**Pradeep Naramchetty**

Immigration Status - **Green Card**

Falls Church, VA

Professional Summary

* Certified SAFe® Agile Coach; leading innovative digital product solutions for demanding finance and health care customers for a period of 16 years
* Proven experience in Agile/SAFe® implementation; Agile coaching and mentoring, Facilitation of all Scrum ceremonies at Program, ART and team level; conduct periodic team maturity assessments
* Run periodic status check-ins and creating dashboards aka information radiators; track Agile/Scrum metrics; Communicate status, issues, and risks to all stakeholders (including executive level and senior leadership)
* Demonstrate a sense of urgency to drive programs and projects to completion and be successful in a collaborative environment
* Well verse in leading and driving large Enterprise initiatives; Support multiple Agile Release Trains spanning across multiple value streams; Lead ad hoc special projects as needed for the leadership team
* Well-organized, detail oriented, has great communication skill; handle multiple projects at any given time

Core Competencies

|  |  |  |
| --- | --- | --- |
| AGILE/SAFe® Implementation | Release/PI Planning | Portfolio Management |
| Scope Management | Dependency Management | Risk Management |
| Resource Planning and Assessment | Requirements Elicitation | Leadership & Mentoring |
| Stake Holder Management | Performance Metrics (KPI) | Scrum Ceremonies |
| Vendor Management | Onsite/Off Shore Model | Web and Mobile Development Projects |
| Epic-Release Burndown, Sprint Burndown, CR, Turbulence, Velocity, Defects etc; | | |

Certifications

|  |  |  |
| --- | --- | --- |
| SAFe® Certified Program Consultant (**SPC 5)** | Certified SAFe® Agilist (SA) | Project Management Professional (**PMP®**) |
| Certified Scrum Master (**CSM**) | Certified Scrum Product Owner (**CSPO**) | AWS Certified Cloud Practitioner |
| IBM Certified | Certified Business Architect (**CBA**) | UI Path |

Tools and Technologies

Atlassian Suite (JIRA, Confluence), Version One, HP Agile Manager, Rally, MS Office, G Suite, iOS, Android, Splunk, Windows, Unix and AWS.

Professional Experience

**Agile Coach (aka Agile Delivery Lead)**

**Capital One, McLean, VA 12/2018 – Present**

* Working in SAFe® Agile Framework, 2 week delivery cadence with weekly releases
* Agile coaching and Mentoring; stand new Agile teams as and when required
* Empower the teams to achieve self-sufficiency by leveraging cross functionality
* Conduct periodic Agile maturity assessments to evaluate team health and adherence to Agile practices
* Organize Gemba walks (discovery visits) to understand the user pain points and help innovate the solutions
* Facilitate PI/Release planning; Dependency Management; all Scrum ceremonies
* Collaborate, facilitate, lead and coach multiple Scrum teams across ART/multiple value streams
* Partner with SM, scrum teams & product team to resolve cross-team dependencies; manage inter team tasks
* Work with multiple LOB’s to define the integration and resolve cross dependencies
* Be a liaison between Product, Tech and business community; define handover checklists
* Support day to day Release Train activities and Value Stream coordination
* Assist internal and external communication, improved transparency by radiating information
* Track Initiatives/Epics/Features and metrics such as CR, Release/Scrum Burndown and velocity/throughput
* Setup dashboards and information radiators to track progress and release readiness
* Analyze the current process and define process improvements; develop training materials
* Improve team velocity by incorporating capacity planning into sprint planning sessions

**Agile Coach/Senior Agile Project Manager**

**Department of Human Services (DHS), Baltimore, MD 6/2017 – 11/2018**

* Coach new SM and scrum teams to help migrate the Projects from Waterfall to Agile/Scrum
* Instruct and model core Agile principles of collaboration, prioritization, team accountability and visibility; ensure consistent application of Agile/Scrum methodologies
* Facilitate JAD, Release/Sprint planning and help negotiate minimum viable product (MVP) for delivery
* Support the team using a servant leadership style, and led by example
* Collaborate with RTE, SM, Scrum teams & product team to resolve cross-team dependencies and manage inter-team tasks
* Participate in discovery visits to understand the user pain points and help innovate the solutions
* Determine the team capacity (velocity) and communicate team velocity and sprint/release progress to all affected teams and management

**Agile Project Manager**

**CareFirst BCBS (FEPOC), Washington, DC 2/2012 – 5/2017**

* Worked on the organization’s first Agile project and rolling out Benefit Determination and CRM
* Mapped Epics/Features to user stories with detailed acceptance criteria for scrum teams
* Facilitated release/sprint planning and negotiate minimum viable product (MVP) for delivery
* Always accessible for the scrum team in making appropriate commitments for story selection, sizing, slicing and task definition
* Reviewed deliverables after every sprint, to help accept or reject the delivery per acceptance criteria
* Increased customer satisfaction and delivery commitments, increased capacity planning by identifying & tracking hidden tasks

**Project Manager/Senior Business Analyst**

**Norfolk Southern Corporation, Roanoke, VA 3/2011 – 2/2012**

* Exposed to Agile methodologies and part of SDLC to Agile transformation
* Wrote user stories (INVEST) and detailed acceptance criteria (Gherkin) for every sprint
* Participate in daily stand-up (scrum), reviews, retrospectives, sprint and release planning, demos and all Scrum ceremonies; assist training team to facilitate the training sessions
* Work with Senior Management, Business & Release Management to understand the vision of the product, prioritize and develop software release planning

**Senior Business Analyst**

**CareFirst BCBS (FEPOC), Washington, DC 10/2007 – 3/2011**

* Review & document business functionality & prepare technical documentation (As-Is & To-Be)
* Perform GAP Analysis, Impact, Program and Data Analysis
* Define Business and Functional Requirements, Use Cases and performance requirements
* Define security and authentication mechanisms, system performance criteria, user roles and activities, activity monitoring criteria and reports to be generated
* Worked on several health care mandates including HIPAA 5010 and ICD-10
* Ensure Business and Payment Neutrality & determine the changes within the impacted applications

**Senior Business Analyst**

**JP Morgan Chase, Columbus, OH 12/2006 – 10/2007**

**American Express, Phoenix, AZ 11/2005 – 11/2006**

* Participate in JAD sessions with internal and external users to document the dependencies
* Analyze multiple data feeds and exchanges in relation with data base and other sub systems
* Define the data mappings, job schedulers and create use cases
* Run UNIX commands and create test cases to test the Developed Ab Initio maps (data loads)
* Categorize and classify the credit cards and define billing cycles and credit limits
* Define the minimum due amount calculation criteria and the benefit redemption criteria
* Assist the development and testing teams during integration and user acceptance test phases

**COBOL Developer**

**National City Corporation Bank, Cleveland, OH 11/2004 – 10/2005**

* Perform the program and code analysis and documented the business functionality
* Identify the list of programs needs to be converted to newer version of COBOL
* Design and develop the CICS screens and assist the development and testing teams
* Create the test case to compare the converted programs to their baseline versions to make sure business functionality is remain unchanged

Education

Bachelor of Technology in Engineering, J N T University, Hyderabad, INDIA