashboards, Tasks Events.
* Involved in data-mapping and migration of data to SalesForce.com Objects and fields.
* Developed Custom Objects, Custom reports and configured the Analytical Snapshots to dump the data on a regular basis for the sales performance and lead generation statics.
* Proficient in designing Custom Formula Fields, Roll up summary, Field Dependencies, Field Updates, and Email generation according to application requirements.
* Created Custom fields, pick lists, dependent pick list and validation formulas to the custom objects.
* In-depth understanding of CRM business processes that include Forecasting, Campaign management, Lead Management, Order Management, Account Management, Case Management and merging management.
* Implemented the requirements on Salesforce.com platform and Force.com IDE plug-in using Eclipse.
* Responsible for all the activities related to configuring Data Loader, uploading data in CSV files into Confidential, checking for the correctness of the data.
* Created email templates and inbound emails using Visualforce for the clients and customers.
* Created Custom Buttons and links to mass update and mass delete the records and invoke Visual force pages as per requirements.
* Worked with Salesforce.com technical support team on a regular basis to resolve issues.

**Environment**: Salesforce.com platform, Data Loader, Workflow & Approvals, Email Services, Reports, Dashboards, Custom Objects, Custom Tabs, Security Controls, Eclipse IDE Plug-in, and Sales force Sandbox, Windows XP.

**Java Developer**

**Amigos Software Solutions, Hyd, India May 2012 to June 2014**

**Responsibilities:**

* Involved in various stages of the project life cycle primarily design, implementation, testing, deployment and enhancement of the application.
* Involved in designing the system based on UML concepts which include data flow diagrams, class diagrams, sequence diagrams, state diagrams using Rational Rose Enterprise Edition
* Designed and developed web pages using JSP, HTML and used JavaScript for client side validation
* Involved in design and development of the application in n-tier fashion based on MVC architecture standards and utilized Struts frame work.
* Developed data model and stored procedures.
* Developed Servlets to process update information.
* Used JDBC for communicating with the database.
* Responsible for maintenance and production support of the application documented design and functional aspects of the application.

**Environment**: Java, J2EE, jQuery, JSP, Servlets, Java Beans, JavaScript, Oracle 8i, HTML, Tomcat, DHTML, XML, Windows XP

**Skill Set:**

Salesforce.com Technologies

Apex Language, Lightning Application, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, Visual Force Pages/Components & Controllers, S-Controls, Apex Web Services, Apex Data Loader, Force.com Apex Explorer, AJAX, Dashboards, Reports, Analytic Snapshots, Custom Objects, Force.com Eclipse IDE Plug-in, Workflow rule, Approvals, Case Management Automation.

Programming Languages Java (J2SE, J2EE), C#.Net, PL/SQL, Perl

Business Processing

Service Requests and Activities, Opportunities, Quotes and Proposals, Order Management, Campaign Management, Case Management, Contract Management, Pricing, Approval, Partner Deal Registration, Data Cleansing, and De-duplication, Agreements and Entitlements.

Scripting Languages HTML, XML, Java script, CSS

Web Services WSDL, SOAP/REST API

Databases Oracle 10g, 11g, MySQL, Microsoft Access, SQL Server 2000/2005/2008

Packages MS Word, MS PowerPoint, MS Excel, MS Project, MS Visio, Macromedia Dreamweaver, Rational Rose, Google Drive, Eclipse IDE

ETL/Integration Tools Apex Data Loader, Informatica, Boomi, Force.com Workbench.