

## OBJECTIVE

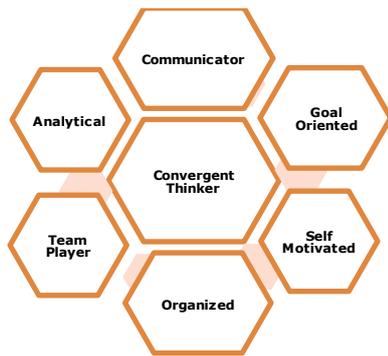
### Scrum Master | Project Manager | Business Analyst

Manages complex projects/ programs from design and development to production

## COMPETENCIES MATRIX

▶ <b>Project Management</b>
❖ <b>Software Development Lifecycle</b>
▶ <b>Requirement Gathering &amp; Analysis</b>
❖ <b>Data Queries and Interpretation</b>
▶ <b>Agile &amp; Scrum Ceremonies</b>
❖ <b>Problem Solving, Sprint Management</b>
▶ <b>Stakeholder Management</b>
❖ <b>Project Documentation, Reporting</b>
▶ <b>Team Work, Coaching &amp; Mentoring</b>

## SOFT SKILLS



## TECHNICAL SKILLS

<b>Software</b>	C#, Visual Studio .NET 2005/2008/2010/2015, ASP.NET, SSRS, Kibana, VSTS, MS Visio, Power BI, Jira, Azure DevOps
<b>Languages</b>	C# .NET, SQL Server
<b>Databases</b>	SQL Server 2008/2012/2014/2017
<b>OS</b>	Windows 2003/2008/2010
<b>Methods</b>	Waterfall, Agile
<b>Domain</b>	Data Processing and Content Collection, NGM India Life Insurance and General Insurance

## CERTIFICATIONS

- ▶ Certified Scrum Master from Scrum Alliance
- ▶ Certification in Microsoft Software Development Fundamentals
- ▶ Certified as Microsoft Technology Associate: .Net Fundamentals
- ▶ Certified as a Microsoft Certified Professional
- ▶ Internal certification for MI Code-A-Thon

## EDUCATION

### Bachelor of Technology: Electronics And Telecommunication - 2014

KIIT University, Bhubaneswar (8.03 GPA)

**XII Class (72.6%)**, 2010

**X Class (84%)**, 2008

## PERSONAL

Date of Birth: 31<sup>st</sup> October, 1992

Current Address: Balangir, Odisha

## PROFILE SUMMARY

- ▶ **Dynamic Professional with 5+ years** of solid experience in Software Development, Project management and Business Analytics functions with domain expertise in Data Processing & Content Collection, Life Insurance.
- ▶ **Certified Scrum Master** with proficiency in facilitating the daily scrum activities, coaching cross functional teams and conducting scrum workshops.
- ▶ Expertise in end-to-end software life-cycle implementation, upgrades, production support, rollout & enhancement from business analysis, testing, migration, go-live assistance till post implementation support.
- ▶ **Sound knowledge and experience in SDLC** with expertise in SDLC methodologies including – **Waterfall, Agile & Scrum** models for enterprise wide solutions. Successfully worked with various stakeholders to identify process improvements in deliverables and developing methods to achieve delivery of desired results.
- ▶ **Excellent stakeholder engagement skills**, with proven abilities in maintaining communication on project deliverables, maintaining key relations with clients by acquiring feedback on issues and taking suitable actions.

## CAREER ACHIEVEMENTS

- ▶ Devised the product strategy for the S&P Global Market Intelligence platform; improved data quality and accuracy by 37% resulting in \$10M+ quality payout savings.
- ▶ Identified challenges in document processing by analyzing 1M+ data points. Designed a seamless solution to reduce duplicate document processing by 27%.
- ▶ Designed an interactive user interface for the internal data collection tool leading to 20% improvement in the efficiency of data collection analysts
- ▶ Received award for Technical Excellence for merging 9 applications at database level to enhance productivity
- ▶ Developed and delivered various web-based applications for ICICI Prudential Life Insurance

## WORK EXPERIENCE

### Scrum Master, Project Manager / Business Analyst S&P Global Market Intelligence | Nov'2018 – present

- ▶ Responsible for analyzing requirements, scope, impacts, risks and issues to ensure high customer satisfaction for project deliverables
- ▶ Working closely with Product Owners and Clients to build solutions of high business value using Agile Project Management tools as MS Azure DevOps/VSTS, Teams, MS office
- ▶ Monitoring and reporting on project progress and deliverables.
- ▶ Facilitating all Scrum Ceremonies including Sprint Planning, Daily Scrums, Sprint retrospectives, Sprint Demos, Story Grooming, and Release Planning to realize full team engagement
- ▶ Removing obstacles for developers and testers and used key Scrum metrics (burndown, velocity) to help deliver 100% committed work
- ▶ Coaching and mentoring other Scrum Masters on the program team to ensure that the ways of working are consistent across teams and to create positive mindset to Agile methodologies
- ▶ Ensuring Data Quality and Delivery by sourcing documents from various feeds and Crawlers in defined SLAs
- ▶ Performing competitor bench-marking analysis to identify manufacturing savings opportunities and potential product enhancements
- ▶ Working with senior leadership to solve, improve, create, and automate key business processes

### .Net Developer and Business Analyst

### Tata Consultancy Services, Mumbai | | Sep'2014 – Oct'2017

- ▶ Handled development of 20+ web applications such as ticketing system, file upload utility (Multiple servers), Grievance System, Attendance management, HRA claims system, etc.
- ▶ Performed quality assurance, system integration and user acceptance testing facilitating on-time, on-budget and acclaimed "go-live" of enterprise implementations for up to 12,000 users
- ▶ Developed several schedulers and jobs for sending reminders and escalations to users and system monitoring.
- ▶ Handled documentation at all stages of development.