# Shraddha Gangurde

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### Overview

- Certified Salesforce Developer having 2+ years of implementation experience on Salesforce Platform
- Hands on experience on building apps for Salesforce Classic as well as Salesforce Lightning using Aura Components.
- Hands on experience in performing configuration using custom development using Visualforce Pages, Aura Components, SLDS, Apex, SOQL, SOSL, Triggers, Asynchronous Apex, REST Integration, Workflow, Process builder, etc.
- Experience of Client communication, requirement gathering and solution design.
- Conducted the training sessions on Apex and Lightning Components

### **Projects**

# **Digital Storefront Application**

Role: Developer

**Description:** Digital storefront application for B2B businesses that allows the business merchants to showcase the products along with its conditional discount. This application includes modules such as user registration, user verification and order management. The development includes implementing a customer community with Apex triggers, lightning components and working with creation of unit documents using files in salesforce.

### Responsibilities:

- Design the solution approach and breakdown sprint into smaller tasks
- Setup community for the storefront
- Working on communities and managing security and confidentiality of data by managing user profile, roles, etc
- Managing guest user and community plus login user access for the salesforce libraries
- Worked on Apex classes, Lighting Aura Components, SLDS, etc.
- Delivered the developed solution

#### **Logistics Company**

Role: Developer

**Description:** This project involved creating custom logic for managing their sales process and other internal processes used for business like analyzing sales rep productivity, creating flow for collecting ratings for their services. Managing and routing their cases and creating a mechanism where stakeholders are allowed to enter documents required.

#### **Responsibilities:**

- Interacted and communicated with the business user to understand the continuously growing enhancement requirements of the project and translate them into appropriate user requirements
- Worked on Lightning Components, Apex classes, Apex Triggers, Batch & Scheduled Apex, rest Integration, Platform Events, etc
- Implemented REST callout to accomplish the customer verification and onboarding process.
- Worked on creation of a web service to allow the third party system to create cases in salesforce.
- Unit testing and deployment of the components using a change set.

# **Impact Analysis App For NGOs**

Role: Developer

**Description:** The project involves building an AppExchange app for NGOs who would use it for program management,

impact analysis, visualization of program performances, assessment for various entities like Project, Accounts, etc using predefined set of questions and few other features helping organizations streamline their processes. The app helps non-profit organizations and social enterprises track performance of the various programs and projects on Salesforce and helps improve processes based on results visualized against targets.

### **Responsibilities:**

- Created Lightning components and added them to community pages.
- Created highly dynamic lightning components for creating forms.
- Conducted code reviews of the developed code to ensure adherence to coding guidelines and standards

# **Lightning Development for New Zealand based company**

**Role:** Salesforce.com Developer

**Description:** This project involved the development of lightning components with application of lightning design system. Worked on lightning events and aura methods for communication among all the developed components. Implemented server-side actions for working with server-side data.

### **Responsibilities:**

- Designed the solutions approach, divided the development into sprint
- Created multiple Lightning Components, added lightning design system and Design Parameters that makes the Lightning component look and feel better
- Perform unit testing and user acceptance testing to evaluate application functionality
- Documenting relevant system code and configurations.

# Implementation and development for Real estate UAE based company

**Role:** Developer

**Description:** Client has been at the forefront of the Middle East's luxury real estate market delivering luxury residential, commercial and leisure properties across the region, including the UAE, Saudi Arabia, Qatar, Jordan, Lebanon and the United Kingdom. It focuses on Sales cloud for Salesforce and helps in managing pre-inquiries, inquiries, bookings for different properties, etc. The development also includes Communities with knowledge articles, lightning components and working with creation of unit documents using files in salesforce

# Responsibilities:

- Designed solution approaches and segregate business logic on client and server side
- Worked on Visualforce pages, javascript, Apex Triggers, Future Methods, Queueable Apex
- Working on translation workbench and integration with google language translation API to support multilingual site.

### **Technical Skills**

- Salesforce Implementation and Integration
- Apex, Triggers, Asynchronous Apex, Lightning Aura Components, Visualforce Pages, Automation Tools (Workflow, Process Builder, Validation Rule, Approval Processes, Flows), Salesforce Standard APIs (Streaming API, Platform Events, Tooling API), SOQL, SOSL, Security, etc.
- Javascript, JQuery

## **Education**

• Bachelor's in IT Engineering (Savitribai Phule Pune University), with First Class Distinction.

### **Certifications**

• Salesforce Platform Developer I

## **Personal Details**

• Date of Birth : 01/09/1996

Email Ids : shraddhait123@gmail.comLanguages Known : English, Hindi, and Marathi

• Gender : Female

• Address : Ganur road, in front of telephone office, Chandwad 423101

Hobbies : Gardening, Cooking, Reading books

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