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|  | Furkhan Bage  Flat No 403, 4th floor Limra Tower,  Kondwa, Pune - 411028  Phone – 8983787882  Email – Furkhanbage@gmail.com |

Furkhan Bage **–** Sr. Salesforce Consultant

## Summary

* Total 6 Years of Professional Experience with 5 Years Salesforce Consultant experience.
* Involved in Design, Configuration, Development, Unit Testing and Deployment of applications on Force.com Platform.
* Proficiency in SFDC Configuration tasks like creating Process Builder, Workflows Rules, Validation Rules, Approval Process, Email Templates, Page Layouts, Record Types, Profiles, Roles, Permission sets, Public Groups, Reports and Dashboard.
* Experience in SFDC Development tasks using Apex Classes, Triggers, Batch Apex, Future Method, Schedule Apex, Test Classes and Visualforce Pages.
* Experience in Integration by using Rest and Soap Web Service.
* Experience in technologies like Visualforce, HTML, CSS and JavaScript.
* Experience on Lightning Experience, Lightning App Builder, Lightning Components.
* Experience on tools like Force.com Migration tool, Apex Data Loader, Pentaho and Workbench.
* Knowledge on Perforce, Jenkin, Salesforce Ant

**USA Visa Status** - B1/B2 – valid till 2025

## Technical Skills

* Salesforce Configuration & Customization
* Apex, JavaScript, CSS, Visualforce and Lightning component
* SQL, SOQL, Data Loader and Pentaho (ETL) Tool
* BMC Remedyforce IT Service Management Implementation

## Work Experience

**Dec 2014 to Till Now – Sr. Salesforce Developer, Cloudaction Technology, Pune**

**1. Customer:** Leading Product Base Company, USA

**Project Role:** SeniorSalesforce Developer (working at client location Pune)

**Tasks performed:**

* Involved in designing Data Structure by creating new Custom Objects and Custom Fields.
* Created Permission Sets, Page Layout, Validation Rules, Workflow Rule, Process Builder, Email Templates, Custom Setting, Custom Labels.
* Developed Apex Classes, Apex Triggers, Test Classes.
* Created Lightning Components.
* Migrated Data from Siebel to Salesforce using Pentaho tool.
* Used Data Loader to load the data in custom setting.
* Deployed the code changes from DEV sandbox to QA sandbox.

**2. Customer:** Leading Product Base Company, USA

**Project Role:** Salesforce Developer (worked at client Location Pune)

**Tasks Performed:**

* Requirement gathering, analysis and implementation
* Understand the object structure of customizable and collaborative forecasting.
* Prepared the Design Document.
* Created Lightning component for User Searching and showing Role hierarchy
* Used standard TreeGrid lightning component and customized it to show users forecasting data
* Created Custom Event to pass user data from one component to another
* Created Custom list view to show related Opportunity using custom meta data to make custom list view configurable
* Deployed the changes to prod org from Developer/QA org

**3. Customer: Hotel Management**

**Project Role:** Salesforce Developer

**Tasks Performed:**

* Worked with business groups for gathering requirements and involved in creating Technical Design Documents for implementation.
* Permission Sets, Page Layout, Record Type and maintained Field Level Security, Sharing Rules to handle the data security.
* Integrated MS Dynamics with salesforce using Pentaho ETL Tool.
* Schedule the Pentaho jobs to Run every 5 min
* Call out the Google Map API to get current time in particular time zone.
* Created New account layout and added the inline VF page to show current locale Time
* Deployed the changes to Production Org by using Change Set.
* Worked at client location Onsite(USA) for 2 months to support/resolve Production issues.

**4. Customer:** Healthcare Company, USA

**About Project:** The overall goal of the project is to implement Remedyforce which includes best practices, process and procedures for incident and service management

**Project Role:**  Salesforce/Remedyforce Consultant

**Tasks Performed:**

* Implemented the Incident, Problem, Release, Knowledge, Task and Change Management in the Client’s environment.
* Configured the Service Request forms used in the Self-Service Portal to enable creation of tickets by Client/Customers
* Configured the required SLA’s to solve tickets in time.
* Categories Imported using Data loader
* Provided the ability to publish Knowledge Articles for end users and internal staff.
* Created Workflow Rule, Process Builder, Approval Process, Email Templates, Custom Setting, Custom Labels.
* Create apex custom email Listener to approve or reject approval process if any **queue member** reply.
* Create batch class and scheduler class to calculate CI ranking on base element object
* Developed Apex Classes, Apex Triggers, Future Methods, Test Classes And Email Services

## Education

**Graduation Year:** 2013

**Name of the Education Institute: Dr. Babasaheb Ambedkar Maharatwada University Aurangabad**

**Faculty/College:** Information Technology (IT)

**Degree :** Bachelor Of Engineering

## personal Profile

Name : Furkhan Bage

Sex : Male

Occupation : Job

Company : Cloudaction Technology Services Pvt Ltd.

Designation : Sr. Salesforce Consultant

Marital Status : Married

Nationality : Indian

Hobbies : Playing indoor & outdoor games, Listening to music

Permanent Address : Faiz Manzil Karanja Road Beed –431122

Date of Birth : 15-05-1991

Languages known : English, Urdu & Hindi