**Kaviyarasu Muthuchamy**

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**Career Objective:**

Certified Salesforce Administrator, Platform Developer - I having around **2.5 years** of Experience working in **Salesforce.com CRM space** that includes Administration, Configuration, Development, Customization, Implementation and Support experience with overall IT Experience of 2.5 years.

**Professional Summary:**

* Experience in **Salesforce.com CRM platform** in Development, Administration, Configuration, Implementation.
* Experience in creating various **Reports** (**summary reports, matrix reports, pie charts and dashboards**) and **Report Folders**.
* Good Knowledge of **SOQL** and **SOSL** query languages.
* Extensive experience in tools like **Data Loader, WorkBench** for Data migration / Bulk Data Loading activities.
* Hands on Experience with **Apex Triggers, Apex Classes, Apex Test Classes, VisualForce Pages, Batch Apex and scheduled Apex.**
* Proficient Knowledge in **Salesforce Lightning Web Components (LWC), Process Builder**.
* Proficient knowledge of **Governor limits**. Experience in optimization of existing code in accordance with the governor limits.
* Experience in using administrative or declarative features like **validation rules, workflows, approval process** and creating **Profiles, Roles, Users, Page Layouts, Record Types, Tasks and Events.**
* Experience in implementing **security and sharing rules** at object, field, and record level for different users at different levels of organization, also created various profiles and configured the permission based on the organizational hierarchy.
* Experience working with **Flosum (Deployment Tool)** for deployment.
* Proficient knowledge in **Salesforce CPQ** (CPQ Flow).
* Ability to adapt to any environment such as working with small or large groups or independently and excellent communication skills.

**Certification Summary:**

* I have completed **Salesforce certified Platform Developer – I** and **Salesforce Certified Administrator**

### Platform Developer I Certificate Credential ID: 20860554 Admin Certificate Credential ID: 20687461

# Skills:

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| --- | --- |
| **SFDC Technologies** | Standard objects, Workflow, Process Builder & Approval Process, Apex classes/Controllers, Visualforce Pages, Data Loader, Reports, Dashboards, Force.com IDE, Salesforce CPQ |
| **Languages** | APEX, SOQL, SOSL, DML, Visualforce, CORE Java, HTML, CSS, Javascript |
| **Tools & Technologies** | Force.com Data Loader, Force.com Platform, LWC |
| **Operating systems** | Windows XP/ Vista / 7/ 8/ Linux |
| **Testing Framework** | Selenium |
| **Testing Skills** | Manual Testing, Automation Testing |

**Professional Experience:**

## Project #2:

**Company:** Informatica

**Technology/Domain:** Salesforce.

**Work duration in Project:** 23-Mar-2020 – till date

**About Client:** Informatica is leader in ETL, Data Quality and Data Explorer, they have wide range of offering.

Informatica's product is a portfolio focused on data integration: extract, transform, load, information lifecycle management, business-to-business data exchange, cloud computing integration, complex event processing, data masking, data quality, data replication, data virtualization, master data management and ultra-messaging.

### Roles and Responsibilities:

* Involved in gathering and analysis of business requirements and then effectively took part in **sprint planning** to achieve the requirement.
* Involved in **SFDC application setup** and customization to match the functional needs of the Company
* Have developed various lightning Components using **LWC(Lightning Web Component).**
* Developed various **Apex classes** and **Apex Triggers** for various functional Needs in the Application.
* Developed **Visual Force Pages and Controllers** Whenever Necessary.
* Developed **Batch Apex , Schedule Apex** as per the needs of the Client.
* Developed **Queueable Apex** for one particular Apex class which involved large /more times for processing the records.
* Created **Workflow rules , Process Builder** and defined related tasks**, time triggered tasks, email alerts, field updates** to implement the business logic.
* Created various **Reports and Dashboards** as per the Business Requirements.
* Maintained data cleanliness and accuracy by adding **custom validation rules** as per the business flow.

## Project #1:

**Company :** IBM

**Client** : MetLife

**Technology/Domain:** Salesforce

**Work duration in Project:** 06 - Aug-2018 to 5-Aug-2019.

**About Client:** MetLife, through its subsidiaries and affiliates, is a global provider of life insurance, annuities, employee benefits and asset management. The MetLife companies provide corporations and individuals with a comprehensive suite of insurance and benefits products and services.

### Roles and Responsibilities:

* Involved in gathering and analysis of business requirements and then effectively took part in sprint planning to achieve the requirement.

### Involved in developing the customizations and configuration as a Salesforce administrator and developer governing user account creation, personal information setup, password reset, Roles & Profile creation, developing Apex classes, VisualForce Pages, Triggers.

* Involved in customizing custom objects, tabs, fields, page layout as per the business need.
* Worked in Analysis and Debugging of the **Salesforce CPQ flow** related Apex classes with respect to **Contracts, Orders, Quotes, Opportunities, Conga(Used for generating Exhibit /Quote documents)**.

### Helped End Users with complex data exports (Using SOQL) and Using salesforce Reports & Dashboard Features.

### Involved in Regular Bulk data Update activities of Data Updates for every quarter end using data loader and Workbench.

### Developed Apex scripts/code to execute them in Anonymous Window in order to trigger/fire the Batch Apex, Schedule apex in case of any failure or New Fresh run whenever needed.

# Education:

* **Bachelor of Engineering (CSE) – 2014-2018**

Adhiyamaan College of Engineering (Autonomous)- (Affiliated to Anna University), Hosur : 77.40%

* **XII 2014**

S.R.V Excel Matriculation Higher Secondary School, Namakkal, Tamil Nadu – State Board: 90.91 %

* **X 2012**

Army Public School, Bangalore – CBSE: 77.0%

**Achievements:**

* Received High Five award for being a great team player and building a good rapport with the team in a short span

of time and supporting the team whenever required when there is crisis and extending help in taking over responsibilities and also for being a great team player.

Place: Bangalore Kaviyarasu