Ranjani Ganapathi

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Summary

Certified and experienced Scrum Master guiding multiple teams adopt Agile methodology. Hands-on in training teams and supporting product owners to remove impediments and prioritize backlogs and enhance velocity. In association with Agile ways of working for over 6+ years with an overall experience of 8 + years.
I am Agile in nature with ready to adopt , adapt and learn new and unexplored areas.

Experience

Scrum Master / Agile Coach
Tata Consultancy Services
Jun 2020 - Present (11 months +)
Client : Inter IKEA
Tools : Jira, Confluence , AZ DevOps
Technology: Cloud (Azure . AWS)
Processes: ITSM , ITIL
Location : Chennai (Present) ; Älmhult(June 2020 untill March 2021)
Summary :
• Configured Jira Software Projects for over 10 product teams in the portfolio.
• Built the Portfolio planning using Jira Advanced Roadmaps.
• Reporting and PMO activities to track the progress of at all the DPs (PPS methodology).
• Facilitating Scrum Ceremonies for more than 3 scrum teams.
• Leading agile facilitators team via scrum of scrum sessions
• Developed and supported in setting up workflows (Jira).
• Created the Dependency mapping model among multiple agile teams in the organization.
• Configured inherited process in ADO based on the portfolio requirements.
• Supported in Lean kit and ADO integration at the portfolio level.
• Performed Project place to Jira migration.
• Implemented Process Improvements in Knowledge Management & Documentation (Confluence)
• Supporting teams in everyday activities
• Facilitation of backlog refinement meetings thereby ensuring a prioritized and value based resultant backlog

Scrum Master / Test Lead / Business Analyst (Deputation)
Tata Consultancy Services
Jun 2019 - May 2020 (1 year)
Client : Inter IKEA
Technology / Tools : Adobe XD , Jira , Confluence , Project Online , Business Analysis
Summary :
I played a multi role supporting 2 teams . Guiding a team towards scrum ways of working as a Scrum Master . With the other team as a Test Lead in the beginning and later as a business analyst . My responsibilities were :

- Facilitating Scrum Ceremonies
- Requirement Gathering & Stakeholder collaboration
- Requirements writing (User Stories using U(INVEST) principles) & Requirements management
- Preparing mock-ups using Adobe XD with IKEA UX fundaments as a baseline
- Facilitating backlog refinement meetings
- Requirement Analysis
- Test Plan and strategy preparation
- Performing BAT & UAT
- Supporting co-business analysts with Requirements and Adobe XD

Full stack developer (Project Online , SharePoint Online , AZ DevOps)
Tata Consultancy Services
Nov 2017 - Jun 2019 (1 year 8 months)
Client : IKEA
Technology / Tools : Microsoft Project 2016 , Project Online , SharePoint Online , Azure , AZ DevOps , Jira , Confluence
Summary :
- Defect tracker maintenance
- Preparing and Implementing the test plan
- Preparing test strategy document.
- Requirement-Test coverage tractability matrix.
- Facilitating meetings and discussions within the team to check the progress level to meet the target.
- SharePoint Online development activities
- Project Online configuration
- Deployments via CI CD (AZ DevOps)
- Weekly status meeting with clients to update the progress.
- Preparing SQS documents before hand over to the next tenant.

Test Lead/Test Manager (Deputation)
Tata Consultancy Services
Oct 2016 - Nov 2017 (1 year 2 months)
Client : IKEA
Technology / Tools : Microsoft Project 2016 , Project Online , SharePoint Online , CQ , HP ALM
Summary :
I worked at onsite for a year playing the dual role of a Test Lead /Test Manager (IT Acceptance Manager) for a Retail Domain -Hybrid Waterfall Methodology.
During this tenure, I gained knowledge and experience in the following areas with Primary focus.
1.Customer Interactions
2.Business Acceptance Tests - Scope Presentation
3.Workshop handling
4.Review meetings with Business Analysts
5.Requirement Analysis
6.Documentation - Business needs and user expectations
7.Integrating - Tool (IT), Need (Business), Solution (Application Customization)

The secondary activities were:
1.Onsite Offshore coordination
2.Test Scenarios - Preparation

3.Test Case suite - Review
4.Test Execution and Review
5.Daily Status updates.

Test Analyst
Tata Consultancy Services
Oct 2014 - Sep 2016 (2 years)
Client : IKEA
Technology / Tools : Microsoft Project 2016 , Project Online , SharePoint Online , HP ALM , UFT ,
ClearQuest
Summary :
Test analysis and execution using HP ALM & UFT .
- Test case preparation
- Test execution
- Defect logging
- Defect tracker maintenance
- Reviewing and modifying the Test Cases.
- Executing the test cases manually and preparing the Test Results.
- Executing Test scripts for regression

Software Tester
Tata Consultancy Services
Dec 2013 - Sep 2014 (10 months)
Client : Wolters Kluwers
Technology / Tools : .NET , Manual testing
Summary :
I found my passion in Assurance and started my carrier as a tester in media and communications
domain with the following responsibilities.
• Understanding the functional specifications, designing the test cases.
• Writing Test Cases
• Reviewing and modifying the Test Cases.
• Executing the test cases manually and preparing the Test Results.

Developer
Tata Consultancy Services
Jul 2012 - Nov 2013 (1 year 5 months)
Client : Wolters Kluwers
Technology / Tools : .NET , Java
My Initial Training Programme for 3 months started in July 2012 post which I played the role of a
developer for 11 months in both .NET (mainly in MVC framework and WCF) and Java platforms in
"Agile" methodology in "Insurance" Domain.

Education

Loyola Institute Of Business Administration
Certificate , Project Management
2016 - 2016

LIBA is one of the premier management schools in India. The 3 month certificate programme on Project Management focused on the principles and foundation in such a way that it could be applied to any aspect of everyday management.

Shanmugha Arts, Science, Technology and Research Academy

Bachelor's Degree, Electrical, Electronics and Communications Engineering

2008 - 2012

Completed my Bachelors degree in Electronic and Communication Engineering

Licenses & Certifications

ISTQB Foundation level - ISTQB® - International Software Testing Qualifications Board

ITB-CTFL - 0078558

Developing ASP. NET MVC Web Applications - Microsoft

70-486

Creating and Giving Business Presentations - Lynda.com

24B03615D09D4888BB490E4A2E21FA65

Insights from a Business Analyst - Lynda.com

Learning JIRA Software - Lynda.com

1E749B8FF2DC4C52B4AE9B733F206AE9

Microsoft Digital Literacy Certificate - Microsoft

SCA0013113854

PROFESSIONAL SCRUM MASTER™ I (PSM I) - Scrum.org

g.ranjani@gmail.com

Entry Certificate in Business Analysis™ - IIBA Chennai Chapter

13434530

Requirements Writing - UNSW

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PROFESSIONAL SCRUM PRODUCT OWNER™ I (PSPO I) - Scrum.org

g.ranjani@gmail.com

Skills

Agile Methodologies • Scrum • Jira • SDLC • Test Strategy • Azure DevOps • Confluence •
Requirements Management • Training Facilitation • Continuous Improvement Facilitation

Honors & Awards

Star Performer - TCS
Aug 2014

On The Spot Award - TCS
Oct 2014

Applause - TCS
Jun 2014

Service and Commitment - TCS
Jul 2015

Appreciation for the successful delivery - TCS
Jan 2015