

ANUJ GARG

Salesforce Developer/Admin

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Professional Salesforce developer having 3.7+ years of experience on Salesforce development who can communicate with client directly, understand the requirements, create design documents, define structure and objects in same and then customizing objects and creating page through Visual Force or Apex to as per client requirements. Also have good hands over integration of third party tools with Salesforce.

SALESFORCE SKILLS:

- Experience in Administration, Configuration, Implementation, Lightning, and support experience with Salesforce platform.
- Experience in Salesforce Customization, Security Access, Workflow, Approvals, Data Validation, data utilities, sales, Customer Service, and Support Administration.
- Expertise in SFDC Development using Lightning Application, Visual Force Pages, Classes, Controllers, Triggers, Components, Tabs, Apex Web services, Custom Objects, Reports, Analytic Snapshots and Dashboards, Profiles, Creating Roles, Page Layouts, Org - Wide default, Sharing rules, Work Flows.
- Worked on Lightning Process builder flows, Chatter and quick Action.
- Good Experience on Salesforce Lightning. Experience in third party integration with ERP (Sales cloud, Service Cloud).
- Hands on experience in writing queries using SOQL and SOSL in Apex Classes and Triggers.
- Creating Custom Apps, Custom fields, Profiles, Applying Sharing Rules, Handling Page Layouts, Search Layouts, and Related List and defining Field Dependencies, custom buttons, Validation Rules, workflows, approval processes.
- Extensive experience with various Salesforce deployment methodologies including Change sets, Force.com Plug-in environment.
- Expertise in maintaining the functional areas of Data Management, Campaigns, Leads, Accounts, Contacts, Opportunities, Quotes, Dashboards and Reports.
- Strong Knowledge in AppExchange Applications for integrating with third party applications.

Professional Experience:

Project : SalesIntel App

Tools Used : Salesforce ,Lightning ,Api

Team Members : 2

Project brief : SalesIntel is the top provider of accurate and affordable sales and marketing contact data. With over 2 Million contacts and 1.7 Million + direct dial contacts, SalesIntel is your resource for contact data. SalesIntel's new method is to have every direct dial number and email tested and re-verified every 90 days.

Project : Quick Book Integration for JSJD Media

Tools Used : Salesforce

Team Members : 2

Project Brief : E-commerce management for banner and media printing. User can choose location (where banner to be placed) and banner size. Banner design will automatically assigned to designer and changes of this work added to opportunity.

Responsibilities & Contribution:

- Designing of modules, Data Modelling, Coding of Logics using Apex classes, Test Classes generation and using in test cases & Change Set for deployment to production

- Custom object creation for Lead Capturing
- Implementation of Trigger, Workflow, Approval Process & Process builder
- Integration of Quick Book for mapping fields in Salesforce and storage of results.

Project : Sales Case Assignment

Tools Used : Salesforce

Team Members : 2

Project Brief : This project is related to sales cloud. In this project cases will be assigned to dynamically using Round Robin Approach. In this Cases will be assigned to active user when Email -to-Case is used. In this one more thing is return process of product. In Return process after filling the information, information will send to managers for Approval process and after that form will send to other team. In this live agent is also implement for chatting from external user.

Responsibilities & Contribution :

- Designing of modules, Data Modelling, Coding of Logics using Apex classes, Test Classes generation and using in test cases & Change Set for deployment to production
- Custom object creation for Case Assignment & Return Processes
- Email-to-Case routing configuration
- Implementation of Trigger, Workflow, Approval Process & Process builder
- Live Agent integration for chat module

Project : Business Application

Tools Used : Salesforce

Team Members : 2

Project Brief : Client had a separate system for generating quotes and wanted to have modifications in the existing Salesforce system. Client provides hosting and security services to their customers and wanted to keep all information at one place i.e. Salesforce.

Responsibilities & Contribution :

- Choose Product
- Generate Quotes
- Product import through Data Loader
- Updating Contracts
- Generating Reports

Project : Payment System and Scheduler

Tools Used : Salesforce

Team Members : 2

Project Brief : Client requirement was to implement a Payment System in the Salesforce system and also implement a scheduler to remind their customer/users to renew subscription.

Responsibilities & Contribution :

- Payment System
- Scheduler
- Integration with Stripe

Project : Project Management Tool

Tools Used : Salesforce

Team Members : 2

Project Brief : Client wanted us to implement the core functionality Project Management Tool in the Salesforce System. In Salesforce system, whenever a lead comes in and gets converted, it is considered as a Project. Created project is then gets broken into tasks and assigned to specific team member who holds required expertise.

Once a task gets assigned to team member all client related details, task details shared with member.

Responsibilities & Contribution :

- Tasks
- Clients
- Task Status Management

Project: Duplicate Account, Lead, Contact merging using Trigger

Tools Used : Salesforce

Team Members : 2

Project Brief : In this project, we have merged all Duplicate Account, lead and contact. We use Scheduler to merge old entries and stop inserting new duplicate entries using Trigger. During merging we also merge related list, related Account's contacts, Opportunities.

Project: Third Party Integrations

Tools Used : Salesforce

Project Brief : Integration with Conga Composer, Campaign Monitor, MailChimp, Docu Sign, Conga Sign, PBX and many more.

PRODUCT:

- File sharing
- Route optimization
- Quick book integration

SALESFORCE TOOLS:

Force.com Eclipse IDE Plug-in, Force.com Explorer, Change Sets, Force.com Import Wizard, Force.com Excel Connector, Force.com Platform (Sandbox and Production)

CERTIFICATIONS:

| Certification Name | Date |
|---|------------|
| Salesforce Administrator | 28/09/2017 |
| Salesforce Certified Sales Cloud Consultant | 24/01/2018 |
| Salesforce Certified Service Cloud Consultant | 13/06/2018 |
| Salesforce Certified Platform Developer I | 23/01/2019 |
| Salesforce Certified Platform App Builder | 03/01/2020 |

WORK EXPERIENCE:

- **Jun 2019- current | Astegic Infosoft Pvt Limited**
Sr. Software engineer
- **2016 – Feb 2019 | Dotsquares Technology, Jaipur**
Salesforce Admin, APEX, Visual Force, Lightning
Salesforce integration with word press
Analytics-Reports and dashboards
Salesforce and .Net integration with non-profit
- **2015-2016 | ISkylar Technologies Pvt Ltd.**
.Net with C#, MVC 4.0,
My role was as a Software Developer. I used to manage Blog, Package Section, Events, Google Map, Manage Database, Admin Panel. Worked for online hotel sites (www.pinnacleharbourfronthotel.com, www.stonefieldresort.com, www.Cpportland.com, www.daysinnhinton.com)
- **2014-2015 | IBirds Services Pvt Ltd**

EDUCATION:

Bachelor of Technology (Computer Science) with 69% from Rajasthan Technical University

Personal Profile

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|----------------|---|-------------|
| Name | : | Anuj Garg |
| Date of Birth | : | 24 .08.1989 |
| Martial Status | : | Married |
| Nationality | : | Indian |

I hereby declare that all the information given above is true at my best knowledge.

(Anuj Garg)