**HARSH PRATAP SINGH Email**: harshjadaun968@gmail.com

**Salesforce Certified Developer Cell**: +91- 9818952392

**Objective**

Seeking an opportunity to work as a Salesforce Developer utilizing knowledge, skills and attitude to transforming businesses through the intelligent use of Salesforce technology Passionate about transforming any IT infrastructure so that it becomes more efficient, scalable and cost effective.

**Key Achievements**

* Around 2.5 years of overall IT experience.
* 2 years of Salesforce experience.
* ***PD-1 certified developer.***
* ***Salesforce Certified Administrator.***
* Successfully completed three months of intensive project-based training in Alma-Mate.
* Apex specialist super badge.
* Earned 52 badges and achieved 60000 plus points in trail-head and completed 3 trails. Currently working on acquiring super badges.
* Completed two projects in Salesforce development (product based).
* Proven experience of Salesforce Developer with the new Lightning Web Components
* Handful of expertise in Apex. Triggers, VF pages, Lightning Components and Lightning Web Components.
* Putting together Salesforce objects, fields, workflows. Process Builder, validation rules and profiles and all other functionalities.
* Experience in deploying and customizing Salesforce.
* Good understanding of Sales and Service processes.
* Developing Salesforce platforms to meet ever-changing needs • Flexible attitude and able to carry out a wide range of duties.
* Configured page layouts, workflows, document templates, record types & data fields.
* Knowledge of common project management methodologies.
* Created and updated users, reports and dashboards to track pipeline/stages for management visibility.

**Work experience**

**Grazitti Interactive(Panchkula, Haryana) 09-Sep 2019 - Current**

**Software Engineer Salesforce**

* Salesforce- Jira Integration tool (***Sinergify***). The product is an asset for organizations looking to improve cross-functional collaboration. Companies, which are largely invested in the Salesforce and Jira ecosystem, can leverage the product to enable free, bidirectional flow of information, allowing silo-free interactions between various customer-facing and back-end teams.
* Implemented automation to update Jira fields in Salesforce and Jira.
* Created field-mapping, Create Jira-Issue, Edit Jira-issue, create subtask pages using Lightning Web components.
* Trigger and batch classes to auto update comments from Jira to Salesforce.
* Created status-transition functionality in Salesforce to reflect same in Jira.
* Build a markdown to HTML bidirectional converter.
* Build a search lightning component to get the fields from Jira and update status from Salesforce to Jira through that component.
* Deployment through ***GitHub*** and versioning of the product in quarter releases.
* Putting together Salesforce objects, fields, workflows, validation rules and profiles.
* **Unbound tech** : working on sales cloud to help unbound to keep their business smooth with workflows, validations , assignment rules, triggers, process builders , custom metadata , integration, profile, permission sets, e-mail alerts, lead conversion.
* Design Advanced reports. Dashboards and Business process automation
* Implemented ***Salesforce maps*** to view records on the maps.
* Implemented ***zoominfo*** to update leads details.
* Implemented ***Demandbase for Salesforce*** to track down the account activity and improve the sales of an organisation.
* Automated leads import from ***Hubspot*** to Salesforce.
* Emil alerts with buttons to trigger the updates on Salesforce from a guest user.
* Lead assignment rules to assign owners.
* Workflows and Process builders for automation.
* Responsible for ongoing system functionality, maintenance, accessibility and updates.
* Resolves and Troubleshoot technical issues through debugging, research and investigation.
* Data Validation / reconciliation regularly, audit and validate data for completeness and accuracy.

**DiverseLynx Pvt. Ltd. (Noida UP) Aug 2018 -Jul 2019**

**Salesforce Training March 2019 -August 2019**

* Dev 401/201 – Designing Applications on Force.com
* Implementing Business Processes/Managing Data
* Visual-force Pages/Programming with Apex
* Trigger Essentials
* Working with Custom Controllers
* Testing Essentials/Integration & Deployment
* Sample Projects

**Salesforce Projects Completed**

**Salesforce Project 1**

*Title: Airline Reservation System*

*Location: Alma-mate Info Tech Duration: May 2019*

Brief Description:

* The objective of the project is to design an Airline Reservation System application which enable to search and book flights.
* Airline Reservation Systems is usable only by a designated number of airlines employees**.**

*Tool and Technologies***:** Validation, Dependent Fields, Workflow & Approvals, Process Builders, Profiles, Roles, Permission Sets

**Salesforce Project 2**

*Title: Capital Sales*

*Location: Alma-mate Info Tech Duration: June 2019*

Brief Description:

* Organization includes Management of Products and their sales. it consists of list of all sales resources of an organization with their details.

*Tool and Technologies:* Apex Classes, Visual Force Pages

**Skills and Relevant Courses**

* Primary Skills: LWC, Apex classes, Apex triggers, Data loader, Workflow, Approval Process, Process Builder, SOQL, SOSL, Visualforce, VF Pages, Apex Controllers, Aura Components, Web Services, REST API, Batch Classes, Java, SQL
* **GUI technologies**: HTML, CSS, JavaScript
* Courses: Probability and Statistics, Data Structure and Algorithm

**Academic Qualifications**

|  |  |  |  |
| --- | --- | --- | --- |
| **Qualification** | **Institution** | **University/Board** | **Year of Passing** |
| B. Tech | Amity school of Engineering & Technology | AMITY UNIVERSITY NOIDA | 2018 |
| Intermediate | Maharana Pratap Education Center Keshavpuram Kanpur UP | CBSE | 2012 |
| 10th Class | Maharishi Vidya Mandir Public School Orai UP | CBSE | 2010 |

**Certificates**

* Certificate in ***English and communication*** skills from Amity University Noida, 2018.
* Certificate in ***German Language*** from Amity University Noida, 2018.
* Certificate in ***Behavioral Science*** from Amity University Noida, 2018.
* Certificate for ***Human Values and Community Outreach (HVCO)*** from Amity University Noida, 2018.
* ***Platform Developer 1***
* ***Salesforce Certified Administrator***

**Personal Profile**

* Date of Birth : June 10th,1996
* Marital Status : Single
* Languages known : English, Hindi, German (Level-I)