

Work Experience

Tata Consultancy Services Limited

Jan, 2015 - Present

Designation: IT Analyst

Current Role: Team Lead at one of the largest Public Sector Bank.

Experience at Public Sector Bank

Aug, 2015 – Present

Responsibilities:

- Development, maintenance and support for the product at the Bank.

On-Site Support:

- Ability to lead a small to mid-size team.
- Single point of contact for client. 5 years in a customer facing role.
- Act creatively to prioritize tasks, interpret information, and apply technical knowledge to facilitate the implementation of technical and business solution.
- Develop complex action plans and strategies, analyze the impact of decisions and mentor others in order to satisfy end user needs.
- Anticipate requirements and act creatively to prioritize tasks, interpret information and apply technical knowledge to deliver the solutions.
- Work with client's mid and high level management to ensure accurate and timely completion of all projects.
- Build and maintain productive relationship with wide range of incumbents across India.
- Ability to work on multiple projects simultaneously.
- Proven track record of collaborative working across different verticals.
- Successful delivery against commitments and deadlines.
- Promotes and support standardization and continuous improvement.

Implementation of Government Circulars:

(Frontend, Backend & DB)

- Requirement gathering, designing and development of circulars.
- Implemented **One Rank One Pension (OROP)**.
 - Provided screens for data cleansing at branch level and identified the pensioners as per eligibility criteria. Bulk revision was done at Data Center.
- Implemented **Defence 568 circular**.
 - Identified the cluster as per eligibility criteria and provided revision screens at Branch level. Monitoring reports were provided at Head Office level.
- Implemented **Defence 596 circular**.
 - Identified the cluster as per eligibility criteria and provided revision screens at CPPC level.
 - Monitoring reports were provided at Head Office level.
- Implemented **7th Pay commission**:
 - Customization at architectural level of Application and DB to handle 7CPC.
 - Bulk revision at Head office level for Central and State pensioners.

TDS Module:

(Backend & DB)

- Designed and developed this functionality to deduct TDS on Pension as per Govt. guidelines.
- Accurate deduction and reporting to Income Tax department.
- It resulted in 5 time increase of annual TDS reported.

Electronic pension payment order:*(Backend & DB)*

- Consumption of XML provided by various Ministries along with the digital signature verification.
 - Implemented **Central Civil EPPOs, Defence Revision EPPOs and Railways EPPOs etc.**

Data Migration:*(Frontend, Backend & DB)*

- Data migration from various platform to our system in order to process pension.
- Ensured the accuracy of data for smooth functioning.

Integration with core and internet banking:*(Backend & DB)*

- Developed web service to provide Pay Slip of pensioners.

Amalgamation of Public Sector Banks:*(Backend & DB)*

- Planning, Requirement analysis and Execution.
- Data validation tool was provided to ensure quality data.
- Migration tool was provided in order to open accounts in our system.
- Continuous feedback tool was provided in order to correct unprocessed data.
- Successful processing of the migrated data.

Settlement of Government transactions with RBI:*(Backend & DB)*

- Maintenance and support of web application to store and report Government transactions to RBI.
- Provided various reports for commission, checklists and audit.

Customer Grievances portfolio:*(Frontend, Backend & DB)*

- Developed web application by using ASP.net core MVC.
- Customer registration, login, documents upload and access facility.

Other Developments:*(Frontend, Backend & DB)*

- Morning checking reports for monitoring purpose. Data cleansing screens and reports.
- Complaint tracker to ensure faster resolution of the issues.
- Development Bulk upload utilities.

Ad-hoc activities:*(DB)*

- Provide various custom and comparison reports to ensure accuracy in payments.
- Perform a thorough analysis for high value transactions, revisions and arrears.
- Performance Tuning and Query optimization. Creating complex database queries.
- Imparted trainings and conducted seminars for users.
- Ensured accuracy of payment to customers. Provided various custom and comparison reports.
- Monthly Processing for 11.5 Lakh customers.

Education

Lovely Professional University, Phagwara (Punjab)

July, 2010 – June, 2014

Technical Skills

Oracle PL/SQL, C#, ASP.Net, Classic ASP, CSS, JavaScript, HTML, *Web Services*, Asp.Net Core MVC, Web API

Beginner: Tableau, Python

Course completion certificate [Udemy.com]: Statistics for Business Analytics and Data Science, Python for Data Science

Awards

1) Star of the Quarter. 2) Appreciation letters from client