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| Chris ShiderPh: 404.913.4475  |
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|  |  | Certified cloud engineer with a successful record in cloud Technology within enterprise portals. Skilled in leveraging multi-functional teams to complete and support projects. Adept professional with experience working on high preforming cloud solutions. |
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| **Professional Skills**Customer ServiceTechnical SupportAnalyticalProblem Solving Team BuildingProject Management Process DevelopmentBusiness DevelopmentPlanning StrategicTraining and Development**Technical Skill**Azure AD, Office 365Trello, Azure DevOpsWorkday, Visio, RemedyContinuos IntegrationAzure Databases Azure Compute and networking Azure AD, ApplicationsSSO, MFAActive Directory Office 365 ApplicationsSharePoint, TEAMSSaaS, PaaS, IaaS Azure CLI, BASHPowerShell  |  |  | CAREER HIGHLIGHTS**Azure Admin/Engineer June 2021-Present**  Hart Brown & Associates - Atlanta, GA (Contract) Remote* Worked on Microsoft Azure (Public) Cloud to provide IaaS support to client. Create Virtual Machines through Power Shell Script and Azure Portal.
* Provide consulting and cloud architecture for premier customers and internal projects running on Microsoft Azure platform for high availability of services, low operational costs.
* Work as Cloud Administrator on Microsoft Azure, involved in configuring virtual machines, storage accounts, resource groups.
* Managed Azure Ad security groups and set up MFA and SSO
* Gather, review, and validate network requirements, VNETs, and network security groups.
* Deploy and configure network and firewall configurations.
* Create detailed project plans and present for customer approval.
* Configure and Deploy Microsoft System Center into the environment
* Work with the Operation team leaders in implementation of the computing infrastructure
* Provide technical assistance to developers, testers, and engineers to unify operational efforts.
* Help develop installation and deployment scripts.
* Troubleshoot issues and engage with teams and vendors for issue resolutions.
* Automate deployment and troubleshoot mechanism for quick service.
* Handled work assignment through the ticketing system or form lead administrators.
* Performed software installation and maintenance task for cloud infrastructure.
* Conducted technical evaluation and proof of concept programs evaluating and implementing new technologies and tools.
* Implement patching solutions using a configuration management tool.
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**Cloud Specialist 2019- 2021**

**CR Meyer–** **Atlanta**  - (Contract) (remote)

* Gathered project requirements from stakeholders and worked to with engineers to deploy technical projects.
* Handled escalated Support tickets till closure for MS Azure IaaS platform .
* Exposed to working with various issue severities, engaging specialized teams, close deadlines.
* Provided technical support for the end-users that included application access and application training.
* Proactively identify potential issues as a departmental expert and collaborate with cross-functional partners to mitigate issues and risks by planning/implementing solutions with a sense of urgency.
* Knowledge of unit, component integration, system integration and user acceptance testing
* Analyzed and propose KPI Improvements in line with the overall objectives.
* Managed Azure Ad security groups and set up MFA and SSO.
* Installed and configured applications and servers and VNets
* Proficient in analytic and problem-solving skills always a self-starter.
* Office 365 including SharePoint, MS Teams, Azure AD

**EDUCATION & TRAINING**

**Midlands Technical College –** Associate of Arts

**Microsoft Azure** Security and Compliance Training

**Microsoft Azure** Identity Management Training

**Microsoft Azure Admin-**Training

Microsoft Azure Certified – **Microsoft**

**Microsoft Office 365 Training**- Microsoft Certificate

Certified Scrum Master-**Scrum Institute**