**shambhavi Chaturvedi Location: Varanasi**,

**Mobile**: +91 9305458388

**Email**: shambhavi.5001@gmail.com

# Experience Summary

* Skilled Salesforce.com Developer with 9 month of experience involves salesforce **configuration**, **customization, and FSL implementation.**
* Created Users and assigned Roles and Profiles to Users, Field and Object Level Securities, and Sharing Settings.
* Created custom Page layouts and Record types.
* Knowledge in Apex Coding for Triggers and Validations.

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* Knowledge on Salesforce Lightning.
* Knowledge on Territory Management and Twilio.
* Good knowledge of Lightning web component
* Developed Visualforce pages using Apex, JavaScript, CSS and HTML and Controllers.
* Experience in creating Reports and Dashboards of CRM applications.
* Having knowledge in salesforce FSL setup and create different service resource, territory ,Inventory management, FSL Mobile setup.
* Committed to excellence, self-motivator, quick-learner, team-player, and a prudent developer with strong problem-solving, analytical skills and communication skills.

# Technical Skills

* + Salesforce ➢ FSL ➢ Lightning web component
  + Visualforce
  + HTML, CSS ➢ Apex & Trigger

# Education

* Bachelor of Computer Applications Mahatma Gandhi Kashi Vidyapith in varanasi 2018.
* Master of Computer Applications Dr. A.P.J. Abdul Kalam Technical University Lucknow in 2020.

**Work History**

**Makedian Softech Solutions Pvt. Ltd., Noida**

**Associate Developer- Salesforce Sep2021 – June 2022**

**Details of Projects worked**

**Project name** : Mj group

**Role :**  Developer

**Company Name**  : Makedian

**Project Description :**  In this project we did the implementation of Service Cloud FSL setup .

## Responsibilities:

* Setup All the FSL module.
* Setup FSL mobile setup.
* Part of the daily and weekly meeting to discuss the requirement and updating the test plan and document as per the new changes.
* Unit Testing the application and fixing reported issues from the testing team.
* Creation of various users, profiles and permission sets.
* Creation of custom objects and its relationships.
* Data Loader export.