## Career Objective

Seeking a challenging career in Software Development field to add value to organization by contributing my experience and knowledge thereby increasing the avenues to grow professionally.

## Educational Qualification

Bachelor of Technology (Electronics and Communication Engineering) in 2010-2014 from Rayat and Bahra Institute of Engineering with an aggregate of 83%.

## Experience Summary

* 6.5 years of experience as software developer in software design, analysis and development.
* 5.5 Years of Experience in RPA - Automation Anywhere and UI Path
* Currently working with Genpact as an Assistant Manager – Robotics Process Automation
* Have worked on Control Room including Admin roles, Bot Controller & Scheduling, License related activities
* Involved in Code review, Code merge - Integration & deployment Related Activities
* Created VDD, TDD, As-IS, To-Be Documents and Test cases related Documents
* Worked for Insurance, Healthcare Domain.
* Created RPA structure and team along with production support, designed and developed RPA solutions to accelerate Business processes.
* Implemented End to End Robotic Process Automation (RPA) for processes in financial domain using Automation Anywhere.
* Created end to end automation solutions for clients as per requirement which involves feasibility study, designing architecture, development, testing and deployment of automation.
* Worked on Available Process, Available Resource in Control Room.

## Employers

* Assistant Manager – Automation Anywhere

Genpact India Pvt. Ltd.

09/2018- Present

* RPA Developer – Automation Anywhere

EXL Service Pvt. Ltd.

12/2017- 09/2018

* Application Developer Analyst - Accenture Solutions Pvt. Ltd

01/2015 – 12/2017

## Certifications

* Automation Anywhere – V10 Advanced
* Automation Anywhere – V10 Master
* Automation Anywhere – V 11 Advanced
* Automation Anywhere – V11 Master
* UI Path – RPA Developer
* AWS Concepts
* AWS Cloud Practitioner - CLF-C01 (LA)

## Project Walkthrough

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| **Client** | GlaxoSmithKline (GSK) - Bespoke Allocation & KPI Reporting |
| **Position** | RPA Developer |
| **Tools** | Automation Anywhere |
| **Project Description** | In this process, we extracted data from SAP in an excel file. Perform excel manipulation on the data using AA metabots to copy paste bulk data, perform deletion operation and VB scripts (changing date format, Pivot, filtration) and SQL insert, update and delete queries. In the same way, 5 reports were get extracted and send it to the client. Furthermore, with config. change only same had been replicated to other regions.  Output of Bespoke Bot was input of other two bots. Few challenges were faced like same code base to run on different region VDIs. For this we created Region File where we keep VDI details and if any shared file is in read only, bot will wait until the file gets free. |

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| **Client** | GlaxoSmithKline (GSK) - Order Point Automation |
| **Position** | RPA Developer |
| **Tools** | Automation Anywhere |
| **Project Description** | In this process, we used to get input requests in the email. Open Service catalogue web application from where we extract various details like requestor name, type of request, date and time etc. Bot assigns request to the bot itself, download the request template from the particular request and save it to the output folder. Open Order point application based on request type enter all the details in the application. Few business exceptions were also there where bot used to take different action like send email, reassign the request and update the tracker with appropriate commendatory. After entering all the details, submit the request and mark the same request as complete in service catalogue. |

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| **Client** | GlaxoSmithKline (GSK) – AMEX Payment bot |
| **Position** | RPA Developer |
| **Tools** | Automation Anywhere |
| **Project Description** | This is very critical process and GSK payments used to get release based on the output. Bot enters different T-codes and extract the data from SAP. Bot consolidates the output and send email to different region users. In this process, since bot is scheduled from control room and it runs daily but we have handled in the code to perform payment based on particular work days. We have SAP reusable component (get, set, click logics of metabots) which we call whenever we required based on action. For payment creation process, bot enters particular parameters as per Master file and capture screenshots for audit purpose. We have different T-code to check if there is any error. If error exists, bot sends out an email and capture screenshot of the same. |

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| **Client** | GlaxoSmithKline (GSK) - T&E PRAA |
| **Position** | RPA Developer |
| **Tools** | Automation Anywhere |
| **Project Description** | In this process, HR Mini Master database used to get update. This is very high risk bot and employee details used to get insert, update and delete. Bot used to read batch status and basis of particular error bot used to take different action (take screenshot, send email) and then delete that particular record from SAP. In case of error, bot re- run PRAA process after making some changes. |

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| **Client** | Hanover (US Insurance) |
| **Position** | RPA Developer |
| **Tools** | Automation Anywhere , DataCap |
| **Project Description** | An Insurance Domain Process, in which based on the Policy Information of an Insured associated with Prior Agency, Client Company generates a Premium and pitch it to the Insured. This process runs in 18 states in US. Also, for every state there are Agency specific Coversheets which contains the guidelines for Insured information. Insured Information comes on the Insurance Forms. Developed OCR Solution which extracts the Insured Information out of the Forms and store them into an XML File. All the fields in XML File will then go to the respective Coversheet based on Prior Agency and validate each field with the Coversheet Guidelines. Finally creates a fully process Excel spreadsheet which contains all processed Data based on Insured information and Coversheet which is entered in the Client’s Application and Premium is generated. Then the Premium is normalized in an MS Access Database. |

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| **Client** | Travelers (US Insurance) |
| **Position** | Application Development Analyst |
| **Tools** | Selenium IDE, Eclipse tool, BMC Remedy, JIRA |
| **Project Description** | Working in financial services domain for a US-Based Insurance client. Demonstrating expertise in the Java application. Requirement gathering and formulating the various business and functional requirements with the client and thereby assuring high quality implementation of product/application.  Developed the Code as per the requirements,handled different types of issue and Unit testing and integration testing of owned use cases using Selenium |

## Other Details

* DOB: 12 Jan 1992
* Marital Status: Married
* Gender: Female
* Language – English, Hindi, Punjabi