SOUBHAGYA RANJAN DALAI
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Objective:

Salesforce and Apttus CLM Certified having 7+ years of experience in IT industry which includes experience in Salesforce as SFDC Admin, Apttus CLM developer. Having certifications – Salesforce platform app builder and salesforce admin.

Professional Experience:

- Working as **IT Analyst** at **TCS**, **Bhubaneswar from May 2019**.
- Worked as a **Senior Associate Consultan**t at **INFOSYS, Bhubaneswar** from **September 2018** to **April 2019**.
- Worked as a **Software Engineer** at **BIRLASOFT, Bangalore** from **March 2015** to **August 2018**.

Professional Summary:

- Hands on experience in **Configuring** and **Customizing** the applications on Sales force platform.
- Hands on experience in **Apttus CLM Template** Development.
- Hands on Experience working with Profiles, Permission sets, Users, Roles, Sharing settings, objects, Fields, Relationships, Formula fields, Validation rules, Record Type, Page Layout, Report Type, Reports, Dashboards.
- Having experience on Workflow rules, Approval process, Process Builder to drive business process.
- Involved in developing and good knowledge on **Sales force object Query Language (SOQL)**
- Performing database operations using **Apex Data Loader** to maintain the data quality and migration.
- Having good Analytical, Programming and Problem solving skills with excellent interpersonal skills, team player and good leadership qualities.
- Having good experience on Creating template through X-author word and migrate the template through Apttus Migration manager.
- Having good knowledge on Merge field, Smart field, Clauses, Section, Insert as section, insert as table.
- Having experience on Agreement important terms and use of agreement standard fields. Worked on Comply system properties custom setting, Document Output Format, agreement rules, Query template, Doc assembly rule.

- Implemented OCC for projects.
- Implemented Docusign Esignature for project.
- Having experience on apttus package upgrade and docsuign package upgrade.

Educational Qualification:

2012 – B-Tech in Computer Science Engineering from Gandhi Engineering College, Bhubaneswar, BPUT with 7.5 CGPA.

Technical Skills:

CRM   **: Salesforce.com CRM.**
CLM   **: Apttus**
Technologies   **: Force.com, SQL.**
Tools   **: Apex Data Loader, X-author word, Migration manager**
Operating Systems   **: Windows XP,Windows 7.**

Project Details:

Project#1

Project Title   **: Arthrex CLM**
Duration   **: May 2019 to Till Date**

Project Description:

I am working as a SFDC Admin and Apptus CLM Template Developer for **Arthrex CLM** and doing Admin and Support activities. In this project, I am working with X-Author tool. In this project, I have created Templates through X-Author tool . Also creating object, field, formula fields, relationship, process builder and approval process, page layout and migrating the wizard and template from sandbox to production.

Roles and Responsibilities:

- Creating Object and giving access to Profiles.
- Creating Wizard Questions and developing CLM Template.
- Creating Workflow Rules and Process Builder.
- Involved in creating Page layout, record types.

- Creating Permission set and Custom setting.
- Implemented OCC
- Worked on Docusign signature

Project#2

Project Title   **: Q2 Lab Solutions**
Duration   **: September 2018 to April 2019**

Project Description:

I am working as a SFDC Admin and Apptus CLM Template Developer for **Q2 Lab Solutions** and doing Admin and Support activities. In this project, I am working with X-Author tool.
Also creating object, field, formula fields, relationship, process builder and approval process, page layout and migrating the wizard and template from sandbox to production.

Roles and Responsibilities:

- Creating Object and giving access to Profiles.
- Creating Wizard Questions and developing CLM Template.
- Creating Workflow Rules and Process Builder.
- Involved in creating Page layout, record types.
- Creating Permission set and Custom setting.

Project#3

Project Title   **: DISNEY WORLDWIDE SHARED SERVICES**
Duration   **: April 2015 to August 2018**

Project Description:

I am working as a SFDC Admin and Apptus CLM Template Developer for **DISNEY WORLDWIDE SHARED SERVICES** and doing Admin and Support activities. In this project, I am working with X-Author tool. In this project, I have setup wizard for Template and through X-Author tool developed the CLM Template. Also creating object, field, formula fields, relationship, process builder and approval process, page layout and migrating the wizard and template from sandbox to production.

Roles and Responsibilities:

- Creating Object and giving access to Profiles.
- Creating Wizard Questions and developing CLM Template.
- Creating Workflow Rules and Process Builder.
- Involved in creating Page layout, record types.
- Creating Permission set and Custom setting.
- Migrating Code and wizard to production.