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| --- | --- | --- | --- | --- | --- |
| Chris Shider  Ph: 404.913.4475 | | | | | |
|  | | |  |  |  |
|  |  | Certified cloud engineer with a successful record in cloud Technology within enterprise portals. Skilled in leveraging multi-functional teams to complete and support projects. Adept professional with experience working on high preforming cloud solutions. | | | |
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|  | | |  |  |  |
| **Professional Skills** Customer Service  Technical Support  Analytical  Problem Solving  Team Building  Project Management  Process Development  Business Development  Planning Strategic  Training and Development **Technical Skill** Azure AD, Office 365  Trello, Azure DevOps  Workday, Visio, Remedy  Continuos Integration  Azure Databases  Azure Compute and networking  Azure AD, Applications  SSO, MFA  Active Directory  Office 365 Applications  SharePoint, TEAMS  SaaS, PaaS, IaaS  Azure CLI, BASH  PowerShell | | |  |  | CAREER HIGHLIGHTS **Azure Admin/Engineer June 2021-Present**  Hart Brown & Associates - Atlanta, GA (Contract) Remote   * Worked on Microsoft Azure (Public) Cloud to provide IaaS support to client. Create Virtual Machines through Power Shell Script and Azure Portal. * Provide consulting and cloud architecture for premier customers and internal projects running on Microsoft Azure platform for high availability of services, low operational costs. * Work as Cloud Administrator on Microsoft Azure, involved in configuring virtual machines, storage accounts, resource groups. * Managed Azure Ad security groups and set up MFA and SSO * Gather, review, and validate network requirements, VNETs, and network security groups. * Deploy and configure network and firewall configurations. * Create detailed project plans and present for customer approval. * Configure and Deploy Microsoft System Center into the environment * Work with the Operation team leaders in implementation of the computing infrastructure * Provide technical assistance to developers, testers, and engineers to unify operational efforts. * Help develop installation and deployment scripts. * Troubleshoot issues and engage with teams and vendors for issue resolutions. * Automate deployment and troubleshoot mechanism for quick service. * Handled work assignment through the ticketing system or form lead administrators. * Performed software installation and maintenance task for cloud infrastructure. * Conducted technical evaluation and proof of concept programs evaluating and implementing new technologies and tools. * Implement patching solutions using a configuration management tool. |

**Cloud Specialist 2019- 2021**

**CR Meyer–** **Atlanta**  - (Contract) (remote)

* Gathered project requirements from stakeholders and worked to with engineers to deploy technical projects.
* Handled escalated Support tickets till closure for MS Azure IaaS platform .
* Exposed to working with various issue severities, engaging specialized teams, close deadlines.
* Provided technical support for the end-users that included application access and application training.
* Proactively identify potential issues as a departmental expert and collaborate with cross-functional partners to mitigate issues and risks by planning/implementing solutions with a sense of urgency.
* Knowledge of unit, component integration, system integration and user acceptance testing
* Analyzed and propose KPI Improvements in line with the overall objectives.
* Managed Azure Ad security groups and set up MFA and SSO.
* Installed and configured applications and servers and VNets
* Proficient in analytic and problem-solving skills always a self-starter.
* Office 365 including SharePoint, MS Teams, Azure AD

**EDUCATION & TRAINING**

**Midlands Technical College –** Associate of Arts

**Microsoft Azure** Security and Compliance Training

**Microsoft Azure** Identity Management Training

**Microsoft Azure Admin-**Training

Microsoft Azure Certified – **Microsoft**

**Microsoft Office 365 Training**- Microsoft Certificate

Certified Scrum Master-**Scrum Institute**