

Radhika Dhande

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Career Objective

Seeking the position as a Salesforce developer for an aspiring career in an organization where I can utilize my skill sets and grow inherently along with the organization, while also contributing towards growth of my interpersonal skill sets.

Profile Summary

Salesforce CRM Admin and Development:

- Overall **5 years** of experience in IT which includes **2.3 years of experience in Salesforce** and 2.5 years of experience in ETL.
- Experience in Configuration and Customization with Salesforce.com CRM.
- Experience with various Salesforce functionalities like **Profiles, OWD, Permission Set, Sharing Rules** etc.
- Created **Validation Rules, Workflow Rules, Approval Process**, Tasks, Email Alerts and Field Updates to manage the Workflow & Approvals.
- Experience with **Batch Apex, Schedule Apex, Test Classes**, and writing SOQL and SOSL queries.
- Experience in developing Custom Objects, custom Fields, assigning field level dependencies, Tabs, Relationships, Page layouts, Record types, custom Reports and Dashboards.
- Experience in working with Data Migration using **Apex Data Loader**.
- Good exposure on development and customization of **Apex Classes** and **Triggers**.
- Deployment experience using Change Sets.
- Experience with Lightning Aura components.
- Having knowledge with **Flows, LWC, VisualForce Pages, REST** and **SOAP APIs**.
- Knowledge of **XML/JSON, JavaScript**.

Technical Skills

- **Salesforce.com** : Lightning, Salesforce Configuration, Security Model, Apex including Triggers, Asynchronous Apex.
- **Web Technologies**: HTML, CSS
- **Database**: SOQL, SOSL, SQL Server.

Academic Qualification

Degree	College Name	Pass Out year	Board/University Name	Final Percentage
B.E.(CS E)	Computer Science & Engineering	2016	SGBAU Amravati university	66.13%
HSC	Smt. Nankibai Wadhwani Jr. Science College	2012	Maharashtra State Board	78.83%
SSC	I.E.S. Girls' High school, Paratwada	2010	Maharashtra State Board	90.36%

Professional Experience

• **FOXAISR Technology, Indore** (From Sept 2020 - Present)

Project : Tate and Lyle

Role: Salesforce Developer

Technologies: Salesforce.com, Apex, Lightning Aura component

Description: Tate and Lyle is a global supplier of food and beverage ingredients to industrial markets. The client needed a product that can bring all their customers' information together in an integrated platform which incorporates marketing, lead generation, sales, customer service at one place. We implemented Salesforce's Sales cloud to fulfill their requirements.

Responsibilities:

- Involved in the requirement gathering and analysis.
- Created Custom Objects, Fields, Page Layouts, Record types ,Roles and Users.
- Implemented Picklist, dependent Picklist, lookup, master-detail relationships, validation rules and formula fields to the custom objects.
- Developed Apex Classes and Apex Triggers for various requirements, Also, Implemented the test classes to cover the apex code written.
- Developed real time Reports & Dashboards for applications.
- Worked with various process automation activities with Workflow Rules, Process Builder and Approval Processes .
- Worked on implementing security settings in the environment using Profiles, Permission sets, Sharing rules and OWD.
- Writing batch classes and scheduling it.
- Developed components to implement custom logic and achieve the functionality.

• **FIGmd(India) Pvt. Ltd.** (From August 2017- January 2020)

Project : PRIME Registry

Description: FigMD India Pvt. Ltd. is a leading health care company that provides healthcare IT solutions.

PRIME Registry is a practice and population data tool developed by the ABFM(American board of family medicine) that safely extracts patient data from electronic health records (EHRs) and turns it into actionable measures, presented in an easy-to-use, personalized dashboard, maintaining its full confidentiality.

Tools Used: ABFM HQI 2.0(In House tool)

Role: ETL Developer

Responsibilities:

- Created mappings to build business rules to load data.
- Applied ETL concepts to transfer data from Client's data warehouse to Company's Data warehouse in required format.
- Worked on various levels of transformations done on data before reporting extracted data.
- Validating data consistency and data correctness.
- Mapping the data with the help of Data-Dictionary provided by Client.
- Resolving Clients issues/ concerns by communicating over calls/ mail with them.
- Creating Dashboards using Tableau along with SQL queries.
- Extensively used Tableau reporting functionalities such as Hierarchy, Grouping, Sets, Calculated Fields, Filters, Ranking, Parameters, Graphs, Forecasting, Trend & Reference Lines.
- Designed, developed, tested, and maintained Tableau functional reports based on user requirements.

Declaration

I hereby declare that the information furnished herewith are authentic, and true to the best of my knowledge.

Date:

Place:

(Radhika Dhande)