

Suraj Thapliyal

Senior Salesforce Developer (System Design Expert) 5 years EXP (LWD -1 MAY 2023)



3X Salesforce certified, Have **5 years** of experience in analyzing and Implementation of complex business processes using Salesforce Technology (Lightning components, Lightning Web Component(LWC), Apex, Aura ,Visualforce, Data Modeling) and JavaScript using agile methodology. Involved in all phases of the project lifecycle - from design and development through to deployment and post-production support along with client training.

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📍 New Delhi, India

TECHNICAL SKILLS

Triggers

Apex

Lightning Web Components (LWC)

Community cloud

Aura Components

Asynchronous Apex

Sales Cloud

REST API

Apex REST Services

Process Automation Tools

Queueable Class

Salesforce Security Model

Javascript

Visual Force

HTML

Batch Class

Schedulable Class

Streaming API

CERTIFICATES

Platform Developer 1

Platform App Builder

Platform Developer 2

WORK EXPERIENCE

System Design Expert

Fujitsu Consulting

05/2021 - Present

Software Engineer

Grazitti Interactive

09/2020 - 05/2021

Associate Software Engineer

OSI Digital

07/2018 - 08/2020

Delhi

Trainee

AlmaMate Info Tech Pvt. Ltd

11/2017 - 02/2018

3 months of Salesforce training(Dev. and Admin)

Delhi

PROJECTS WORKED ON

Elf Cosmetics (07/2022 - Present)

- Implemented Partner Community for users to place orders for the customers.
- Worked on LWC component to Place bulk orders for customers through Bulk order utility(LWC component).
- Added validations on Bulk order utility to prevent users from entering incorrect data.
- Worked on Apex Classes for Order Conversion logic.

Mars Mexico (09/2021 - 02/2022)

- Created Salesforce one app for managing Inventory for Mars Mexico.
- Created components using LWC framework.
- Worked on javascript and HTML.

Rubrik Support Community (10/2020 - Present)

- Rubrik is a cloud data management company based in Palo Alto, California, United States founded in December 2013 with offices in Morrisville, North Carolina, Bangalore, India.
- Worked on one of their communities called "Rubri Support Community".
- Developed a functionality of sending custom notifications when a customer comments under a post or comments on a comment.
- Created lightning aura components to subscribe and Unsubscribe a post.
- Worked on classic email templates.

MSC (Mediterranean Shipping Company) (07/2018 - 09/2018)

- MSC Technology provides exclusive IT solutions to MSC Mediterranean Shipping Company. MSC Mediterranean Shipping Company, headquartered in Geneva, is a world leader in global container shipping, with a history spanning more than 45 years. A privately owned organization, we operate a network of over 480 offices in 150 countries.
- In this we implemented the customizations on the chatter ,Custom notifications were need to be sent on the creation of a comment under a particular post to all the customers who are part of the group.
- Roles and Responsibilities: Involved in the requirement gathering,
- Directly involved in the development of the functionality.
- Worked on: Customer Community , Batch Class.

GSMA (09/2018 - 02/2019)

- The GSM Association (commonly referred to as 'the GSMA' or Global System for Mobile Communications, originally Groupe Special Mobile) is a trade body that represents the interests of mobile network operators worldwide. We have implemented many complex and business critical solution for them in past 5 years which involve Sales Cloud, Service cloud, Community cloud, ETL, API integrations to make sure that all their business critical operations functions effectively & efficiently.
- Roles and Responsibilities: • Worked on Test Classes • Resolved Production Issues • Worked on CSS.

Mars Wrigley Community Portal(Support) (04/2022 - 07/2022)

- Project Involved Supporting and Managing Community Portal for Mars Wrigley for placing orders for their Partners.
- Worked onn Community Cloud .
- Worked on LWC components.

Mars Wrigley (Summership) (06/2021 - 07/2021)

- Project Involved managing and automating inventory of Mars's Warehouse when replenishing and consumption of orders.
- Worked on Batch classes.
- Worked on Test classes.

SWITCH (09/2018 - 12/2018)

- Switch is a technology infrastructure ecosystem corporation whose core business is the design, construction and operation of the most advanced data centers, which are the foundations of the most powerful technology ecosystems on the planet. OSI helped Switch to Standardizes their Sales process using Salesforce CPQ and then we have integrated their complex Data center API's (LDC) and the Billing System (JDE) using the Middleware JBOSS fuse
- Worked on:Sales Cloud,Test classes,Formula fields

Pinnacle Health Services (03/2019 - 05/2019)

- Pinnacle Health Medical Services operates as a non-profit organization. The Organization general or specialized medicine and surgery for various licensed practitioners. Pinnacle Health Medical Services serves communities in the United States.
- Roles and Responsibilities: Maintaining records of patients coming to their facilities.
- Inegration with their system : Methasoft.

US Poppy Fund (06/2020 - 09/2020)

- Us Poppy is a Non Profit Organization accepting Donations for veterans and selling their products
- Worked on Non Profit Cloud.
- Used Chargent and Brain Tree as payment Gateway to accept payments.
- Created custom lightning aura component to show all the products and their details
- Created a custom lightning aura Component to accept donations form users.

PROJECTS WORKED ON

App Exchange Product: Dependent Picklist Component (05/2020 - 06/2020)

- Created custom lightning component that can be used to extract all master and dependent picklist values of three picklist fields of an object at a time.
- User have an option to export the picklist values as a csv.

EDUCATION

B.Tech in Electronics and Communication

HMR Institute of Technology and Management

Delhi

ACHIEVEMENTS

Employee of the month

Dec 2019 for MSC Project

Fujitsu Stars Thankyou Award (03/2022 - 03/2022)

For Demonstrating following core value: Customers

Fujitsu Stars Thankyou Award (12/2022 - 12/2022)

For Demonstrating the following core Value:Teamwork for Elf Cosmetics

Fujitsu Stars Thankyou Award (05/2021 - 05/2021)

For Demonstrating the following core Value:Teamwork for Mars Wrigley Project

Fujitsu Stars Bronze Award (11/2022 - 11/2022)

For Demonstrating the following core Value:Teamwork for Elf Cosmetics